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Welcome to 700Credit

700Credit is the leading provider of credit reports, compliance solutions, soft pull products, identity theft and driver's license authentication platforms for automotive, RV, Powersports and Marine dealers in the US. Our product and service offerings include credit reports, prescreen and prequalification platforms, OFAC compliance, Red Flag solutions, 2022 Safeguards protection, Synthetic ID Fraud Detection, score disclosure, Risk-Based Pricing and Adverse Action notices, identity verification, and mobile and in-store driver's license authentication solutions. With over 21,000 direct dealer clients, and 230+ software partners, we look forward to becoming your trusted credit and compliance vendor.

Credit Report Solutions

We are the largest authorized reseller of credit reports from all three leading national credit companies, **Experian, Equifax and TransUnion**. All 700Credit clients receive their—choice of report format (HTML, enhanced, TTY or Merged Format), score, and ancillary products.

Compliance Solutions

We offer an array of products and services in a customized package for our dealerships, all of which work to automate your compliance practices and keep your dealership ready at all times for future audits. Our **Compliance Dashboard** is a complete monitoring solution, that is unique in the industry and helps you manage and stay on top of credit reporting and compliance from one single view. **Our compliance solutions include:**

- Adverse Action Notices
- Risk-Based Pricing Notices
- OFAC Search

- Red Flag ID
- Privacy Notices
- Out of Wallet Questions

Soft Pull Solutions

The term "soft pull" refers to an action where a soft inquiry is made on a consumer's credit file using name and address only. Soft pull solutions do not require a customer's SSN or DoB and have no impact on a customer's credit profile. We offer two soft pull solutions to choose from and help you engage consumers and speed the sales process, including:

Prequalification (QuickQualify solution)

QuickQualify is a powerful "call-to-action" for your dealership website. This application requires only the consumer's name and address (no SSN or DoB) and provides dealers with a FICO® score and full credit report. Generate **3 to 4 times the leads** over a typical lead form and empower your sales team with the data they need to discuss qualified payment options.

Prescreen (QuickScreen solution)

QuickScreen is a dealer-initiated soft pull solution that does not require a customer's SSN or DoB and does not impact their credit score. This solution can be integrated with many applications at your store, giving you visibility into your customer's credit profile before you work a deal, so you can work the right deal, right away.





Identity Verification & Fraud Detection Solutions

We are here to protect your store through our all-encompassing Identity Verification and Fraud Detection platform which includes the following solutions:

Identity Verification

Our platform is an automated solution that provides a summary table of results appended to each credit report. This vital service flags questionable information, focusing on high-risk applicants, social security numbers, driver's licenses and addresses. The 700Credit Identity Verification platform includes; OFAC Terrorist Search, ID Match, Synthetic Fraud, Military Lending Act (MLA), ID Verification, Red Flag, and Out of Wallet Questions (OOW).

Synthetic ID Fraud

A solution that uses proprietary logic and unique combinations of available data, the high-risk fraud score looks at a consumer's credit behavior and credit relationships over time to uncover previously undetectable risks. Dealers are returned a risk score with score factors to help determine if a new customer application is likely associated with a synthetic identity.

Income & Employment Verification

Combining the power of Experian's Verify[™] product with The Work Number® from Equifax® and gain a more accurate understanding of a customer's financial standing. Dealers can now reduce risk and expand their coverage, offering lending decisions to a broader spectrum of consumers.

Driver's License Authentication Solutions

Protect your store with the industry's most advanced data capture and driver's license authentication solutions for automotive retailers today. We have **two platforms** for dealer's to authenticate customers – *both remotely and in-store.*

Mobile Scanner

Our document authentication platform, QuickScan, provides dealerships real-time confirmation of the legitimacy of a customer's driver's license and identity. This platform can be used in-store, as well as remotely when verifying the identities of online car buyers and leads. **Includes DMV validation and Deal Jacket integration.**

In-Store / Physical Scanner

ID Drive provides dealers with the most comprehensive physical driver's license scanning solution for automotive dealers today. This platform combines our prescreen and prequalification platforms, as well as our suite of Identity Verification tools (*Red Flag and Synthetic Fraud detection*) to deliver fast, accurate results.

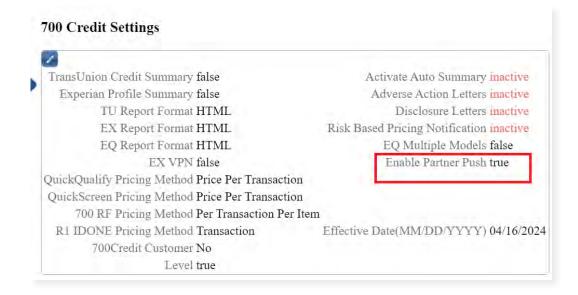
This brief guide walks you through setup instructions, how to pull/view credit reports and manage compliance tasks within the Compliance Notice Manager. The guide will also explain how initiate a Quickscan/view the results, enable the deal jacket integration and view documents from within your Reynolds and Reynolds ERA-IGNITE platform. If you have any questions, please feel free to reach out to our support desk at: (866) 273-3848 or email us at: support@700Credit.com.





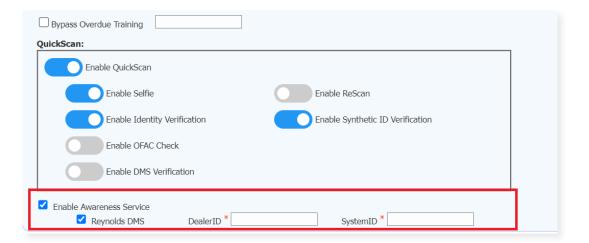
Setup Instructions

For activity updates (from Reynolds and Reynolds » 700Credit), open the '700Credit Settings' page. Locate 'DAP Enable Partner Push' and set to 'True'.



For awareness updates, login to 700Dealer portal and open the 'Dealer settings' page.

Locate 'Enable Awareness Service' and 'Reynolds DMS', ensure boxes are checked, and then provide appropriate credenitals for the 'Dealer ID/System ID'. This allows 700Credit to post awareness updates for transactions that occur outside of Reynolds DMS.







700Credit & Reynolds and Reynolds Integration

Credit Bureau Inquiry (CBI) Application

The **Credit Bureau Inquiry (CBI)** application is used to obtain credit bureau inquiries for customers and review the resulting credit reports. A Risk-Based Pricing Notice (RBPN) is included with each report.

In addition, several options are available when the inquiry is requested, such as:

- Verifying customer information against the Office of Foreign Assets Control (OFAC) Specially Designated Nationals (SDN) list.
- Performing a Red Flag check to help protect the dealership against fraud.
- Including adverse action notices to inform customers of their denied application due to their credit report.
- Performing common compliance tasks, such as viewing, printing, and sending RBPN and AA notices to customers.
- Requesting Out of Wallet questions to assist in verifying the identification of a customer based on information such as past residences and credit accounts.

Note: Dealership personnel must comply with federal regulations when using the CBI application, including obtaining customer consent to receive credit information. Contact a legal representative familiar with the applicable laws and dealership operations before submitting credit inquiries.

To perform credit inquiries, the CBI application must be licensed. To use Mail House options to perform compliance tasks, a Mail House subscription must be purchased. For information about licensing the CBI application or purchasing a Mail House subscription, contact your Account Manager.

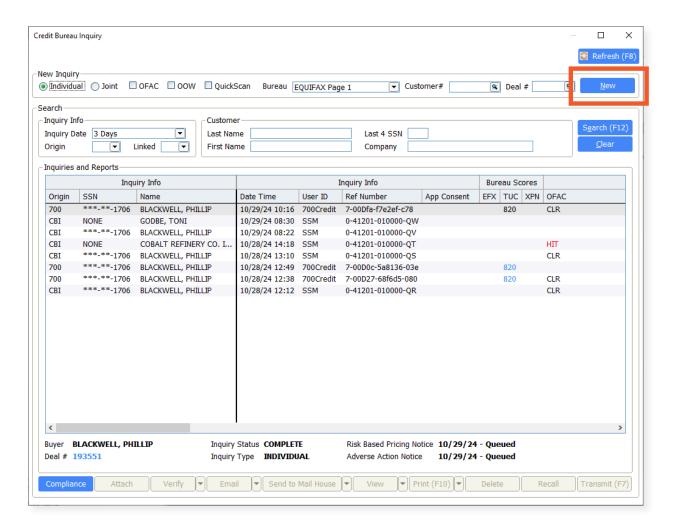




Pulling Credit in ERA-IGNITE F&I

To begin pulling credit, open the Credit Bureau Inquiry (CBI) solution. This can be accessed from the 'Start Deal' screen, or from within a deal from the F&I/Desking worksheet either by clicking the CBI icon or by clicking 'Tools' in the top navigation bar, and then 'Credit Bureau Inquiry'.

Once open, click 'New' to start the credit inquiry process.



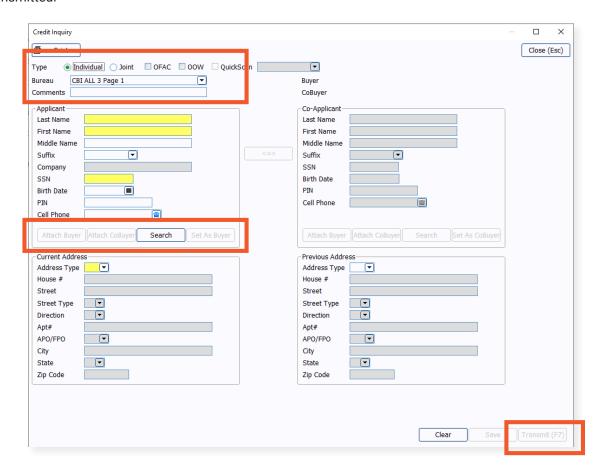




The Credit Inquiry screen will appear. In the 'Type' section, select whether to submit an individual or joint application, and then from the 'Bureau' drop-down, select the credit bureau or product to use for the credit report.

Scroll down to the 'Applicant' and 'Current Address' sections and provide the customer information as needed. Required fields are highlighted in yellow.

After entering in all the required information, click the 'Transit' button. The credit inquiry is then transmitted.



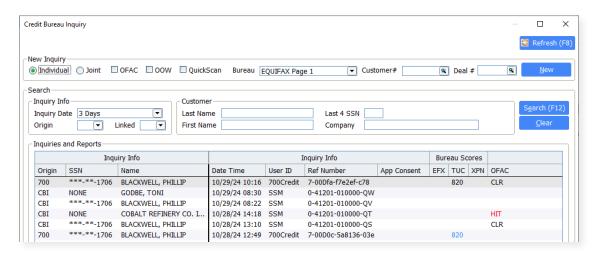
- Click the 'Attach Buyer' button, highlighted above, or the 'Attach CoBuyer' buttons to attach the buyer/co-buyer from the deal to the credit inquiry.
- Select the OFAC check box to perform only an OFAC inquiry when the credit inquiry is transmitted.
- Select the Out of Wallet check box to perform an Out of Wallet screening. When the request is submitted, three to five questions are sent back to the CBI application for the customer to answer to verify their identity.
- Click the 'Set as Buyer' button or the 'Set as CoBuyer' button to replace the information on the
 deal with information entered on the Credit Bureau Inquiry window.





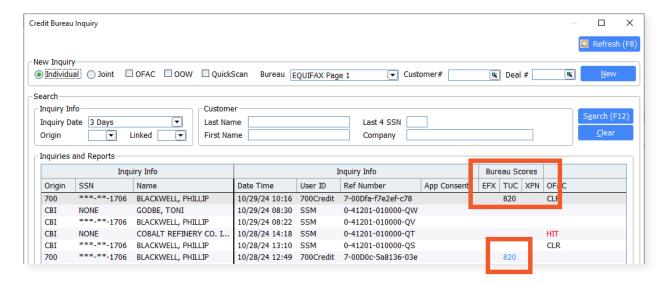
Viewing Credit Reports

Once a credit inquiry is transmitted, the inquiry displays in the 'Inquiries and Reports' section on the 'Credit Bureau Inquiry' window.



To view the credit report, locate the desired applicant from the 'Inquiries and Reports' section.

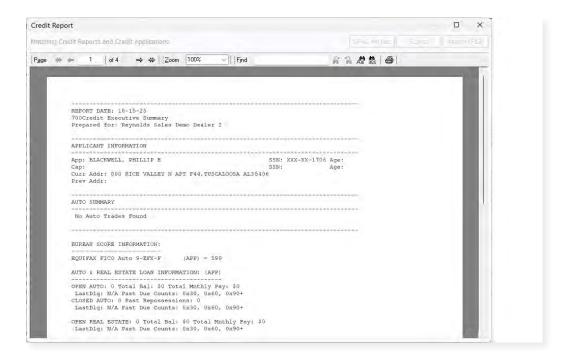
If an applicant has completed a credit report, there will be a **blue FICO Score** listed under one, or more of their **'EFX, TUC, and/or XPN'** columns. This field is a hyperlink to the related credit report.







Below is an example of the credit report that appears on screen in a pop-up window.







IGNITE Security Maintenance

The following access is required in order to utilize the Out of Wallet feature:

F&I/Desking > Actions > CBI Out of Wallet

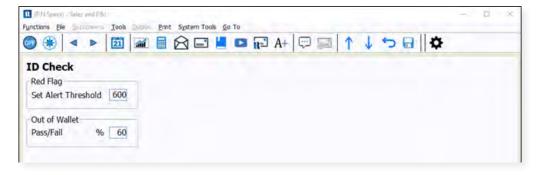
Description	Permission	User Group
Add a Deal		
CBI Add New Inquiry	✓	
CBI Delete Inquiry/Report	✓	
CBI Out of Wallet	✓	
CBI Transmit Inquiry/Report	✓	
CBI View Report	V	

Additional access is required to view the credit reports that contain the Red Flag scores and reports:

- F&I/Desking > Access Types > CBI Credit Reports
- F&I/Desking > Actions > CBI View Report

Setup

Specifications are maintained in: F&I specs > Functions > Credit Bureau Inquiry > ID Check.



Red Flag: This field controls the Red Flag score alert threshold; any score below the set threshold will display an alert.

• i.e. A threshold of 600 will show an alert for anyone with a Red Flag score lower than 600.

Out of Wallet: The Pass/Fail field determines the passing score for the Out of Wallet questions.

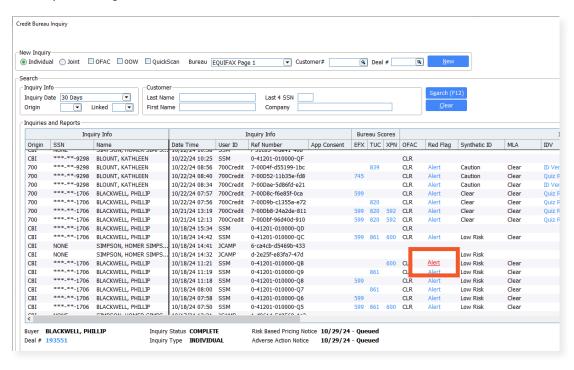
• i.e. A threshold of 600 will show an alert for anyone with a Red Flag score lower than 600.



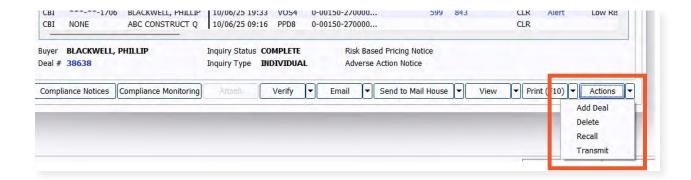


Red Flags & Out of Wallet Questions (OOW)

If there is a Red Flag alert after running a credit report it will look like this. You will need to clear the Red Flags before proceeding.



From the CBI home page, click/highlight the customer's name in the 'Inquiries' section. Click the 'Actions' drop-down and then the 'Recall' button, at the bottom of the screen.



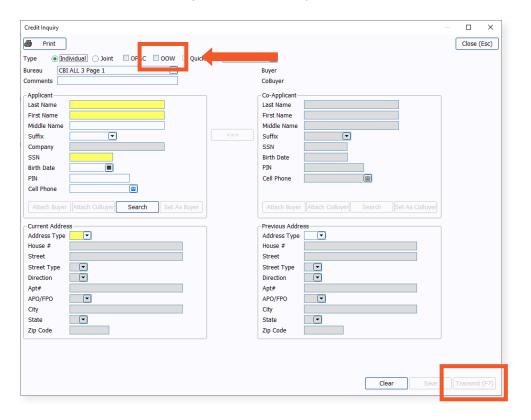




The Credit Inquiry screen will open.

Check the 'Out of Wallet' box and review the consumer's information that has auto-populated into the form after being gathered and stored from the previous credit inquiry.

Click 'Transmit' to start the ID check and generate the OOW questions.



The 'ID Check' screen will appear with 3-5 randomly selected questions for the customer to answer.

Enter the answers to the OOW questions. Click **'Submit**' to process the answers.

'Print' can be used to print out the questions to give to the customer for review.





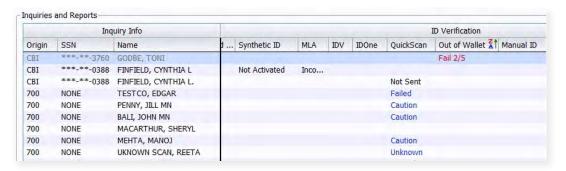


Once completed, the user will be returned to the CBI screen, where the consumer receives a score of one of the following:

- Pass
- Fail The score of the OOW questions is below the dealership's specifications.
- Timed Out The OOW questions will time out after 30 minutes.

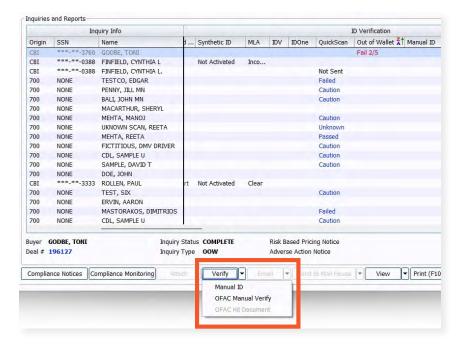
If the user fails or times out, a new set of OOW questions can be requested or a manual check can be used to validate the customer's identity.

Important: The dealership will be billed for each time a set of questions are requested.



Run a Manual ID Check

Highlight the desired user's row and click 'Verify' and then 'Manual ID' from the drop-down.

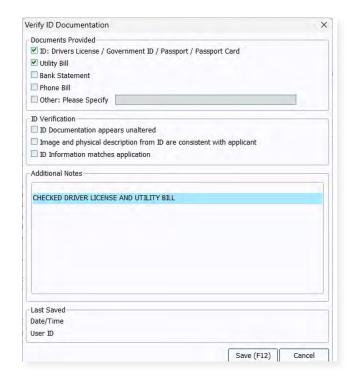




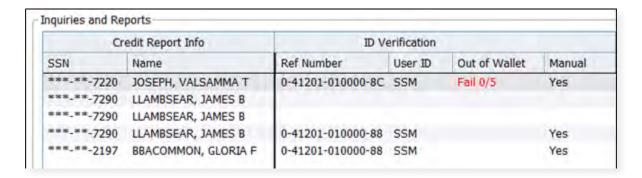


Similar to the deal notes screen from 'Desking' or 'OFAC Due Diligence Notes', dealers can track all documents provided by consumer.

This activity-tracking feature (featured to the right) will record all saved **and** deleted information.



Once the manual ID check is completed, the word 'Yes' will appear in the 'Manual' field.







Reports

All the action items for Out of Wallet can be found in 'Deal Manager' in the 'Credit and Compliance' section. This section of 'Deal Manager' will read as follows:

	Credit and Compliance						
EFX	EXP	TUC	OFAC	RF Score	RF Alert	OOW	Manual ID
<u>759</u>	<u>779</u>	<u>825</u>	CLR	<u>694</u>	<u>Alert</u>		N/A

Below is a more detailed explaination of the report and its columns..

Column Name	Meaning	Hyperlink Reflex
Red Flag (RF) Score	Displays the red flag score N/A = No credit report attached and deal category of Dealer Trade, Wholesale or Fleet Table = No credit report attached 0-999 = Red Flag score	! directs user into the drill and opens the CBI screen or top 0-999 directs user into the report
Red Flag (RF) Alert	Indicates if a red flag alert exists • Alert = Red flag alert exists • Space = No credit reports attached to the deal OR a Red Flag alert does not exist in the report	Alert hyperlink directs user to the Red Flag Report
Out of Wallet (OOW)	Displays results of the out of wallet questions Pass = user passed Fail = user failed Timed Out = attempt had timed out N/A = OOW was not recommended OR OOW was recommended but Manual ID is set to Yes OOW was recommended and Manual ID is not set to Yes	n/a
Manual ID	Displays whether ID was manually verified if buyer/co-buyer fails OOW questions N/A = OOW was not performed OR OOW result is	will drill into the Verify ID modal and display any notes entered to identify client





Credit & Compliance Notice Manager

The 'Compliance Notice Manager' tab on the 'Credit and Compliance Manager' window is used to review credit report information and manage compliance tasks.

Note: The Credit Bureau Inquiry (CBI) application must be licensed to access the Compliance Notice Manager tab. To use Mail House features, the Mail House subscription must be purchased.

The following tasks can be performed using the Compliance Notice Manager tab.

- Review credit report information.
- Review information for deals and credit applications associated with credit reports.
- Perform common compliance tasks, such as printing a compliance notice, adding a compliance notice to the Mail House queue, or sending a compliance notice to a designated email address as an attachment to an Internet email message.
- Perform a search for credit reports based on criteria, such as whether a risk-based pricing notice or adverse action notice has been printed.





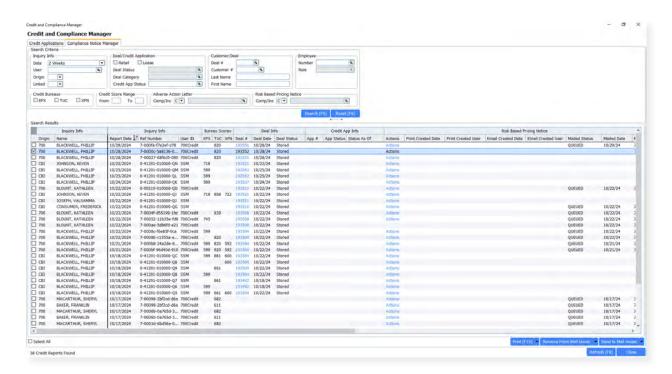
Accessing the Compliance Notice Manager Tab

The Compliance Notice Manager tab can be accessed using the following procedure.

First, access the Credit and Compliance Manager window.

The Credit and Compliance Manager window in the CAP application or the ERA-IGNITE F&I application can be accessed using the following methods:

- Use the following menu path: Tools > Credit and Compliance Manager.
- Click the **Compliance** button on the Credit Bureau Inquiry window.
 - Click the 🔓 (Credit and Compliance) toolbar button.



The Compliance Notice Manager tab automatically displays on the Credit and Compliance Manager window.

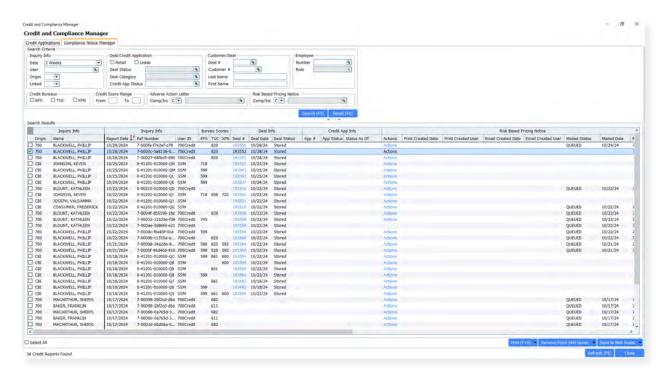
If the enhanced RouteOne® integration option is set up, the Credit Applications tab automatically displays. To access the Compliance Notice Manager tab, click the Compliance Notice Manager tab.





Displaying Credit Reports with Incomplete Compliance Tasks

On the Compliance Notice Manager tab, employees can perform a search for credit reports with incomplete compliance tasks.



- 2. In the **Date** field, enter the date range by which to search for credit reports.
- 3. Enter I in the **Comp/Inc** field in the Adverse Action Notice section to search for credit reports for which an adverse action notice has not been printed, sent as an attachment to an Internet Email message, or sent to the Mail House queue.
 - or -

Enter I in the **Comp/Inc** field in the Risk Based Pricing Notice section to search for credit reports for which a risk-based pricing notice has not been printed, sent as an attachment to an Internet Email message, or sent to the Mail House queue.

4. In the unlabeled **Adverse Action Notice Actions** field, press the F2 key. The Actions window displays, where actions can be selected to include in the search.





5. Select the check box for the incomplete compliance task to include in the search.

For example, to search for credit reports for which compliance notices have not been printed, select the **Printed** check box.

Click the Search button. Credit reports for which the selected compliance tasks have not been performed display.

Performing Individual Compliance Tasks

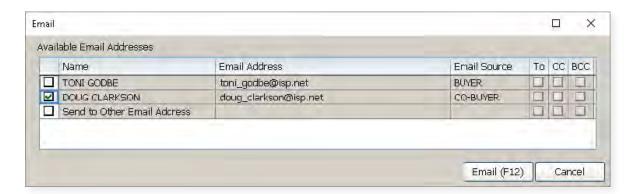
On the Compliance Notice Manager tab, employees can quickly perform various compliance tasks for a credit report.

To perform a task, click the Actions link in the Adverse Action Notice section or the Risk Based Pricing Notice section, and select the option for the task to perform. Once a task is completed, the date the task was performed displays in the **Print Created Date** column, the Email Created Date column, or the Mailed Date column.

When the Actions link is clicked, the following options are available.

Print: Select the Print option to print the adverse action notice or risk-based pricing notice associated with the credit report at a designated printer. The date the compliance notice was printed displays in the Print Created Date column for the compliance notice.

Email: Select the Email option to display the Email window, where the compliance notice can be sent to the buyer, the co-buyer, or a designated Email address as an attachment to an Internet Email message.



If the credit report associated with the compliance notice is attached to a deal in the F&I application, the Email addresses entered for the buyer and co-buyer display on this window. Select the Email addresses to which to send the compliance notice or enter a different Email address. Then press the F12 key to send the document.





The date the Email message was sent displays in the Email Created Date column on the Compliance Notice Manager tab.

Remove from Mail House: Select the Remove from Mail House option to remove the compliance notice from the Mail House queue.

Once the compliance notice is removed from the Mail House queue, 'Removed' displays in the Mailed Status column. In addition, the date the compliance notice was removed from the Mail House queue displays in the Mailed Date column.

Note: The Remove from Mail House option is only available for a compliance notice if 'Queued' displays in the Mailed Status column and the Mail House subscription is purchased.

Send to Mail House: Select the Send to Mail House option to add the compliance notice to the Mail House queue. The date the compliance notice was sent to the Mail House queue displays in the Mailed Date column.

Note: The Send to Mail House option is only available for a compliance notice if no entry displays or 'Removed' displays in the **Mailed Status** column and the Mail House subscription is purchased.

View: Select the View option to display the compliance notice on the Credit Report window, where the compliance notice can be reviewed.

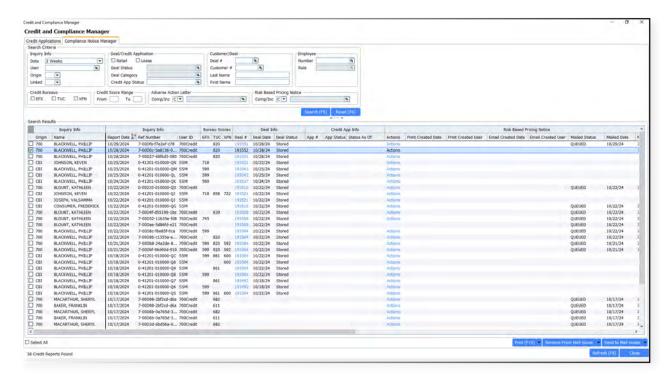




Performing Batch Compliance Tasks

On the Compliance Notice Manager tab, a compliance task can be performed for multiple credit reports at the same time, which can be especially useful when managing compliance for a large dealership. Once a task is completed, the date the task was performed displays in the **Print Created Date** column, the **Email Created Date** column, or the **Mailed Date** column.

1. Access the Compliance Notice Manager tab.



- 2. Search for credit reports for which compliance tasks should be performed.
- 3. Select the check boxes for the credit reports for which the compliance task is being performed. or -

Select the Select All check box to perform the compliance task for all credit reports displayed.





4. To print the adverse action notices or risk-based pricing notices, click the **Print** button.

- or -

To remove the adverse action notices or risk-based pricing notices from the Mail House queue, click the **Remove from Mail House** button.

or -

To send the adverse action notices or risk-based pricing notices to the Mail House queue, click the **Send to Mail House** button.

5. Select the compliance document for which the task is being performed.

A message window displays for the employee to confirm the compliance tasks being performed for the compliance notices.

6. If printing the adverse action notices or risk-based pricing notices, click the **Yes** button. Otherwise, click the **OK** button.

The message window closes, and the task is performed.

Add the Compliance Notice Manager Toolbar Button

The (Credit and Compliance) toolbar button can be added to the toolbar to quickly access the Compliance Notice Manager tab.

- 1. Click the gear icon (Configure) toolbar button. The Configure Toolbar window displays.
- 2. In the **Items For** field, select **F&I Items**. A list of available toolbar buttons displays in the Available Items section. The Current Items section displays the toolbar buttons currently set up to display in the toolbar.

- or –

In the **Items Fo**r field, select **Desking** Items if the ERA-IGNITE F&I Desking application is licensed. A list of available toolbar buttons displays in the Available Items section. The Current Items section displays the toolbar buttons currently set up to display in the toolbar.

- 3. In the Available Items section, select **Credit and Compliance Manager**.
- 4. Click the **Add** button.

The (Credit and Compliance) toolbar button is moved to the Current Items section.





5. *(Optional)* Arrange the order of the toolbar buttons.

The following buttons are available to arrange the order of the toolbar buttons.

Move Up: Click this button to move the highlighted toolbar item up one position in the Current Items section. The corresponding toolbar button displays one position to the left on the toolbar when the settings on this window are saved.

Move Down: Click this button to move the highlighted toolbar item down one position in the Current Items section. The corresponding toolbar button displays one position to the right on the toolbar when the settings on this window are saved.

Move Top: Click this button to move the highlighted toolbar item to the top of the list in the Current Items section. The toolbar item listed first in this section displays as the first toolbar button on the toolbar when the settings on this window are saved.

Move Bottom: Click this button to move the highlighted toolbar item to the bottom of the list in the Current Items section. The toolbar item listed at the bottom in this section displays as the last toolbar button on the toolbar when the settings on this window are saved.

6. Press the F12 key.

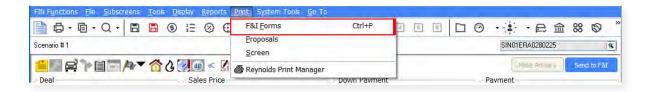
The changes are saved, and the $\frac{1}{100}$ (Credit and Compliance) toolbar button displays on the updated toolbar.



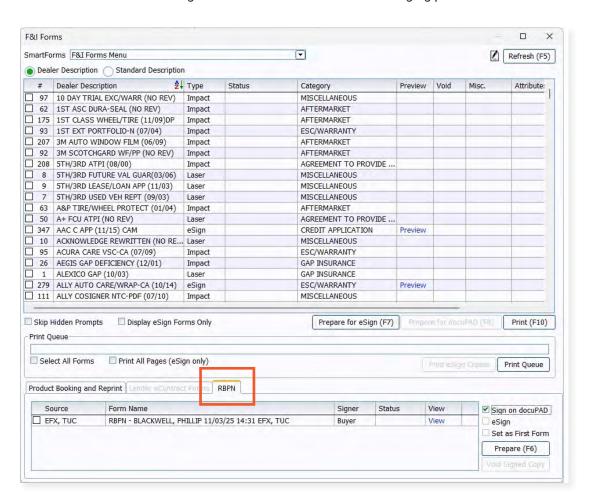


Signing a RBPN on docuPAD

From the Retail Worksheet in Desking, select the 'Print' drop down, then select 'F&I Forms', this opens the F&I Forms window.

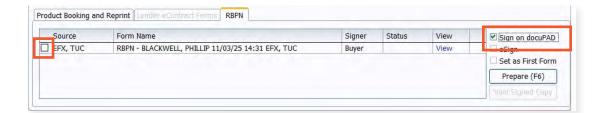


At the bottom of the window is the 'RBPN' tab. Select this tab, then select the checkbox in the source column for the 'RBPN'. Select the 'Sign on docuPAD' checkbox, then select the 'Prepare' (F6). This sends the document to the docuPAD to signed with other documents in the singing process.









- Once signed on the docuPAD, the new copy will push to DJ.
- Users on 33.50 will not have a signature box to sign on the document, but they can sign by hand, and the document will still pull over. (They should be familiar with this process, taught during first docuPAD training).
- Users on 34.00 will have a signature box on the document that they can sign. Once signed, the
 document will pull back over. (They will already be familiar with this as well, matches current
 docuPAD process they're utilizing, they just have one extra doc they can sign on it).

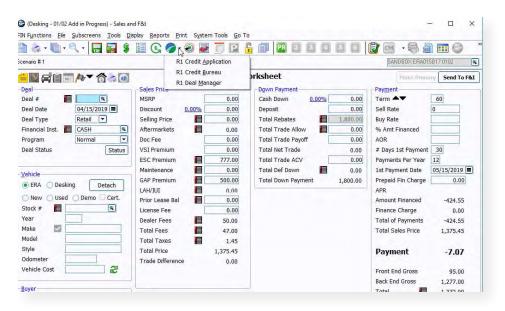




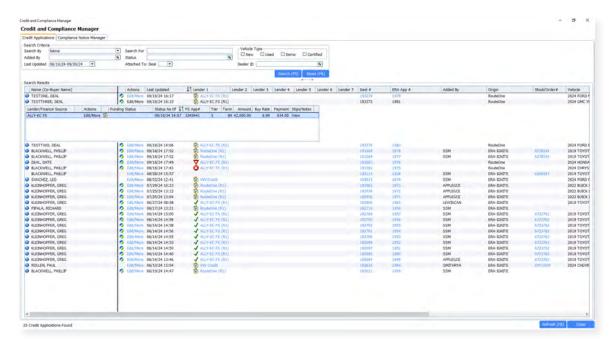
RouteOne Integration

RouteOne is tightly integrated with the ERA-IGNITE platform.

Dealers can click on the RouteOne logo as shown here, then 'R1 Credit Bureau' will launch the request screen and auto populate with customer information.



Review and manage credit application and decision information from RouteOne directly in ERA-IGNITE F&I.



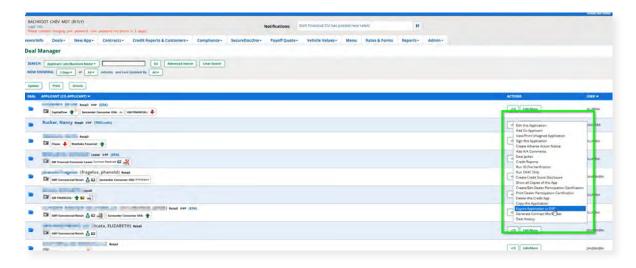




RouteOne to Reynolds Credit Application

Disclaimer: Dealer must have Enhanced Integration between RouteOne and Reynolds. If they do not have it, they can reach out to their RouteOne or Reynolds rep to sign up.

Starting in the RouteOne Deal Manager, click the "Edit/More" button, and then click "Export Application to DSP".



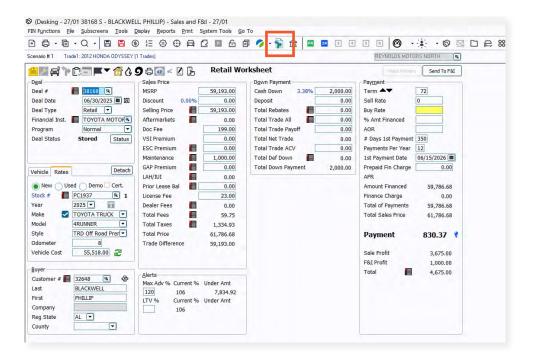
Check "Reynolds" or "ERA" and then select "Export".



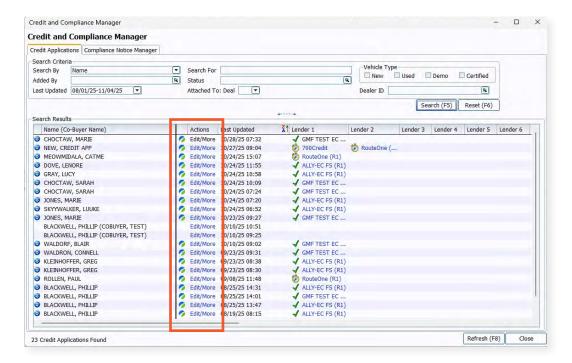




Click on the "Credit & Compliance Manager" icon in the ERA-IGNITE platform.



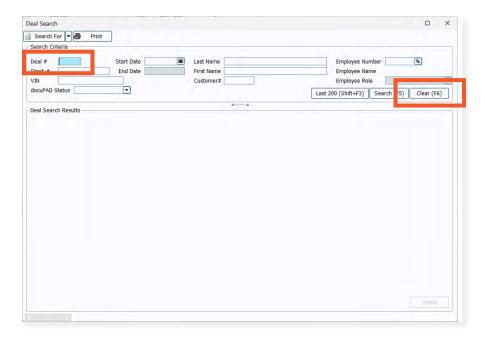
Select "Edit/More" for the applicant and then from the drop-down menu "Attach to Deal".



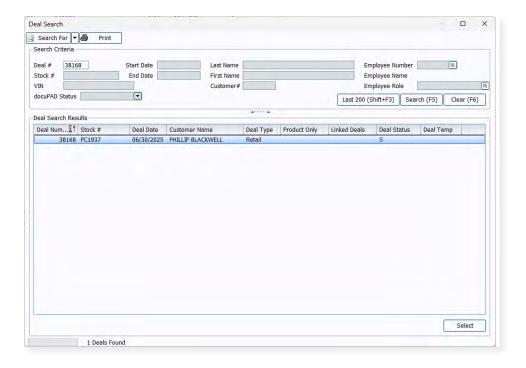




If it does not find correct deal in next step, hit clear and type in deal number.



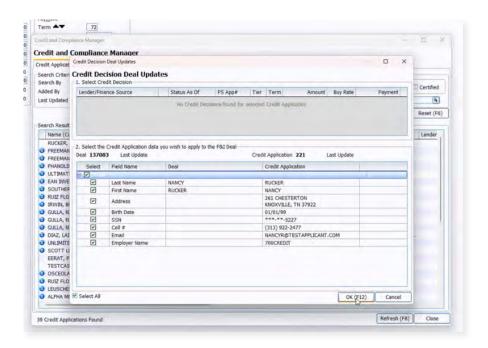
Double click on the line item.



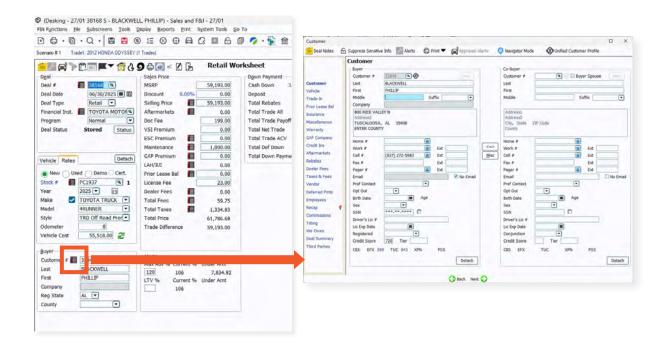




Check/uncheck what buyer information you want to include in the deal update. Then press "OK".



Data from the credit app will populate Buyer info into the Deal. Click on note icon to see data.







Introduction to QuickScan

QuickScan from 700Credit is a powerful mobile document scanner that provides dealerships real-time confirmation of the legitimacy of a customer's driver's license and identity. QuickScan will verify a customer's driver's license and identity in minutes. Each time an online customer completes a QuickScan, you will be confident that you are working with the person your customer says they are without putting Non-Public Information (NPI) on your team's devices.

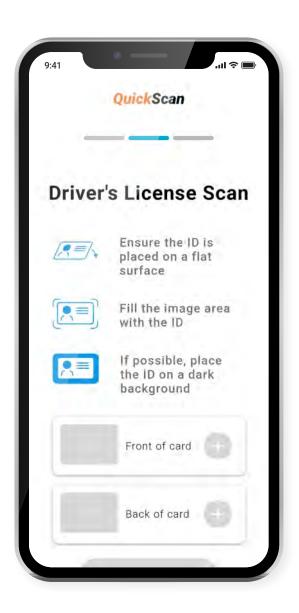
Although it can be used in-store, QuickScan can be particularly helpful when used to verify the identities of online car buyers.

Every scan includes:

- · Driver's License/Document Verification
- Selfie Verification/Liveliness Detection
- Front/Back Driver's License Validation
- Device Verification
- Synthetic ID Fraud Detection
- Identity Verification Check & OFAC
- DMV Look-up
- Deal Jacket Integrations

Benefits to Mobile QuickScanning

- Verify the identity of your customer at the top of the sales funnel. Before they even enter the store.
- Scanning both the front and back of the DL provides all data needed to validate the document.
- QuickScan takes the NPI (non-public information) out of the hands (and off the mobile devices) of your salespeople.





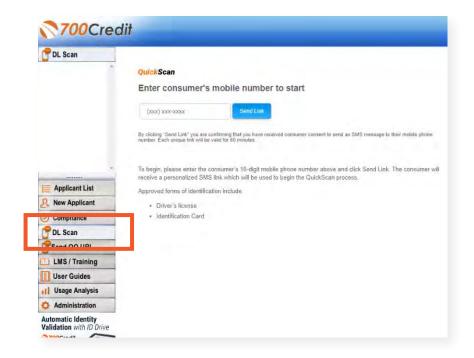


Initiating a QuickScan

Option One: 700Dealer.com

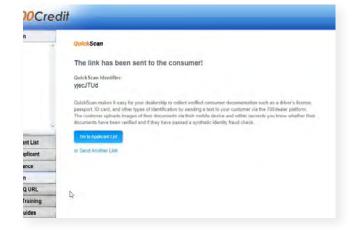
Dealer logs into 700Dealer.com and selects the 'DL Scan' menu item in the left-hand navigation panel.

Upon accessing the page, the dealer is prompted to enter the customer's mobile number. Once entered, click the 'Send Link' button to proceed. Each unique link is valid for 60 minutes.



When a link has been sent to the consumer, this message displays, prompting the dealer to review the application list to find the QuickScan results.

Note: The official result will not be available until the consumer finishes the document upload process.

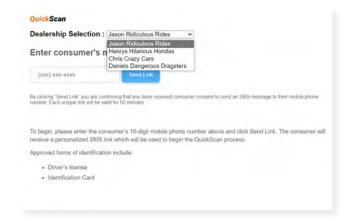






Access to multiple stores that use QuickScan? After logging into the 700Dealer portal and selecting 'DL Scan' to send a link, the user will see a filter drop-down for 'Dealership Selection'.

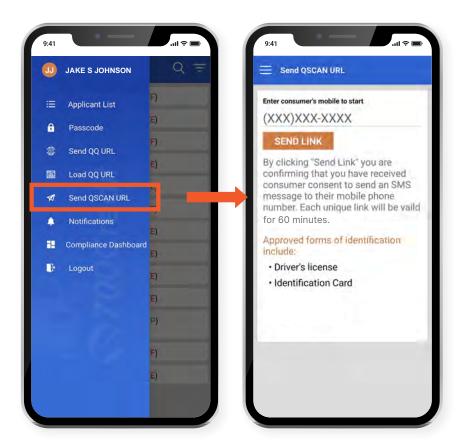
Note: Make sure to select the proper location that you are wanting to send the QuickScan link for. It does need to be under the respective location for compliance and legality reasons and also affects billing, so please be diligent with this feature.



Option Two: QuickMobile App

From within the QuickMobile App, open up the left-hand navigation pane and click on the menu option, 'Send QScan URL', as shown below.

Enter the consumer's mobile number, and click 'Send Link'.







Consumer Experience

The consumer will receive a link notification on their mobile device.

In order to proceed, the consumer must open the link and accept the terms and conditions.



The consumer selects the type of document to be captured.

Consumer's have the option between two documents that can be provided:

- Driver's License
- Govt. Issues ID Card

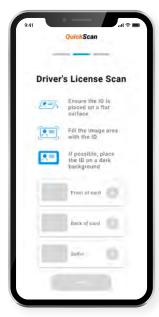




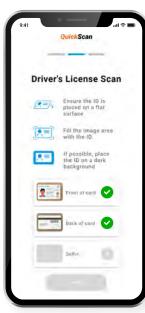


The consumer will be taken through the process uploading the 3 required images: front and back of document, and a selfie image. Click on the "+" attached to each image tab to open the drop-down and access the mobile phone's camera.

If the documents/images fail to upload, a red pop-up message will appear, prompting the user to rescan their driver's license and take a selfie.



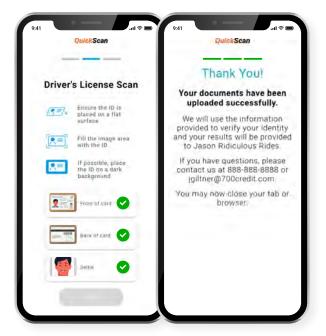






If the documents/images were successfully uploaded, the customer will get a "Thank you" screen.

The dealer's unique contact information will be displayed as the contact reference for the customer.



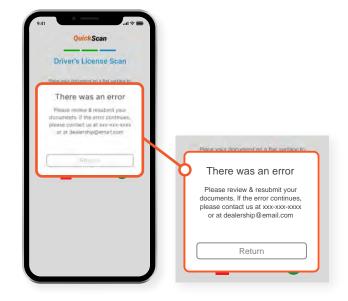




If a problem occurs with the consumer uploading their documents, the following error message will be presented on screen.

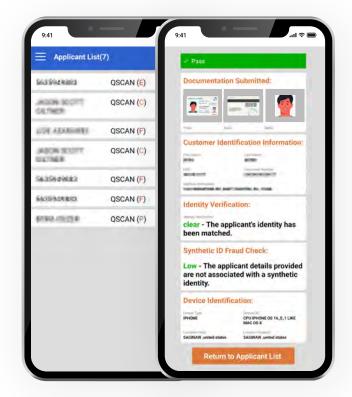
Hit 'Return' to be redirected back to the beginning of the QuickScan process where the user is able to try again.

If the problem persists, contact 700Credit's 24/7/365 support team for assistance: (866) 273-3848 or support@700credit.com.



The information obtained from the consumer's license is immediately run against various identity verification tools to find any potential evidence of fraud.

Results are instantly stored and accessible to dealers within 700Dealer, 700Credit's online dealer portal [www.700dealer.com].







QuickMobile App (Dealer Mobile App)

Dealers are also able to receive immediate access to QuickScan lead information through the 700Credit **QuickMobile App**.

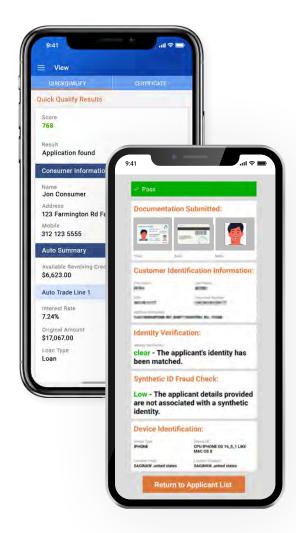
Specifically designed for dealers to manage their soft pull leads (*QuickQualify and QuickScan*) from a single, safe platform. It protects your consumer's information with a **secure login screen** and available at anytime on your own mobile or tablet device. .

- Receive direct mobile notifications when consumers complete the QuickQualify web form or QuickScan process.
- Optimize interactions with your consumers through one-click text response and mobile dialing.
- Immediate access to view all applicants and their credit score, credit file information, and QuickScan results.
- Stay organized by settling filters to view leads from only a specific period of time.
- Text or email the QuickQualify soft pull or QuickScan driver's license authentication forms directly to the consumer.

The **700Credit QuickMobile Dealer App** is offered at no charge and can be downloaded from the Apple and Android App Stores by searching for '**700Credit**' or by scanning the qr codes to the right.

Note: Installing the app does require your correct email address or cell phone be setup on your account to verify your user ID.

Contact our support team for assistance: (866) 273-3848 or support@700credit.com.















Understanding Your QuickScan Results

Every QuickScan result consists of the following seven items:

- 1. Images Submitted
- 2. ID Information Verification
- 3. Identity Verification
- 4. Synthetic ID Fraud Check
- 5. Device Identification
- 6. DMV Verification
- 7. OFAC Check

This section will break down each of these seven componenents and explain what their purpose or benefit within the QuickScan process is.

(1) Images Submitted

This consists of a front & back of the driver's license and a selfie. QuickScan analyzes the front/back for a match and pulls the PII from the document. The selfie is checked for liveness and is also compared to the image on the document.







(2) ID Information Verification

QuickScan uses OCR (optical character recognition) to detect and digitize the information from a customer's document. This information is then checked against a known fraudster database, checked for accuracy in document info and is used to check that the front and back images are from the same document.

Back

The document number (license number) is checked against doc numbers known to have been used in previously detected fraud.

Smaller details, like expiration date, are quickly weeded out by QuickScan.

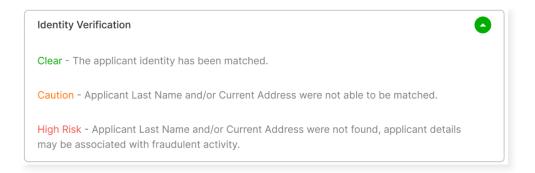






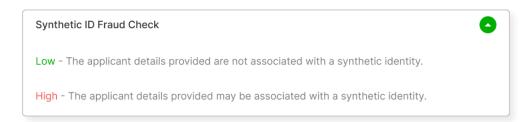
(3) Identity Verification

QuickScan's Identity Verification checks the customer's information against a known database to help determine that the identity can be matched to known identities.



(4) Synthetic ID Fraud Check

In addition to the Identity Verification, QuickScan delivers a Synthetic Fraud check on each applicant. Dealers see a low/high result for this section and are warned with a 'Caution' regarding the applicant.



(5) Device Identification

With each applicant, QuickScan gathers detailed information about the device used to submit the documents. This includes the location (*display v. real*), the device type, OS, and more. The device identification section is for informational purposes only and is not checked for fraud at this time.

At launch, we will be collecting this information, but are not using it in determining a pass/fail.

Note: In the future, we may assign a score to the device to help determine if a dealer should do additional identity checks with the customer.





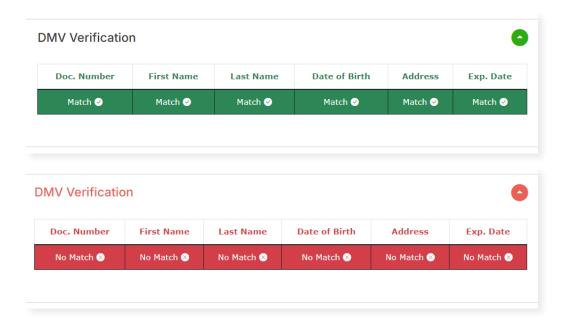


(6) DMV Verification

The DMV Verification feature will connect to certain state DMV agencies and verify the various pieces of information on the license:

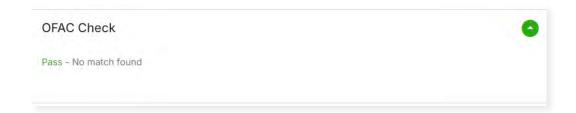
- 1. Document Number
- 2. First Name
- 3. Last Name
- 4. Date of Birth
- 5. Address
- 6. Expiration Date

There is an indicator for each of these on the QuickScan report:



(7) OFAC Check

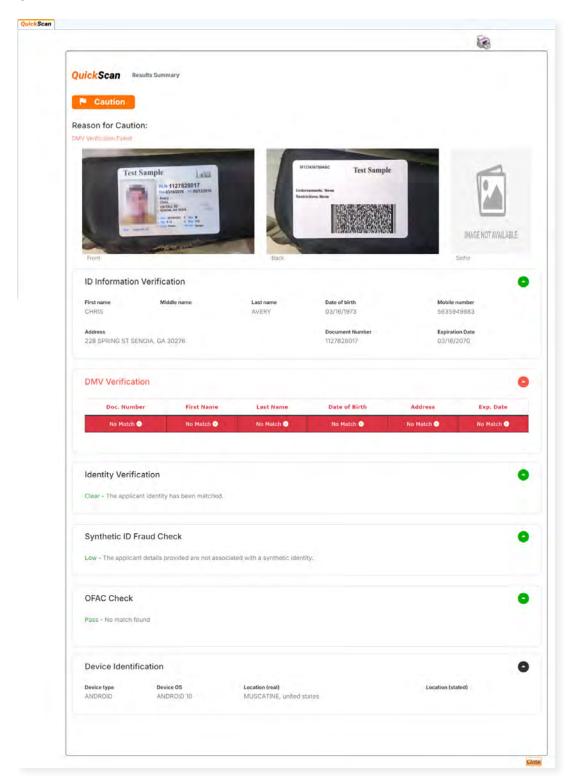
The OFAC feature in QuickScan runs an OFAC check on the individual and returns all information if there is a hit.







Example Interface





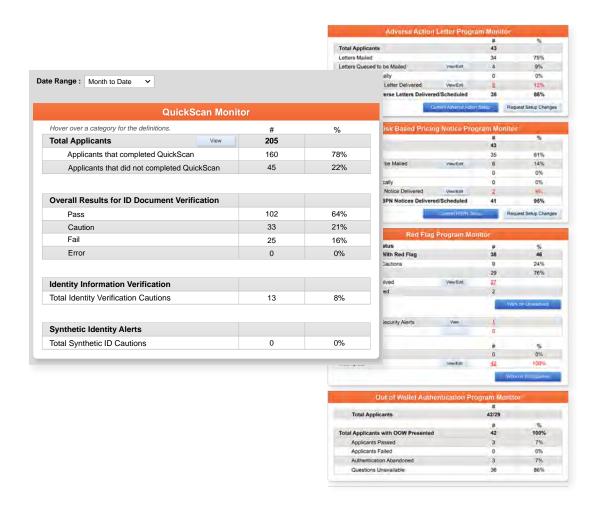


QuickScan Monitor

As a part of the Compliance Dashboard, dealers are able to view real-time analytics of their driver's license and identity verification activity within the 'QuickScan Monitor' segment.

Dealers have access to the following driver's license authentication and identity verifrication data:

- 1. **Total Number of Applicants:** Breaks down the number/percentage between those that have completed a QuickScan, and those that have not.
- 2. Overall Results for ID Document Verification: A quick "snapshot" results of your scan, categorizing them into one of four tiers: Pass, Caution, Fail, or Error.
- 3. **Identity Verification Cautions:** Keeps a record of the number of identity verification flags that have occurred.
- Synthetic ID Cautions: Provides instant access to the number of synthetic ID alerts that have occurred.







Driver's License Authentication QR Codes

Besides serving as a valuable tool to verify your customer's identity before the first test drive, having QR codes readily available in your showroom and on sales desks allows your sales team to **easily prompt customers to begin the license scanning process**. This collaboration helps reduce friction, speed up authentication, and keep the sales process moving efficiently.

The process is simple:

- 1. Place QR code displays around your store.
- 2. Customers scan the QR code and are instantly brought to the mobile license scanning process (*QuickScan*).
- **3.** They will select the type of document to be validated, upload the required images and submit them.
- **4.** Dealers are provided real-time confirmation of the legitimacy of their customer's license/identity and can view the QuickScan results summary.



Implementing Best Practices

Place QR code displays in high traffic areas around your dealership, such as:

- Sales Desks
- Service Lounge
- Receptionist Desk
- Sales Tower





700Credit offers a library of standard QR code templates, however dealers can request a customized graphic to better reflect their brand. Customizations can include but are not limited to colors, fonts, verbiage/tone, logo, imagery, and more.

Visit https://www.700credit.com/banners/ (QR Codes Page) for the complete standard collection.





Recommendations Based on Results

Fail Reasons:		Recommendations:
ID appears to be digital or paper ID or a tampered document.	<u>></u>	We don't accept paper or digital copies of IDs. need to make sure customer takes photo of permanent ID.
Liveness detection failed.	<u>></u>	Image(s) don't appear live, check document/selfie.
ID image is not usable.	······›	Have customer take photo of ID on dark solid background with as little glare as possible.
Data extraction failed.	<u>></u>	Have customer take photo of ID on dark solid background with as little glare as possible.
Required PII data missing.	<u>></u>	Have customer take photo of ID on dark solid background with as little glare as possible.
Front to back matching failed or issue with document number.	<u>></u>	Have customer take photo of ID on dark solid background with as little glare as possible.
Known fraudster based on document number.	<u>></u>	Report them.
ID expired.		Have them provide ID that's not expired.
ID not allowed.		Non-U.S IDs aren't accepted.
DMV Verification failed.	<u>></u>	Ask for additional information, ex. utility bill.
Caution Reasons:		Recommendations:
Selfie does not match ID photo.	······›	If photo isn't a straight on head-shot, our system won't be able to analzye all facial features. Can have customer do the QuickScan process again & make sure they take a straight on headshot.
IDV Caution.	>	Run full IDV before completing transaction.
IDV High Risk.	<u>></u>	Run full IDV before completing transaction.
SID Hit.		Complete Synthetic ID remediation.
OFAC Hit.	<u>></u>	Complete OFAC remediation.
OFAC Check returned a match	·····	Additional verification recommended.





DMV-Lookup

The following table represents the states that are currently participating in our DMV-Lookup feature.

Jurisdiction	Authorized	Unauthorized
AL	Х	
AR	Х	
AZ	Х	
CA		Х
СО	Х	
СТ	Х	
DC	Х	
DE	Х	
FL	Х	
GA	Х	
НІ	Х	
IA	Х	
ID	Х	
IL	Х	
IN	Х	
KS	Х	
КҮ	Х	
LA		Х
MA	Х	
MD	Х	
ME	Х	
MI	Х	
MN		Х
МО	Х	
MS	Х	

Jurisdiction	Authorized	Unauthorized
MT	Х	
NC	Х	
ND	Х	
NE	Х	
NH	Х	
NJ	Х	
NM	Х	
NV	Х	
NY		Х
ОН	Х	
ОК	Χ	
OR	Х	
PA		Х
RI	Х	
sc	Χ	
SD	Χ	
TN	Х	
TX	Χ	
UT		Х
VA	Х	
VT	Χ	
WA	Х	
WI	Х	
WV	Х	
WY	Х	





QuickScan FAQ's

Will QuickScan work overseas?

The text message will be sent. However, the user may be blocked when the link is clicked. This is due to the use of a foreign IP address. Most cyber-attacks come from overseas. As 700Credit doesn't do business outside the US, there is no need to let in those IPs.

Will non-US IDs work?

The list of acceptable documents for 700 Credit only includes US documents. Foreign documents are not allowed and will be categorized as Unsupported IDs. However, documents from US territories are not subject to these restrictions.

Images look fine but don't work?

QuickScan is powered by AI reading data from imagery that was captured by a consumer from their own personal device. AI is a great time saving device, but it is not as good as the human eye/mind combination. It might miss things that you and I can see. The human eye is equivalent to nearly 600 megapixels. Phone cameras, even when working properly, in perfect lighting/focus conditions, are far from that.

Failures due to Consumer Devices

QuickScan runs on a consumer grade device. It is limited to the abilities (perhaps degraded) of that device. The consumer must have a phone capable of receiving texts in that moment; the phone can't be powered down or out of text messages for the month. Then, it must be a smartphone with a functional browser (not corrupted by spyware/malware) and proper Internet access. The list of variables is lengthy. The point is that consumer devices can be a failure point.

Tap for Capture

Initially, QuickScan attempts to take the images automatically. After a short time, if unable to auto capture, the message with change to: "Make sure ID edges are inside the frame and tap screen to capture." At this point, the consumer should tap to capture the image and then follow any on screen prompts. If the consumer device is having issues, it should be rebooted, the browser cache should be cleared, and they can try again.

OuickScan Automated

Unlike other solutions in the industry, QuickScan is fully automated. There is no person-in-the-loop at any point during the transaction. The allows for consistent results and fast decisioning.

OuickScan Link Timeout

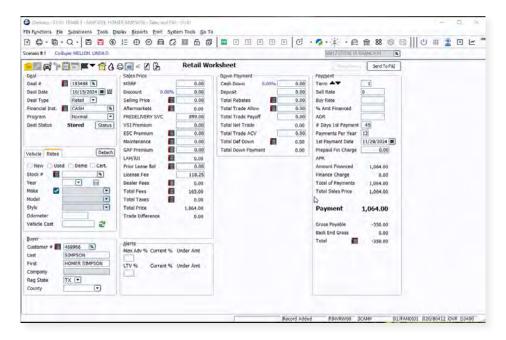
The OuickScan link sent to the consumer will timeout after 60 minutes.



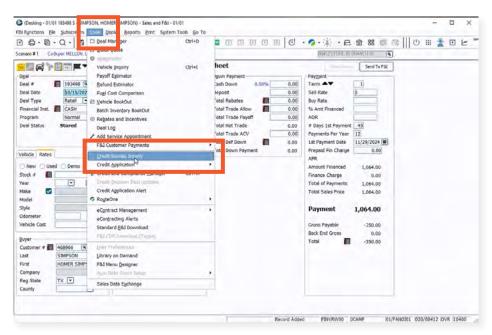


Initiating a QuickScan in ERA-IGNITE F&I

Locate and open the deal for the desired applicant.



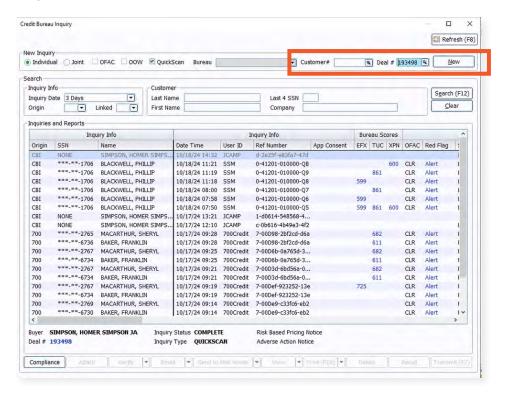
Select 'Tools' and then 'Credit Bureau Inquiry'.



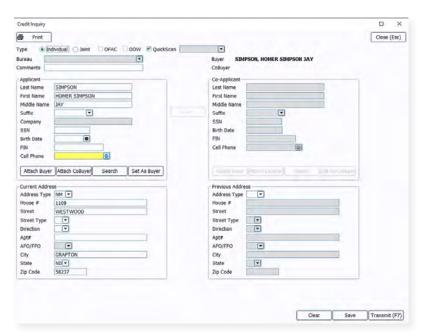




Locate the desired applicant by typing in the dealer/customer number, or manually searching in the 'Inquiries and Reports' list, and then click 'New'.



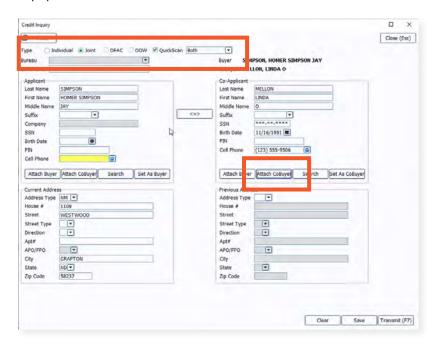
The buyer information will autofill into the form.



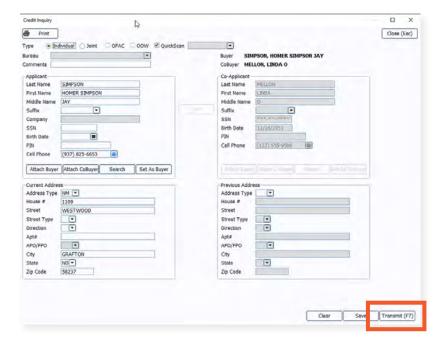




To initiate a QuickScan for just the single applicant, check the 'QuickScan' box and select 'Individual'. To add the co-buyer, select 'Joint', and 'Both' from the drop-down, and then 'Attach CoBuyer'. The co-buyer's information will auto-populate into the form.



Type in the applicant's mobile phone number into the form. Once complete, click 'Transmit' at the bottom of the window.

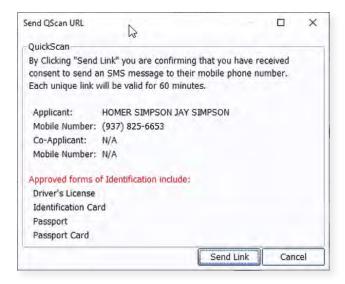






A pop-up window will appear on screen.

Once the dealer has reviewed the terms, applicant's information, and documents being requested, click 'Send Link'.



The dealer will then receive another popup, informing them that a link has been sent to the consumer to upload their required documents.

Click 'OK'.





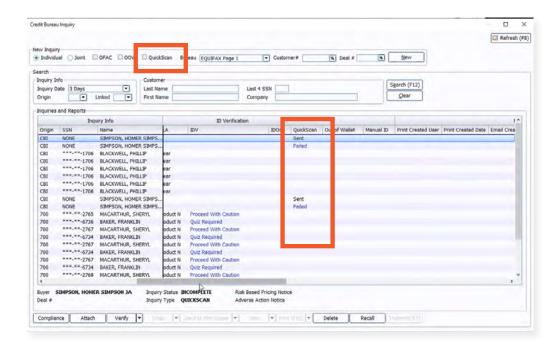


Viewing QuickScan Results

Once the consumer has completed their portion of the QuickScan process on their mobile phone, dealers can view their results starting on the Credit Bureau Inquiry screen. From the mass list, locate the consumer and open their deal. By scrolling to the right, dealers can see who has received/completed a QuickScan under the 'QuickScan' column (as shown below).

To open and view, click on the QuickScan results (pass/fail/caution) hyperlink.

Note: Dealers can filter the mass list of inquiries and reports shown by checking the 'QuickScan' box at the top of the CBI screen.



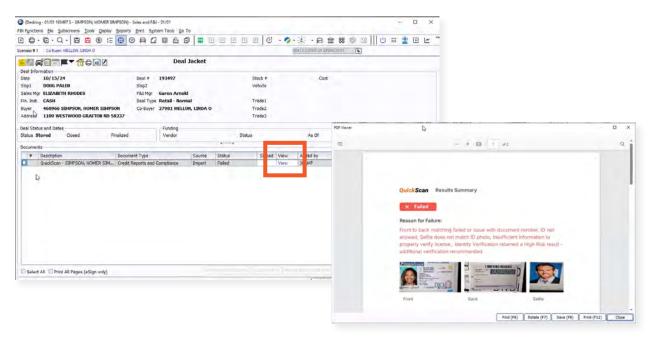
In a new window, a PDF document will open with the QuickScan results.



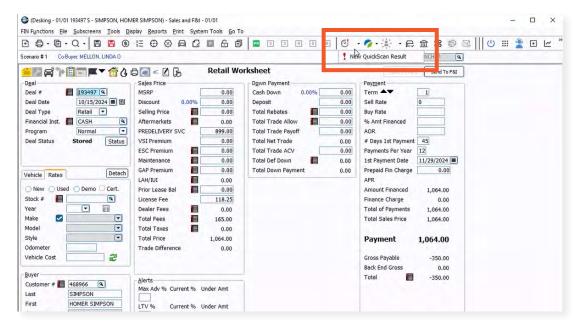




Users can also locate the QuickScan results by returning to the deal, and finding the document within the deal jacket. To open the same PDF, select the 'View' hyperlink, as shown below.



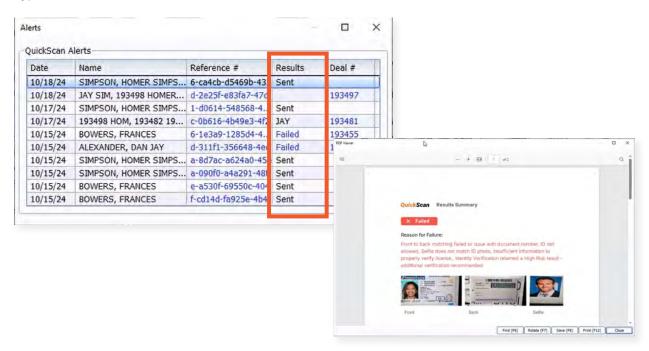
Secondly, users can locate the 'Credit Bureau Inquiry' alert icon, at the top of the deal. If a new QuickScan is available, there will be an exclamation point attached to the icon. Click the icon and then 'New QuickScan Alert'.







A pop-up will appear with a list of all QuickScans sent/completed to that applicant. Click the 'Results' hyperlink attached to the desired QuickScan to view the PDF.







Deal Jacket Integration

System Setup

- A new 'Credit Reports and Compliance' document type has been added to Deal Jacket. This new doc type is used for each CBI document uploaded to Deal Jacket.
- 2. Dealers cannot include documents using the 'Credit Reports and Compliance' doc type in the docuPAD 'Save to USB' function due to compliance regulations.
- 3. Users need appropriate SEC access to view CBI Reports in order to view CBI documents in both Deal Jacket and IDM.
 - Must have access to F&I/Desking>Actions>CBI View Report
- 5. Dealer does NOT need premium services in order to push DL Scan into their Deal Jacket.
- 6. In terms of storage, as long as the deal jacket is in the UI, the dealer has access to the documents. Generally, this is 60 days; however as long as the deal is actively being worked/touched, that 60 days could be longer and resets based on deal activity.
- 7. Once the deal is going to be removed from dealer access in the UI, those files are no longer available if the dealer didn't download them or subscribe to the **Secure DocOne** product. That product is a one time set up fee and monthly fee that currently ranges from \$99 149.00.

How It Works

The **Deal Jacket Integration** is used to store important documents related to a deal that were generated **inside** of the Reynolds platforms.

In order to use this feature dealers need:

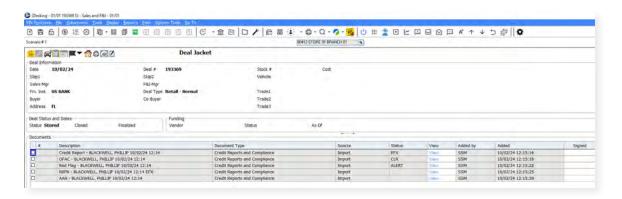
- 1. Credit Bureau Inquiry (CBI)
- At least of one the products that grants access to Deal Jacket (docuPAD, IDM, eDocs, or DEALsign)
- 3. F&I Spec enabled to auto-upload CBI information to Deal Jacket functionality
- If the report is not attached to a deal or credit is being pulled outside of ERA-IGNITE, the CBI documents will not be uploaded to Deal Jacket





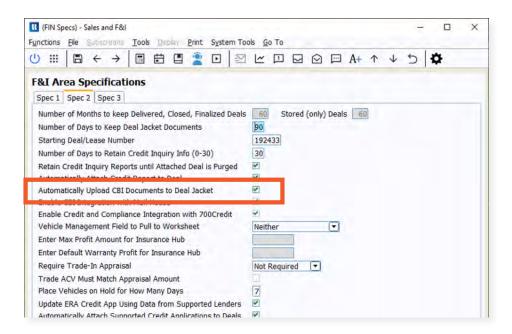
Each individual component of a CBI report will be uploaded separately into Deal Jacket, making it easier for users to locate the specific document they're looking for. The documents are broken out by:

- 1. Credit Report
- 2. OFAC
- 3. Red Flag Report
- 4. Adverse Action Notice (AAN)
- 5. Risk Based Pricing Notice (RBPN)



To enable this integration, starting in the menu bar in the Reybolds F&I platform, locate and select 'Systems Tools'. Then locate 'Specs', 'F&I Area Specifications' and finally, 'Spec 2'.

From the options presented, check the box next to 'Automatically Upload CBI Documents to Deal Jackets'.







Deal Jacket Integration (700Credit-Generated Documents Outside of Reynolds and Reynolds)

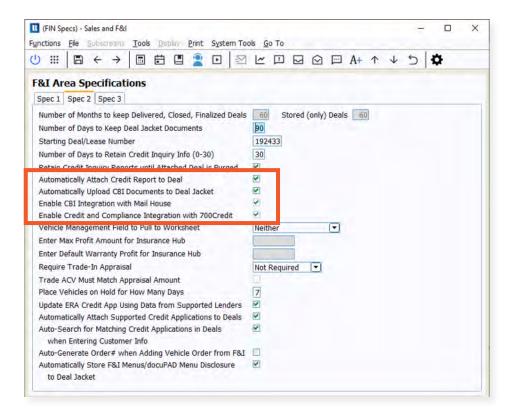
This feature is used to store important documents related to a deal that were generated <u>outside</u> of the **Reynolds platforms**.

In order to use this feature dealers need:

- 1. Credit Bureau Inquiry (CBI) (profiled for CBI and 5810 transaction turned on)
- F&I Spec enabled 'Enable Credit and Compliance Integration with 700Credit' (System Tools > Specs > F&I Area Specification > Spec 2)
- 3. Proper security access

Recommend the following as well:

- 1. 'Automatically Attach Credit Report to Deal'
- 2. 'Automatically Upload CBI Documents to Deal Jacket'
- 3. Access to at least of one the products that grants access to Deal Jacket i.e. docuPAD, IDM, eDocs, or DEALsign.

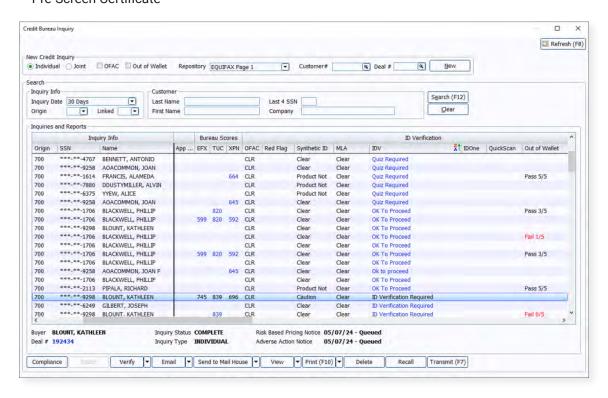






View credit and compliance activities pulled using 700Credit in the Credit Bureau Inquiry Screen:

- App Consent
- Credit reports
- OFAC
- Red Flag report including Military and Synthetic ID
- IDV
- IDOne
- OuickScan
- Out of Wallet questions
- · Risk Based Pricing Notices
- Adverse Action Letters
- Pre-Screen Certificate



Benefits:

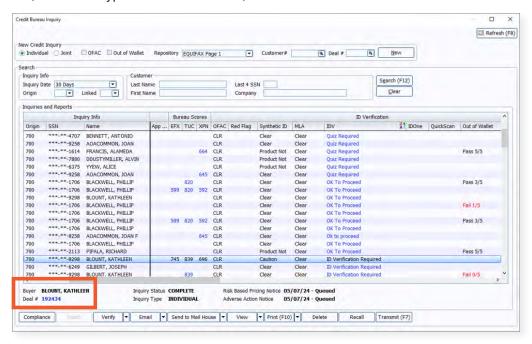
- 1. Saves time by not having to jump into a third party system to view status.
- 2. Provides a consolidated view of all activities even if they are performed on different platforms.
- Creates an easier, faster, and seamless deal process for the end user in IGNITE F&I.



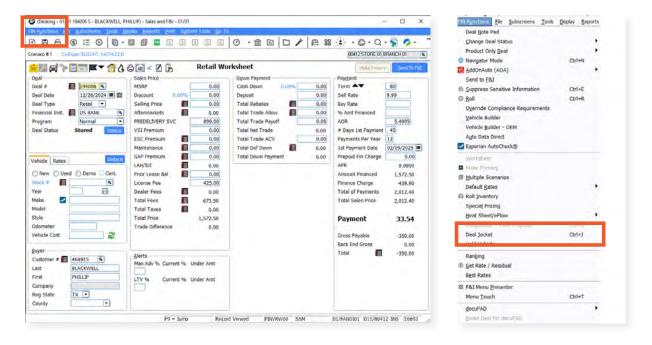


Accessing the Deal Jacket

To access a deal jacket, locate/highlight the desired consumer/deal from the CBI screen. Under the buyer's name, select the hyperlinked deal number, as shown below.



Next, select 'FIN Functions' in the top, blue navigation bar. From the drop-down, select 'Deal Jacket', or users can use the shortcut 'Ctrl + J'.

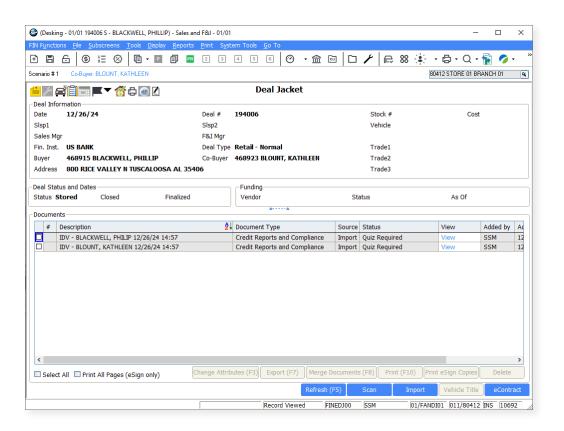






This will open the electronic deal jacket. From here, dealers can view:

- App Consent
- Credit reports
- OFAC
- Red Flag report including Military and Synthetic ID
- IDV
- IDOne
- QuickScan
- · Out of Wallet questions
- Risk Based Pricing Notices
- Adverse Action Letters
- Pre-Screen Certificate





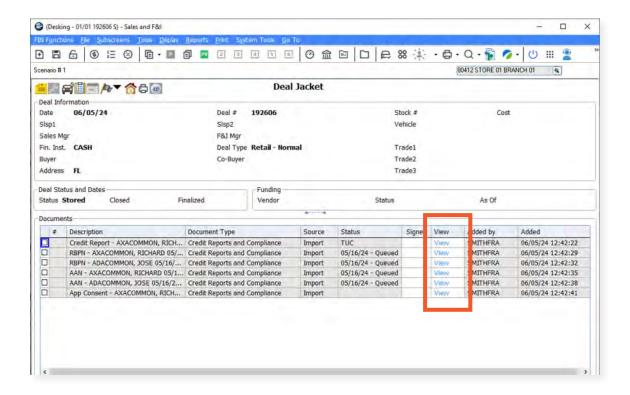


Sample Deal Jacket Interface

Credit and compliance activities automatically store to the Deal Jacket.

Benefits:

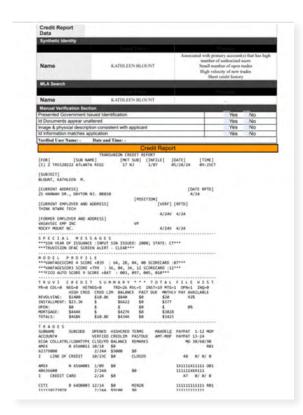
- Eliminates time-consuming manual scanning of credit reports into the Deal Jacket potentially exposing PII data and missing pages in the scanning process.
- Helps the dealership adhere to the retention requirements that the state and federal government imposes.
- Streamlines the process for reviewing deal documentation by making it easier to locate the specific document they're looking for.
- Reduces the need for maintaining physical files that can be expensive particularly for large volume dealers that may have to maintain mass storage off-site.
- Provides secure access to documents reducing risk of misused, or stolen files.







Document Examples (Credit Report & IDV)





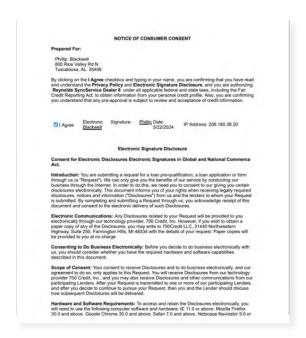
Document Examples (IDOne)





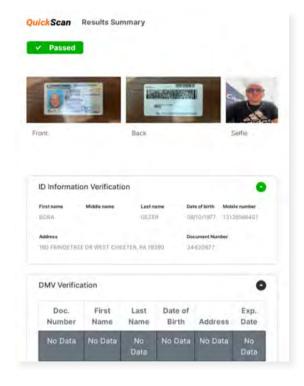


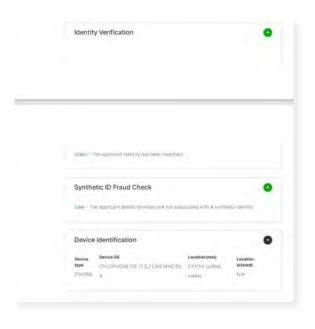
Document Examples (App Consent)





Document Examples (QuickScan)

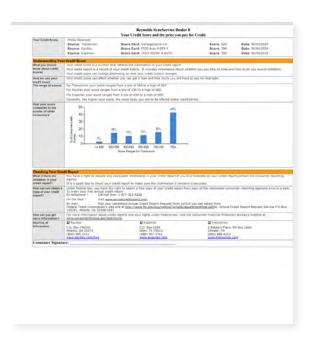








Document Examples (Risk-Based Pricing Notice & Adverse Action)





Document Examples (Pre-Screen Certificate)



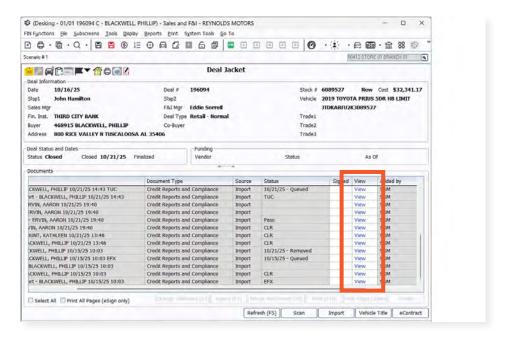




Viewing Deal Jacket Documents

To view the deal jacket documents, locate and open the desired deal. In the 'Documents' section, highlighted below in red, dealers are presented a list of all documents attached to the deal.

Locate the specific document you want to view, and select the 'View' hyperlink attached to it.



Below are two examples of documents a dealer might view.









Introduction to QuickDocs

QuickDocs is a secure document capture and storage solution that builds on the concept of our acclaimed QuickScan driver's license authentication solution. **QuickDocs** enables dealers to easily text a link to consumers purchasing a vehicle. Shoppers will be led through the process of scanning relevant verification documents for secure storage in our 700Dealer.com portal. These documents become easily accessible in the portal at any time.

Some of the supported documents include:

- Proof of Insurance
- Registration
- Paystub
- · Utility Bill Proof of Residence
- Mortgage Statement Proof of Residence
- Trade VIN Image
- Trade Vehicle Image



Requesting Documents

To request documents from a consumer using QuickDocs, locate and select the "Document Scan" menu item in the left-hand navigation bar. From the new screen, enter the consumer's mobile phone number, and select which documents to request (passport, insurance, utility bill, etc.). Once complete, select "Send Link".



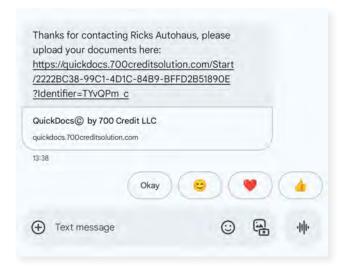




Consumer Experience

After the dealer has entered the consumer's phone number and sent the QuickDocs link, the consumer will receive the following text.

Click on the hyperlink within the text to start the QuickDocs process.



The consumer is brought to the QuickDocs platform, where they are introduced to the process and asked to provide consent.



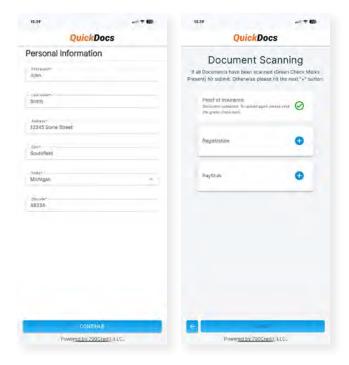




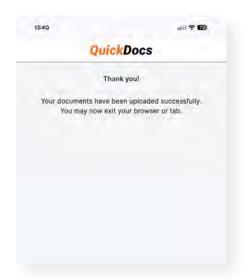
Provide the required PII (first/last name, address, zip code) and click "Continue".

Finally, begin uploading the requested documents. Select the "+" on each document's tile and capture an image.

Once complete, select "Submit".



Upon completion of the process, the consumer is presented a final 'thank you' message.

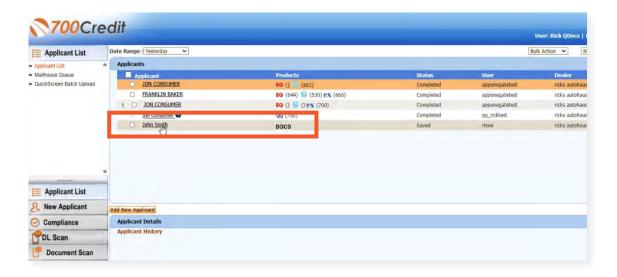






Viewing QuickDocs Documents

To view the documents submitted by a consumer, select the "Applicant List" menu item from the left-hand navigation bar. Search for the desired applicant, and from the options provided, locate the list item for that applicant that states "DOCS" under the "Products" column. Click the applicant's name.



A pop-up window will appear with the images of the requested documents. Utilize the tabs at the top of the pop-up to pan between each different document.



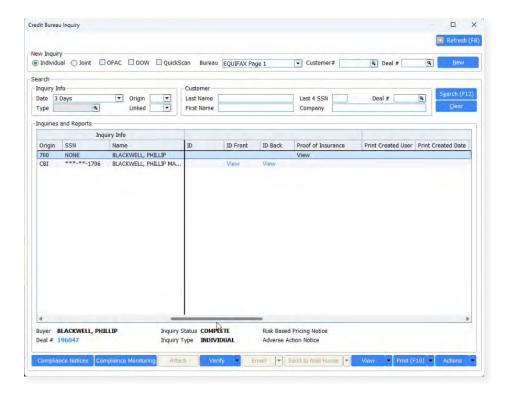




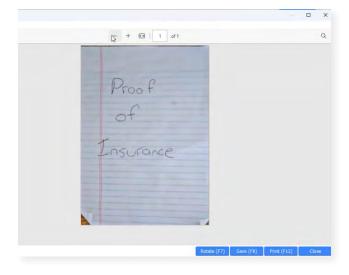
Viewing QuickDocs within Reynolds and Reynolds

Viewing Submitted QuickDocs from CBI Screen

Starting from the CBI screen, search and locate the desired consumer whose documents you want to view. Scroll to the right, and under the "Proof of Insurance" column, select the "View" hyperlink.



The proof of insurance will pop-up in a new window.

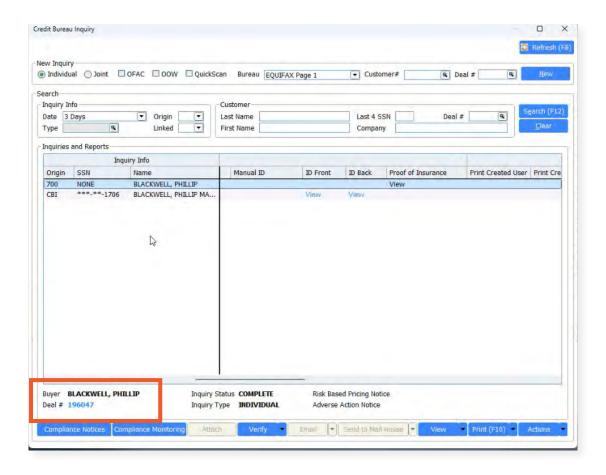






Viewing Submitted QuickDocs within Deal Jacket

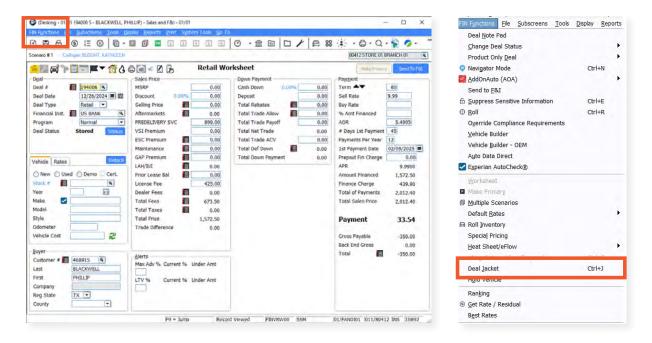
To access the deal jacket, locate/highlight the desired consumer/deal from the CBI screen. Under the buyer's name, select the hyperlinked deal number.



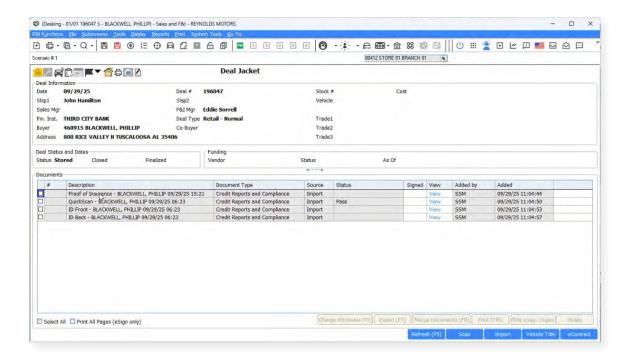




Next, select 'FIN Functions' in the top, blue navigation bar. From the drop-down, select 'Deal Jacket', or users can use the shortcut 'Ctrl + J'.



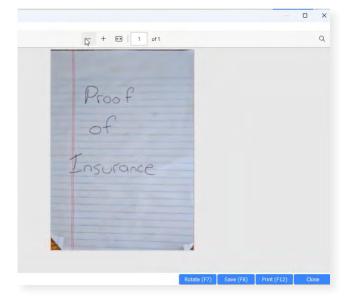
From the deal jacket, locate the proof of insurance list item and select the "View" hyperlink.







The proof of insurance will pop-up in a new window.







Introduction to 700Dealer.com

All 700Credit dealers have exclusive access to their own personal credit portal hosted at **700Dealer.com**. The unique platform provides dealers a single tool to seamlessly navigate and monitor credit data from all of their solutions; including, credit reports, compliance and soft pull solutions, ID verification and driver's license authentication platforms.

You should have received your username and password in a welcome email from our team. If you did not receive this email, or have misplaced it, please contact our support department at:

support@700credit.com | (886) 273-3848.



Viewing Lead Data

After logging into your <u>700Dealer.com</u> portal, locate/select the 'Applicant List' menu item in the left-hand navigation panel where you will be presented with a mass list of all applicants in the platform. Select 'Date Range' to filter the list and view different timeframes.

By clicking on any name in the list, you can view their full credit report, red flag, a link to their compliance dashboard, and QuickScan results (*if applicable*).







Managing Users

Dealers with the appropriate authorization can add, edit and/or delete customers and their credit/lead information with the following simple process:

- 1. Log in to your **700Dealer.com** platform using your provided credentials.
- 2. Click on the "Users" link in the left-hand navigation Administration panel.
- If editing a user's credentials, click the 'Edit' link attached to the user's 'Action' column.
- To delete a user, click the 'Delete' link.
- 5. If creating a new user, click on the 'Copy' link.



If you need to alter the information of an applicant's pre-existing profile, select 'Edit' attached to the user's listing. From theinformation profile, dealers can make the desired changes.

Once complete, save the profile before exiting out.





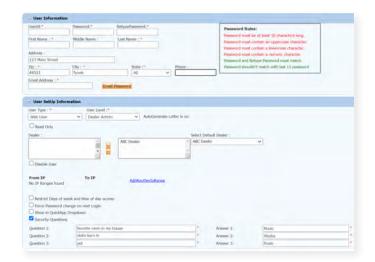


Creating a New User



To create a new user, it is easiest to find a similar user ID from the 'Users' mass list, and select the 'Copy' action, as highlighted above.

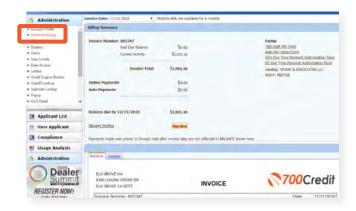
You can then fill in the new user's information into the user profile, as well as make any necessary changes.



Viewing Invoices

Dealers can also view their monthly invoices online by selecting the 'Online Invoicing' tab in the left-hand "Administration" navigation panel.

Locate and select the desired invoice to open its details and view the billing summary.







Introduction to Compliance Solutions with 700Credit

Compliance is a daunting task for any dealership, but the key to adhering to the Fair Credit Reporting Act (FCRA) and Equal Credit Opportunity Act (ECOA) regulations is consistency. 700Credit offers an array of products and services in a customized package for your dealership, all of which work to automate your compliance practices, keeping your dealership ready at all times for future audits. In addition to this complete, packaged Compliance Dashboard, we offer Identity Verification and Synthetic ID protection solutions.

Compliance Dashboard

Our Compliance Dashboard closely monitors your efforts to ensure compliance processes are being followed. Issues of concern are highlighted in red for quick identification. We support both single and multi-roof views, ensuring you have your finger on the pulse of every compliance aspect in your business.

Items supported on the dashboard include:

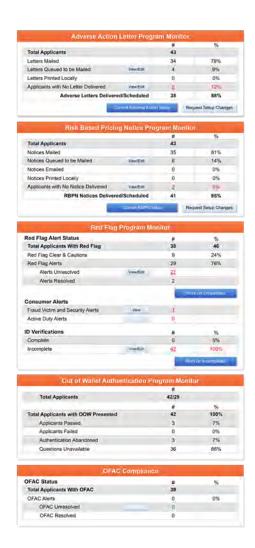
- Adverse Action Notices
- Risk-based Pricing Notices
- OFAC Search, Red Flag ID & Privacy Notices
- Out of Wallet Questions
- Our Compliance Dashboard also collects lead forms from our Credit Reporting and Soft Pull products

Lead Summaries for:

- QuickQualify
- QuickApplication
- QuickScreen
- QuickScore
- QuickScan

How You Benefit

- Ensure compliance processes are being followed
- Identify immediately when/where you are out of compliance
- Easily print audit reports
- Single and multi-point rooftop views







Compliance for Credit Reports

What must dealers have in place today:

- Red Flag, which includes OFAC on every applicant, and remediate all alerts.
- Properly provide Adverse Action and Risk Based Pricing notices to consumers.
- Must abide by the regulations, and be able to **PROVE** they abide through monthly audits.

700Credit provides our dealers a comprehensive platform that keeps your business in compliance with every transaction. **Our Compliance Dashboard includes:**

- Red Flag
- Risk Based Pricing Notices
- Adverse Action Notices
- OFAC
- Privacy Notices
- Out of Wallet Questions
- Audit Reports

Red Flag Regulation

Our Red Flag ID solution is customizable for your dealership's specific needs and provides a total solution to satisfy all Red Flag requirements. This is an automated solution that shows results directly within the credit report. Available with every potential Red Flag alert, 700Credit provides a list of multiple choice "out of wallet" questions that an identity thief would have a hard time answering, allowing you to validate identity without the consumer leaving the dealership.

What must dealers have in place today:

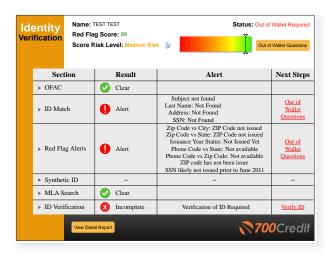
- Red Flag which includes OFAC on every Applicant, and remediate all alerts
- Properly provide Adverse Action and Risk Based Pricing notices to consumers
- Must abide by the regulations, and be able to PROVE they abide through monthly audits.
- Dealers are required by law to have a WRITTEN Identity Theft Protection POLICY (ITPP) (700Credit has a template available for you)
 - This policy must have a training component, a monitoring component, a reporting component and an audit component
- Dealers must have a Compliance Officer identified for your store





Red Flag: Key Components

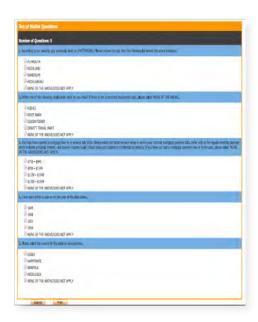
- OFAC Database Search
- Address Verification against a Public Record Database
- Fraud Database Check
 - Database contains known fraudulent addresses (Prisons, mail drops, fraudulent activity in the past, etc.)
 - · Master Death File
 - · Social Security Number Validation
- ID Verification Component
- Military Lending Act
- Synthetic ID Fraud



Out of Wallet (OOW) Questions

Out of Wallet (OOW) questions are designed to speed the verification process and keep your customers in your store. When a Red Flag alert occurs, your dealership must validate the person's identity. If you ask an applicant for additional forms of identity and address verification and they have to leave the store, you risk them not coming back.

- Available: OOW questions are available instantly and available for every applicant processed through our 700Dealer platform or through our affiliate partner's platform.
- Added Security: Multiple choice questions that would be hard for an identity thief to answer.
- Instant Verification: If the customer answers
 the majority of the questions correctly, their
 identity is verified and the alert is automatically
 resolved, allowing you to proceed with the
 transaction.







Risk-Based Pricing Notices

The Risk-Based Pricing Regulation affects dealerships whether or not they pull a credit report on their customers. The regulation is intended to improve the accuracy of credit information by alerting those consumers who may have negative information existing on their credit file.

Consumers are provided their score, how their score ranks nationally and some educational information on how to obtain a copy of their report and what to do if they find inaccurate information.



- Compliance is automated for this regulation
- Generated instantly with every credit report pulled
- Dealers can print or email from within the view credit report window
- Any consumer that the notice was not printed or emailed to, will be mailed their notice by the 700Credit mailhouse. Ensures people who never make it to the Finance office will receive a copy.
- Included in the Compliance Dashboard report to monitor activity
- RBPN Audit report available that shows every consumer who's credit file was access and how and when each consumer received their notice.

RBPN: Recommended Best Practices

- Consider a process where the RBPN is presented to the consumer during signing ceremony and have the consumer sign a copy and place in Deal Jacket.
- Add to your monthly audit check list that you utilize when auditing deal jackets.
- Consider delegating personnel to review notices that have not been delivered and emailing them to the consumer.
- Utilize the dashboard to monitor for printing and emailing of the RBPN, minimizing costs from RBPN's being mailed to the customer.
- The RBPN audit report can be run to show every customer a credit report was run on and how their RBPN was delivered.

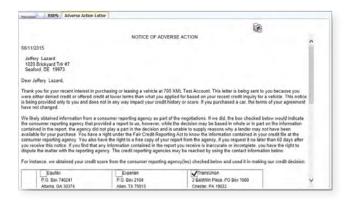




Adverse Action Notices

Dealerships are considered creditors and are responsible for providing Adverse Action notices to customers that were not offered financing or consumers who were offered alternative financing but denied the offer. 700Credit has a solution that automatically keeps your dealership in compliance with Adverse Action obligations.

- Generated instantly with every report
- Stored on 700Dealer.com system
- Included in Compliance Dashboard report
- Print or email to the consumer
- Mailhouse supported



Adverse Action: Recommended Best Practices

- Review 700Credit's automation methods for minimizing manual efforts
 - · Scorecard cutoffs, so top credit tier consumers never receive a notice
 - Automate the mailing of the notices for those consumers not mailed or emailed notices
- Add to your monthly audit check list that you utilize when auditing Dead deal jackets.
- Consider delegating personnel to review consumers who did not purchase a car for notices that have not been delivered and emailing them to the consumer.
- Utilize the dashboard to monitor for printing and emailing of the Adverse Action, minimizing costs from Adverse Action Notice's being mailed to the customer.
- The Adverse Action audit report can be run to show every customer a credit report was run on and how their Adverse Action was delivered.





OFAC Search

OFAC is a department within the U.S. Treasury, the Office of Foreign Assets Control (OFAC), and is responsible for administering and enforcing economic sanctions against suspected terrorists, drug dealers and money launderers.

Specifically, OFAC is a database which identifies Specially Designated Nationals (SDN) – those individuals or businesses linked with illegal activities – with whom an entity, including dealerships, are prohibited from doing business. This includes cash deals.

700Credit's quick and easy OFAC solution screens your customers against the OFAC database with every transaction.

If a match occurs, 700Credit will assist your dealership employees with the necessary steps to remain compliant with the federal government's regulations.

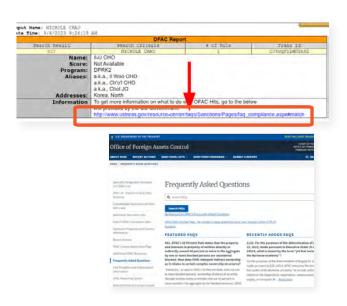
A "**next steps**" link will appear with insturctions on how to resolve the issue, as shown to the right.



OFAC Instructions

When you click on the link highlighted to the right, in the OFAC report, returns the following U.S. Department of the Treasury page.

Question #5 on this page is the attached US Treasury Department OFAC Instructions document. The US Treasury document has more details than our 700Credit document.



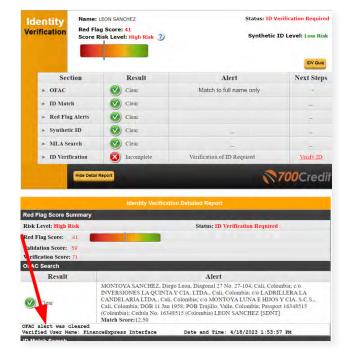




OFAC Cleared

After you clear an OFAC hit, the system will capture who cleared the ofac, date and time.

The override reasons will also be captured.



OFAC Search: Recommended Best Practices

- OFAC Should be pulled on every person you sell a car to. It is included in 700Credit's Identity Verification product.
- You need to ensure you are running OFAC on cash deals
- If an OFAC hit occurs, click on the details link and evaluate the result details
- Look for DOB and compare to the DOB of your applicant. Look at the names listed and see if a
 match. If it is not your applicant, select the override OFAC button and record your reasons for
 overriding
- If it looks like it is your applicant follow the link to the government web site to report your hit.
- Ensure your finance office is reviewing the results of the ID Verification product which contains the OFAC search
- Consider placing a copy of the ID Verification Summary in the deal jacket to ensure finance office
 is reviewing and remediating results and add to your monthly audit check list that you utilize when
 auditing deal jackets.
- Utilize the dashboard to monitor for OFAC hits so that you can proactively investigate hits before end of month audit.
- The OFAC audit report can be run to ensure all OFACS were resolved

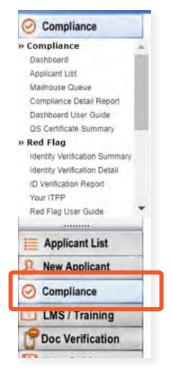




Viewing Audit Reports

To access your audit reports, first log into your 700Dealer.com platform.

Locate the 'Compliance' menu item in the left-side navigation panel.



Using the scroll bar, scroll down to the 'Detail Report' you would like to see:

- 1. Out of Wallet Detail Report
- 2. Adverse Action Letter Detail
- 3. RPBN Detail
- 4. OFAC Detail

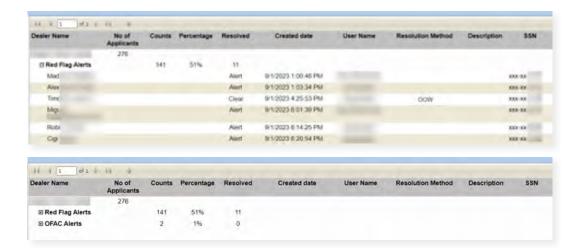






Click on the report you would like to view.

RED FLAG REPORT:



IDENTITY VERIFICATION REPORT:



OUT OF WALLET REPORT:



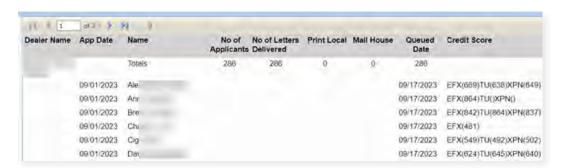




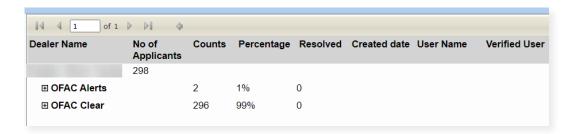
RISK-BASED PRICING NOTICE REPORT:



ADVERSE ACTION REPORT:



OFAC REPORT:



You should have been sent your <u>700Dealer.com</u> login credentials in one of our welcome emails to you. If you cannot locate your credentials or have any other questions about the integration, please reach out to our 24/7 support team at: (866) 273-3848 (*Option 4*) or <u>support@700Credit.com</u>.

