

# USER GUIDE FEBRUARY 2024

# Gubagoo

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### Welcome to 700Credit

700Credit is the leading provider of credit reports, compliance solutions, soft pull products, identity theft and driver's license authentication platforms for automotive, RV, Powersports and Marine dealers in the US. Our product and service offerings include credit reports, prescreen and prequalification platforms, OFAC compliance, Red Flag solutions, 2022 Safeguards protection, Synthetic ID Fraud Detection, score disclosure, Risk-Based Pricing and Adverse Action notices, identity verification, and mobile and in-store driver's license authentication solutions. With over 21,500 direct dealer clients, and 200+ software partners, we look forward to becoming your trusted credit and compliance vendor.

#### **Credit Report Solutions**

We are the largest authorized reseller of credit reports from all three leading national credit companies, **Experian, Equifax and TransUnion**. All 700Credit clients receive their— choice of report format (HTML, enhanced, TTY or Merged Format), score, and ancillary products.

#### **Compliance Solutions**

We offer an array of products and services in a customized package for our dealerships, all of which work to automate your compliance practices and keep your dealership ready at all times for future audits. Our **Compliance Dashboard** is a complete monitoring solution, that is unique in the industry and helps you manage and stay on top of credit reporting and compliance from one single view. **Our compliance solutions include:** 

- Adverse Action Notices
- Red Flag ID
- Risk-Based Pricing Notices

**OFAC Search** 

Privacy Notices
Out of Wallet Questions

Soft Pulls

The term "soft pull" refers to an action where a soft inquiry is made on a consumer's credit file using name and address only. Soft pull solutions **do not require a customer's SSN or DoB** and have **no impact on a customer's credit profile.** We have several soft pull solutions to choose from and help you engage consumers and speed the sales process, including:

#### **QuickQualify** (prequalification)

QuickQualify is a powerful "call-to-action" for your dealership website. This application requires only the consumer's name and address (no SSN or DoB) and provides dealers with a FICO® score and full credit report. Generate **3 to 4 times the leads** over a typical lead form and empower your sales team with the data they need to discuss qualified payment options.

#### QuickScreen (prescreen)

QuickScreen is a dealer-initiated soft pull solution that does not require a customer's SSN or DoB and does not impact their credit score. This solution can be integrated with many applications at your store, giving you visibility into your customer's credit profile before you work a deal, so you can work the right deal, right away.



#### **Identity Verification & Fraud Detection**

We are here to protect your store through our all-encompassing Identity Verification and Fraud Detection platform which includes the following solutions:

#### **Identity Verification**

Our platform is an automated solution that provides a summary table of results appended to each credit report. This vital service flags questionable information, focusing on high-risk applicants, social security numbers, driver's licenses and addresses. The 700Credit Identity Verification platform includes; OFAC Terrorist Search, ID Match, Synthetic Fraud, Military Lending Act (MLA), ID Verification, Red Flag, and Out of Wallet Questions (OOW).

#### **Synthetic ID Fraud**

A solution that uses proprietary logic and unique combinations of available data, the high-risk fraud score looks at a consumer's credit behavior and credit relationships over time to uncover previously undetectable risks. Dealers are returned a risk score with score factors to help determine if a new customer application is likely associated with a synthetic identity.

#### **Income & Employment Verification**

Combining the power of Experian's Verify<sup>™</sup> product with The Work Number® from Equifax® and gain a more accurate understanding of a customer's financial standing. Dealers can now reduce risk and expand their coverage, offering lending decisions to a broader spectrum of consumers.

#### **Driver's License Authentication Solutions**

Protect your store with the industry's most advanced data capture and driver's license authentication solutions for automotive retailers today. We have **two platforms** for dealer's to authenticate customers – *both remotely and in-store*.

#### **Mobile Scanner**

Our document authentication platform, QuickScan, provides dealerships real-time confirmation of the legitimacy of a customer's driver's license and identity. This platform can be used in-store, as well as remotely when verifying the identities of online car buyers and leads. **Includes DMV validation and Deal Jacket integration.** 

#### **In-Store**

ID Drive provides dealers with the most comprehensive physical driver's license scanning solution for automotive dealers today. This platform combines our prescreen and prequalification platforms, as well as our suite of Identity Verification tools (*Red Flag and Synthetic Fraud detection*) to deliver fast, accurate results.

Gubagoo has integrated our soft pull prequalification solution, QuickQualify, and mobile driver's license scanning solution, QuickScan into their platform. This brief guide will walk you through the various options consumer's have to get prequalified/send a QuickScan to their phone and dealers viewing this lead data information.

If you have any questions, please feel free to reach out to our support desk at: (866) 273-3848 or email us at: <a href="mailto:support@700credit.com">support@700credit.com</a>.



### Introduction to QuickQualify

**QuickQualify** is a soft pull prequalification solution which places a soft inquiry on the consumer's file, that does not require a consumer's SSN or DoB - only name and address required. For each consumer that fills out the prequalification form and gets preapproved, dealers receive:

- FICO Score
- Available Revolving Credit
- Auto Inquiries last 30 days
- Summary of Auto Trade Lines Including:
  - Current Monthly Payments
  - Current Auto Loan Interest Rates
  - Remaining Balance/Payoff
  - Payment History
  - Months Remaining on Auto Loans

You can use this information to put the consumer in the right vehicle with the right financing, right away!

Result: Appli	icant Found		Score: 618 Powered by EX: FICO A	UTO V8
Consumer I	nformation:			
Name: Address:	Jane Doe 123 Main St. Farmington Hills, MI	48334	Email: jdoe@er Phone: (999)-55	
Auto Summ	nary:			
Available Re	volving Credit: \$1,4	59.00	Auto Inquiries last 3	0 days: 0
Auto Trade L	ine 1			
Interest Rate: 17.52765% Percent Paid: 81.12%	Original Amount: \$17,079.00 Estimated Payoff: \$3,224.00	Original Terms: 73 Months Remaining Terms 6 Months	No of Late Payments: N/A : Joint: NO	Monthly Payment \$382.00
Loan Type: Auto		Trade Status: Open	Trade Open Date: 11/19/2015	
Auto Trade L	ine 2			
Interest Rate: 4.66% Percent Paid: 100%	Original Amount: \$16,045.00 Estimated Payoff: \$0.00	Original Terms: 61 Months Remaining Terms 0 Months	No of Late Payments: 0 : Joint: NO	Monthly Payment \$296.00
Loan Type: Auto		Trade Status: Closed	Trade Open Date: 07/21/2011	

#### **Credit Report Option**

With our QuickQualify platform, dealers have the option of either getting the soft pull prequalification results as shown above, or you can opt to receive a full credit file from all three bureaus: **Equifax**, **TransUnion**, and **Experian**.

We **STRONGLY** suggest you set up your prequalification bureau to match the bureau and scorecard that matches your credit bureau used in your F&I Office.

**Note:** This report can only be used for information purposes and **CANNOT** be used to fund the deal.



Above is an example of our HTML Credit Report. This image was split for display purposes but will normally provide dealers with a complete, single view.



### QuickMobile App (Dealer Mobile App)

Dealers are also able to receive immediate access to QuickScan lead information through the 700Credit **QuickMobile App**.

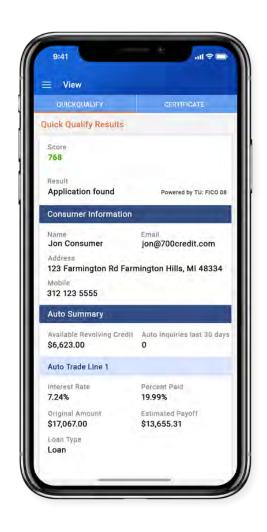
Specifically designed for dealers to manage their soft pull leads (*QuickQualify and QuickScan*) from a single, safe platform. It protects your consumer's information with a **secure login screen** and available at anytime on your own mobile or tablet device.

- Receive **direct mobile notifications** when consumers complete the QuickQualify web form or QuickScan process.
- Optimize interactions with your consumers through one-click text response and mobile dialing.
- Immediate access to view all applicants and their credit score, credit file information, and QuickScan results.
- Stay organized by settting filters to view leads from only a specific period of time.
- Text or email the QuickQualify soft pull or QuickScan driver's license authentication forms directly to the consumer.

The **700Credit QuickMobile Dealer App** is offered at no charge and can be downloaded from the Apple and Android App Stores by searching for **"700Credit"** or by scanning the QR codes to the right.

**Note:** Installing the app does require your correct email address or cell phone be setup on your account to verify your user ID.

Contact our support team for assistance: (866) 273-3848 or support@700credit.com.







#### 700Credit/Gubagoo Prequalification Integration

#### **Consumer Experience**

This portion of the **"700Credit Prequalification Integration"** section, will focus on the *consumer's experience* in getting prequalified. There are multiple ways in which a consumer can get prequalified through the Gubagoo platform:

- Virtual Retailing (VR) Payments Step
- Vehicle Detail Page (VDP)
- GLive (Customers Deal Page)
- Shop by Credit Score (future enhancement)

#### 1. Virtual Retailing (VR) Payments Step

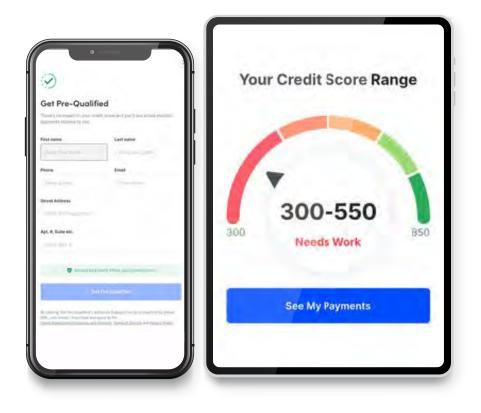
The prequalification can be accessed by selecting the **"Credit Score**" filter in the Virtual Retailing (VR) Payments step and selecting **"Get Pre-qualified**".

	Request Test Drive	
		Select your payment
		\$2,000 Down 640-659 Credit 15,0 10 mi/yr Lender 🐦 14
Stock: M3788 2024 Mitsubishi M	irage ()	620-639 Finance → ise 601-619 \$373 m Call for Lease payments 72 mo, 11 6/ Below 600 ♥ 1-855-359-2574
Trade-In None Selected	0	Get Pre-Qualified c sh
Payments 2 min	0	66 mo, 1 <sup>1</sup> 6 <sup>1</sup> Enter custom credit score \$422 60 mo, 11,31% APR



Filling out the Get Pre-Qualified form will present the consumer with their credit score range.

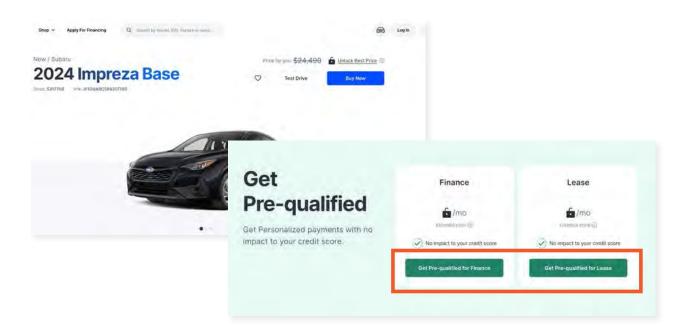
**Note:** Currently, the Gubagoo pre-qualification tools do not provide the consumer with their actual score, only the range.



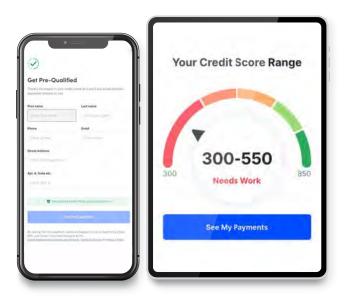


### 2. Vehicle Detail Page (VDP)

The latest Gubagoo VDP has a new "Get Pre-Qualified" widget with CTA's that launch the same 700Credit soft pull, prequalification form as above.



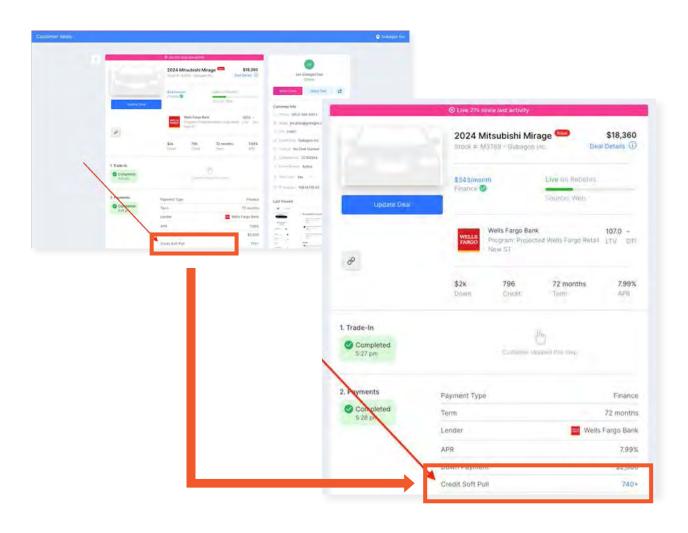
Just as the process described previously, filling out the Get Pre-Qualified form will present the consumer with their credit score range.





### 3. GLive

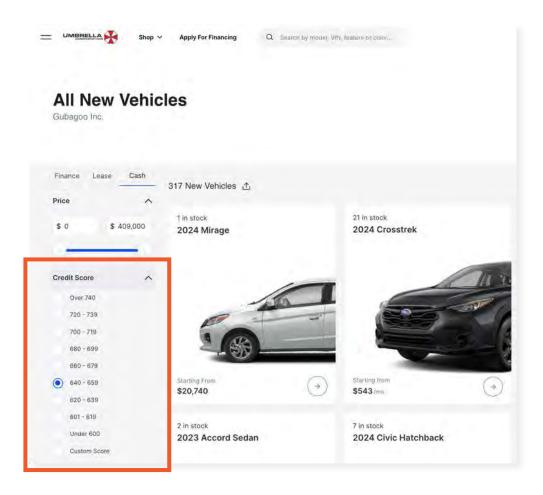
When a consumer performs a soft credit pull in either the VDP or Virtual Retailing, the corresponding session card in the **GLive Customer Deals page** will indicate what the customer's range is.





### 4. Shop By Credit Score (Future Enhancement)

A future enhancement slated to be released in Q1 of 2024 is our **Shop By Credit Score feature**. This feature will allow consumers to select their credit score range as a filter in Showroom, and in return see payments based off of that credit score range.



As a part of this feature, consumers will be able to select "Get Pre-qualified" from the filter and fill out the same form as shown previously. They will then see payments based on the credit score range returned by the pre-qualification.



### Introduction to QuickScan

**QuickScan** from 700Credit is a powerful mobile document scanner that provides dealerships real-time confirmation of the legitimacy of a customer's driver's license and identity. QuickScan will verify a customer's driver's license and identity in minutes. Each time an online customer completes a QuickScan, you will be confident that you are working with the person your customer says they are - without putting Non-Public Information (NPI) on your team's devices.

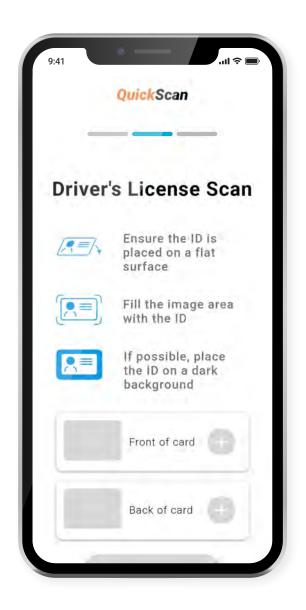
Although it can be used in-store, QuickScan can be particularly helpful when used to verify the identities of online car buyers.

#### **Every scan includes:**

- Driver's License/Document Verification
- Selfie Verification/Liveliness Detection
- Front/Back Driver's License Validation
- Device Verification
- Synthetic ID Fraud Detection
- Identity Verification Check

#### **Benefits to Mobile QuickScanning**

- Verify the identity of your customer at the top of the sales funnel. Before they even enter the store.
- Scanning both the front and back of the DL provides all data needed to validate the document.
- QuickScan takes the NPI (non-public information) out of the hands (and off the mobile devices) of your salespeople.





### **Initiating a QuickScan**

#### **Option One: 700Dealer.com**

Dealer logs into 700Dealer.com and selects the "Document Verification" menu item in the left-hand navigation panel.

Upon accessing the page, the dealer is prompted to enter the customer's mobile number. Once entered, click the **"Send Link**" button to proceed.

Doc Verification	
	QuickScan
	Enter consumer's mobile number to start
	(xox) xox-xoox Seed Link
	By clicking "Send Link" you are confirming that you have received consumer consent to send an SM number. Each unique link will be valid for 30 minutes.
	To begin, please enter the consumer's 10-digit mobile phone number above and click receive a personalized SMS link which will be used to begin the QuickScan process.
Applicant List	Approved forms of identification include
New Applicant	Driver's license
	Identification Card
Compliance	
Compliance	Passport     Passport Card

When a link has been sent to the consumer, this message displays, prompting the dealer to review the application list to find the QuickScan results.

**Note:** The official result will not be available until the consumer finishes the document upload process.

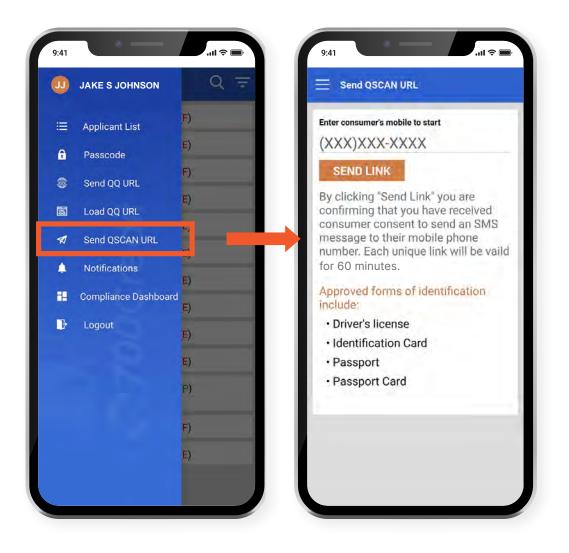
sis	
rts	QuickScan
ummary	The link has been sent to the consumer!
port	Upon consumer completion, their results will be available in the applicant list.
ails ary	The unique consumer link will be valid for 30 minutes. If the customer fails to complete their verification within 30 minutes, a new link will need to be sent.
iry	
t 7	Go to Applicant List
st	or Send Another Link



### Option Two: QuickMobile App

From within the QuickMobile App, open up the left-hand navigation pane and click on the menu option, **"Send QScan URL"**, as shown below.

Enter the consumer's mobile number, and click "Send Link".





### **Consumer Experience**

The consumer will receive a link notification on their mobile device.

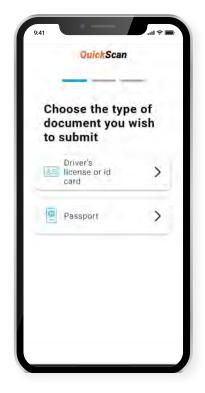
In order to proceed, the consumer must open the link and accept the terms and conditions.



The consumer selects the type of document to be captured.

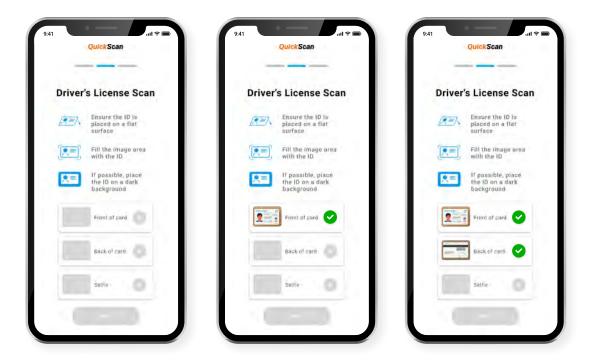
Consumer's have the option between two documents that can be provided:

- Driver's License/Govt. Issues ID Card
- Passport/Passport Card



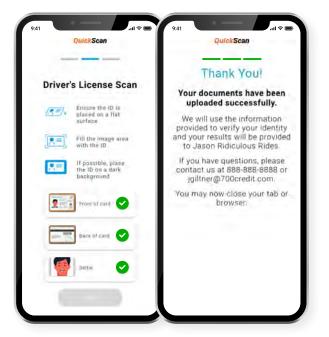


The consumer will be taken through the process uploading the 3 required images: front and back of document, and a selfie image. Click on the "+" attached to each image tab to open the drop-down and access the mobile phone's camera.



If the document was successfully uploaded, the customer will get a **"Thank you"** screen.

The dealer's unique contact information will be displayed as the contact reference for the customer.





If a problem occurs with the consumer uploading their documents, the following error message will be presented on screen.

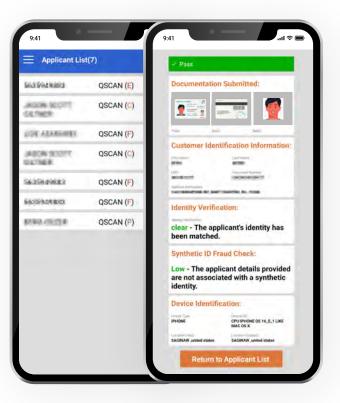
Hit "**Return**" to be redirected back to the beginning of the QuickScan process where the user is able to try again.

If the problem persists, contact 700Credit's 24/7/365 support team for assistance: **(866) 273-3848** or **support@700credit.com**.

QuickScan		
Drīver's License Scan		
Place your document on a flat surface to		
There was an error		
Please review & resubmit your documents. If the error continues, please contact us at xxx-xxx-xxxx		
or at dealership@email.com		
or at dealership@email.com	Place your document on a flat such	age to
or at peelership@email.com	Place your accumum for a flat mut	
		<b>)r</b> our
	There was an erro Please review & resubmit yo	Dur ues, xxxx

The information obtained from the consumer's license is immediately run against various identity verification tools to find any potential evidence of fraud.

Results are instantly stored and accessible to dealers within 700Dealer, 700Credit's online dealer portal [www.700dealer.com].





### QuickMobile App (Dealer Mobile App)

Dealers are also able to receive immediate access to QuickScan lead information through the 700Credit **QuickMobile App**.

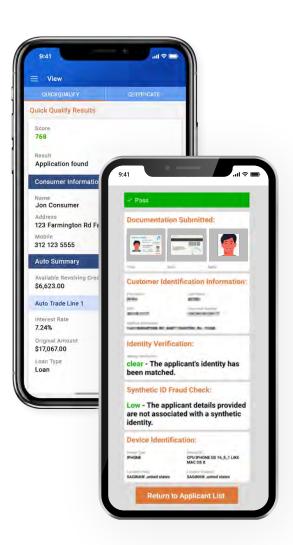
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- Immediate access to view all applicants and their credit score, credit file information, and QuickScan results.
- Stay organized by settting filters to view leads from only a specific period of time.
- **Text or email** the QuickQualify soft pull or QuickScan driver's license authentication forms **directly to the consumer**.

The **700Credit QuickMobile Dealer App** is offered at no charge and can be downloaded from the Apple and Android App Stores by searching for **"700Credit"** or by scanning the qr codes to the right.

**Note:** Installing the app does require your correct email address or cell phone be setup on your account to verify your user ID.

Contact our support team for assistance: (866) 273-3848 or support@700credit.com.











### **Understanding Your QuickScan Results**

Every QuickScan result consists of the following five items:

- 1. Images Submitted
- 2. ID Information Verification
- 3. Identity Verification
- 4. Synthetic ID Fraud Check
- 5. Device Identification

This section will break down each of these *five componenents* and explain what their purpose or benefit within the QuickScan process is.

#### (1) Images Submitted

This consists of a front & back of the driver's license (*front-only for passport*) and a selfie. QuickScan analyzes the front/back for a match and pulls the PII from the document. The selfie is checked for liveness and is also compared to the image on the document.



#### (2) ID Information Verification

QuickScan uses OCR (*optical character recognition*) to detect and digitize the information from a customer's document. This information is then checked against a known fraudster database, checked for accuracy in document info and is used to check that the front and back images are from the same document.

The document number (license number) is checked against doc numbers known to have been used in previously detected fraud.

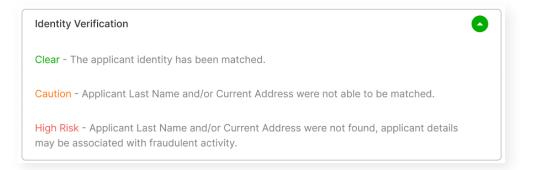
Smaller details, like expiration date, are quickly weeded out by QuickScan.





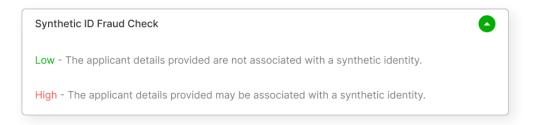
### (3) Identity Verification

QuickScan's Identity Verification checks the customer's information against a known database to help determine that the identity can be matched to known identities.



### (4) Synthetic ID Fraud Check

In addition to the Identity Verification, QuickScan delivers a Synthetic Fraud check on each applicant. Dealers see a low/high result for this section and are warned with a "**Caution**" regarding the applicant.



### (5) Device Identification

With each applicant, QuickScan gathers detailed information about the device used to submit the documents. This includes the location (*display v. real*), the device type, OS, and more. It also checks that the device is not associated with known fraud events.

At launch, we will be collecting this information, but are not using it in determining a pass/fail.

**Note:** In the future, we may assign a score to the device to help determine if a dealer should do additional identity checks with the customer.

Device Identif	ication			
device type	device os	location (real)	location (stated)	
infime 12	1035 15 4.1	Anywhere, USA	Anywhere, USA	



### **QuickScan Monitor**

As a part of the Compliance Dashboard, dealers are able to view real-time analytics of their driver's license and identity verification activity.

Dealers have access to the following driver's license authentication and identity verifrication data:

- 1. Total Number of Applicants: Breaks down the number/percentage between those that have completed a QuickScan, and those that have not.
- 2. Overall Results for ID Document Verification: A quick "snapshot" results of your scan, categorizing them into one of four tiers: Pass, Caution, Fail, or Error.
- **3.** Identity Verification Cautions: Keeps a record of the number of identity verification flags that have occurred.
- Synthetic ID Cautions: Provides instant access to the number of synthetic ID alerts that have occurred.

	Letters Queued	to be Maled	VewEdd	4	9%
	Letters Printed			0	0%
		No Letter Delivered	Vauldt	.5	127,
		dverse Letters Delivere		38	
			men Azurna Azurn S	~	Request Saturp (There
					No. of Concession, Name
te Range : Month to Date V					
					81%
QuiekS	an Monito				14%
QUICKSC	can Monite	or			0%
Hover over a category for the definitions.		#	%		5%
Total Applicants	View	205			95%
Applicants that completed QuickScan		160	78%		est Setup Churg
Applicants that did not completed Quic	kScan	45	22%		
					. % .
Overall Results for ID Document Verific	ation				-46
	auon				24%
Pass		102	64%		76%
Caution		33	21%		1000 C
Fail		25	16%		or Landaue
Error		0	0%		
Identity Information Verification					
Total Identity Verification Cautions		13	8%		120
					d here was
Synthetic Identity Alerts					1
Total Synthetic ID Cautions		0	0%		
				-	100%
	Applicants	Passed		3	7%
	Applicante			.0	0%
	Autorica	tion Abandoned		3	7%
	Questions	Unavailable		36-	00%
	-	OFAC	Compliance		
	OFAC Status				5
	Total Applican	WIN OFAC		29.	



#### **Consumers Sending a QuickScan Link**

Once a consumer has decided to purchase a vehicle, they will be walked through the purchasing experience (within the VR Payments Step). Included in this process, users will be required to upload their driver's license and selfie images using their mobile phone.

To send the process to themselves, users will enter their phone number, and click "send link". They will then be walked through the rest of the required steps on their personal phone.

= Awesome Produc	ct Request Test Dr	ive	A, Hannah Gubagao - X
6		Upload your documents to prepare for delivery	
June unclasso 2024 Jeep Compass @		Driver's License (Oursell) Hake and have 0 (Interf) (Relevance of the same and and a set in the Table of the original parts interfaces to a Case and and another.	
	330.065 - 1-0	8	
\$712 /ms (j.) Regece	-	Driver Lisense Scan Puncing <u>+ Besand Imi</u>	
Payments \$3,min count) 7,2 mG / 5,3MG Al		Insurance IC	
Incentives Functional / \$500 pm	0	much and expendences of the policy	
Trada-An Nove Simpland	0	VECT, JPD, 1940, 444, non 1044	0



#### Introduction to 700Dealer.com

All 700Credit dealers have exclusive access to their own personal credit portal hosted at <u>700Dealer.com</u>. The unique platform provides dealers a single tool to seamlessly navigate and monitor credit data from all of their solutions; including, credit reports, compliance and soft pull solutions, ID verification and driver's license authentication platforms.

You should have received your username and password in a welcome email from our team. If you did not receive this email, or have misplaced it, please contact our support department at: <u>support@700credit.com | (886) 273-3848</u>.



#### **Viewing Your Leads**

After logging into your **<u>700Dealer.com</u>** portal, locate/select the **"Applicant List"** menu item in the left-hand navigation panel where you will be presented with a mass list of all applicants in the platform. Select "Date Range" to filter the list and view different timeframes.

By clicking on any name in the list, you can view their full credit report, red flag, and a link to their compliance dashboard. If a QuickQualify was run, you will also see the soft pull, prequalification results.

700Cre	rom						-				
Autoretike	New Yorks Class Tribus . 41			QU	ickQualify R	tesuits	<u>ور</u>	ANE AANDEN 2 MADLE CT	008: 1101/1950 859: 209-09-1254	Date In File:	05-03/28
A State of the second	Autor			Result: Applicant Found	Sc	ore: 618		WESTPORT MA, 62790		Reported:	03/14/20
And in case	and the second sec	-	_		Pc	owened by EX: FICO AUTO V8				Subscriber	100
		10 Jac 84	i.e	Consumer Information:			1.0	PREVIOUS ADDRESSES		Sub Code:	C300012560
	P.00			Name: Jane Doe Email: jdoe (kernail.com Address: 123 Main St. Phone: (999)-555-1234 Farmington Hits. MI 48334			10.00	Name City State 23P	23P 04062		
		4000	-100		# +0334		is a		ENDERIN NY	04062	
			-104	Auto Summary:			10.75				0015/10
		PR (80)		Available Revolving Credit: \$1 Auto Trade Line 1	459.00 A	uto Inquiries last 30 days: 0		EMPLOYERX			401040
	First, Last Name	* (K)	Ľ	Interest Rate: Original Amount: 17.52765% EXT/073.00 Perocent Paid: Tr/073.00 Estimated Payet: 51.12% S3.224.00 Lean Type: Auto Acto Trade Line 2 Interest Rate: Original Amount:	73 Montha N Remaining Terros: J 6 Months N Trade Statua: T Open 1	Complexe Reports			1	2 8 3§	A A A A A A A A A A A A A A A A A A A
Applicant Line				4.66% \$16,045.00	61 Months 0	costly lands may farmally				10	AT TRUTTING
here Applicant	And and a second se			Percent Paid: Estimated Payoff: 100% \$0.00		C -O Verballer Simal	Designation Land	- 0 -			
Compliance	Applications			Loan Type: Auto	Trade Status: T Closed 0				and a	-	
they hidely	Aug Runt Alakers			Certificate Status: Printed By: N/A		* Applicant Summary Reports Decoparion Report	-	-			eiertee
Administration				Confirmed By: N/A		Applicant List	E Minuter V	enfication .		•	
						R. New Applicant	ments writes			PIN PIN	on of operations of
						Compliance	mently sectors	-		•	-
						LMS / Training	Byrethenia D Fra	ant Christian		•	
						User Ourdes					
						ull Usage Analysis	Device Mentflu	100		•	



#### **Managing Users**

Dealers with the appropriate authorization can add, edit and/or delete customers and their credit/lead information with the following simple process:

- 1. Log in to your **<u>700Dealer.com</u>** platform using your provided credentials.
- 2. Click on the "Users" link in the left-hand navigation Administration panel.
- If editing a user's credentials, click the "Edit" link attached to the user's "Action" column.
- 4. To delete a user, click the "Delete" link.
- 5. If creating a new user, click on the "Copy" link.

Administration								Search		Go
Account Profile		✓ Hide Inactive								
Online Invoicing		UserID	Name	UserLevel	UserType	Status	Dealer	city	State	Action
Site security		cartercountydcjcudi	CU DL Interface	Dealer User	Gateway User	Active	Carter County Dodge Chrysler Jeep	Ardmore	OK	Edit   Delete   Copy
Dealers		cartercountydcjdc	Elend Solutions Interface	Dealer User	Gateway User	Active	Carter County Dodge Chrysler Jeep	Ardmore	OK	Edit   Delete   Copy
Users		cartercountydcpg	ElendSolutionsPQ Interface	Dealer User	Gateway User	Active	Carter County Dodge Chrysler Jeep	Ardmore	OK	Edit   Delete   Copy
User Levels		cartercountyhyucudi	CU DL Interface	Dealer User	Gateway User	Active	Carter County Hyundai	Ardmore	OK	Edit   Delete   Copy
Data Access		cartercountyhyudc	Elend Solutions Interface	Dealer User	Gateway User	Active	Carter County Hyundai	Ardmore	OK	Edit   Delete   Copy
Letters		ochyundaidcpq	ElendSolutionsPQ Interface	Dealer User	Gateway User	Active	Carter County Hyundai	Ardmore	OK	Edit   Delete   Copy
Credit Engine Monitor	8.	fchavez	Frank Chavez	Dealer Admin	ODE User	Active	Carter County Dodge Chrysler Jeep	Ardmore	OK	Edit   Delete   Copy
UseriD Lookup		keystonechevycudl	CU DL Interface	Dealer User	Gateway User	Active	Keystone Chevrolet	Sand Springs	OK	Edit   Delete   Copy
a far far a start a		keystonechevydrc	Drive Centric Interface	Dealer User	Gateway User	Active	Keystone Chevrolet	Sand Springs	OK	Edit   Delete   Copy
<ul> <li>Subcode Lookup</li> </ul>		keystonegbg	Gubagoo Interface	Dealer User	Gateway User	Active	Keystone Chevrolet	Sand Springs	OK	Edit   Delete   Copy
Popup DAS Detail		1				12				

If you need to alter the information of an applicant's pre-existing profile, select "Edit" attached to the user's listing. From theinformation profile, dealers can make the desired changes.

Once complete, save the profile before exiting out.

User Informati	on				
UserId:* mikewest	Password.*	RetypePassword:			Password Rules:
First Narrie : *	Middle Name :	Last Narise ! *			Pessword must be at least 10 characters long. Pessword must contain an uppercase character.
Michael		West			Password must contain an uppercase character. Password must contain a lowercase character.
Address :					Password must contain a numinric character.
123 Main Street					Password and Retype Password must match.
7ip : •	CZY : *	State :*		Phone :	Password shouldn't match with last 13 password
48521	Tyyek	ME	×		
Email Address : * m.west@abcdealer.	.com En	all Password			
User SetUp Inf	ormation				
User Type : *	User Level :				
Web User	Y Dealer Adm	vin 👻 Au	toGenerate La	itter is on	
Read Only					
Dealer :				Select Defaul	Denker :
		ABC Dealer		<ul> <li>ABC Dealer</li> </ul>	~
Disable User					
Disable User From IP No IP Ranges found	To IP	AddAcoths	eloBange		
From IP No IP Ranges found			rloBange		
From IP No IP Ranges found	1		aloBange		
From IP No IP Ranges found Restrict Days of Force Password Show in QuickAy	f week and time of day acc change on next Login pp Dropdown		vloBange		
From IP No IP Ranges found Restrict Days of Force Password Show in QuickAy	f week and time of day acc change on next Login pp Dropdown		vloBange		
From IP No IP Ranges found	f week and time of day acc change on next Login pp Dropdown	035	rloBange		Answer 1: Mark
From IP No IP Ranges found Restrict Days of Force Password Show in QuickAy Security Questio	d week and time of day acc change on next Login pp Dropdown ins	035	alaBange		Answer 1: Mark Answer 2: Alaska



### **Creating a New User**

Administration							Search		Go
Account Profile	Hide Inactive								
Online Invoicing	UserID	Name	UserLevel	UserType	Status	Dealer	city	State	Action
Site security	cartercountydcjcud	CU DL Interface	Dealer User	Gateway User	Active	Carter County Dodge Chrysler Jeep	Ardmore	OK	Edit   Del e   Cop
Dealers	cartercountydcjdc	Elend Solutions Interface	Dealer User	Gateway User	Active	Carter County Dodge Chrysler Jeep	Ardmore	OK	Edit   Del e   Cop
Usera	cartercountydcpg	ElendSolutionsPQ Interface	Dealer User	Gateway User	Active	Carter County Dodge Chrysler Jeep	Ardmore	OK	Edit   Del e   Cop
User Levels	cartercountyhyucudi	CU DL Interface	Dealer User	Gateway User	Active	Carter County Hyundai	Ardmore	OK	Edit   Del e   Cop
Data Access	cartercountyhyudc	Elend Solutions Interface	Dealer User	Gateway User	Active	Carter County Hyundai	Ardmore	OK	Edit   Del e   Cop
Letters	ochyundaidcpg	ElendSolutionsPQ Interface	Dealer User	Gateway User	Active	Carter County Hyundai	Ardmore	OK	Edit   Del e   Cop
Credit Engine Monitor	fchavez	Frank Chavez	Dealer Admin	ODE User	Active	Carter County Dodge Chrysler Jeep	Ardmore	0K	Edit   Del e   Cop
UseriD Lookup	keystonechevycudl	CU DL Interface	Dealer User	Gateway User	Active	Keystone Chevrolet	Sand Springs	OK	Edit   Del e   Cop
	keystonechevydrc	Drive Centric Interface	Dealer User	Gateway User	Active	Keystone Chevrolet	Sand Springs	OK	Edit   Del e   Cop
Subcode Lookup	keystonegbg	Gubagoo Interface	Dealer User	Gateway User	Active	Keystone Chevrolet	Sand Springs	OK	Edit   Del e   Cop
Popup DAS Detail					12				

To create a new user, it is easiest to find a similar user ID from the "Users" mass list, and select the "Copy" action, as highlighted above.

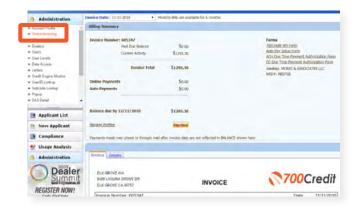
You can then fill in the new user's information into the user profile, as well as make any necessary changes.

- User Information	on				
Userid.*	Password:*	RetypePassword:*		Password Rules:	
First Name : *	Middle Name :	Last Name : *		Reservoid must be at least 10 characters long. Reservoid must contain an uppercase character.	
Address :				Faisword must contain a invercese character. Faisword must contain a numeric character.	
123 Main Street				Password must contain a numeric character. Password and Retype Password must match.	
Zip : *	City:+	State (*	Phone :	Password shouldn't match with last 13 password	
48521	Tyvek	M			
Email Address : *					
		naii Password			
- User SetUp Inf	ormation				
User Type : *	User Level	*			
Web User	✓ Dealer Ad	nin 🗸 AutoGenerate La	etter is on-		
Read Only					
Dealer :			Select Default	Deader :	
	3	ABC Dealer	ABC Dealer	×	
		Prot. Decision	-		
	5		12		
Disable User					
From IP	To IP				
No IP Ranges found		AddAnotherloRange			
Bestrict Days of	week and time of day as	CPRA			
	change on next Login				
	o Drondown				
Force Password     Show in QuickAg     Security Questio					
Show in QuickAg		ny louse	-	Vorent 1: Music	
Show in QuickAp	nj.	ny louse		Vowel 1: Music	-

#### **Viewing Invoices**

Dealers can also view their monthly invoices online by selecting the "**Online Invoicing**" tab in the left-hand "Administration" navigation panel.

Locate and select the desired invoice to open its details and view the billing summary.





### Introduction to Compliance Solutions with 700Credit

Compliance is a daunting task for any dealership, but the key to adhering to the Fair Credit Reporting Act (FCRA) and Equal Credit Opportunity Act (ECOA) regulations is consistency. 700Credit offers an array of products and services in a customized package for your dealership, all of which work to automate your compliance practices, keeping your dealership ready at all times for future audits. In addition to this complete, packaged Compliance Dashboard, we offer Identity Verification and Synthetic ID protection solutions.

#### **Compliance Dashboard**

Our Compliance Dashboard closely monitors your efforts to ensure compliance processes are being followed. Issues of concern are highlighted in red for quick identification. We support both single and multi-roof views, ensuring you have your finger on the pulse of every compliance aspect in your business.

#### Items supported on the dashboard include:

- Adverse Action Notices
- Risk-based Pricing Notices
- OFAC Search, Red Flag ID & Privacy Notices
- Out of Wallet Questions
- Our Compliance Dashboard also collects lead forms from our Credit Reporting and Soft Pull products

#### Lead Summaries for:

- QuickQualify
- QuickApplication
- QuickScreen
- QuickScore
- QuickScan

#### **How You Benefit**

- Ensure compliance processes are being followed
- Identify immediately when/where you are out of compliance
- Easily print audit reports
- Single and multi-point rooftop views

Adverse Action	n Letter Progra	m Mohi	tor
			%
Total Applicants		43	
Letters Mailed		34	79%
Letters Queued to be Mailed	Vew/Edt.	4	.9%
Letters Printed Locally		0	0%
Applicants with No Letter Delivered	View/Edit	5	12%
Adverse Letters Deliver	red/Scheduled	38	88%
	Sarrani Asirona Assist	and a	Request Setup Changer
Risk Based Prici	ng Notice Prog	ram Mo	
		# 43	96
Total Applicants			
Notices Mailed		35	81%
Notices Queued to be Mailed	View/Edit	6	14%
Notices Emailed		0	0%
Notices Printed Locally		Ó	0%
Applicants with No Notice Deliversid	VewerEdx	2	5%
RBPN Notices Deliver	red/Scheduled	41	95%
	Current RBIRV Set	a l	Request Setup Changes
Red Flat	g Program Mor	illar	
Red Flag Alert Status			%
Total Applicants With Red Flag		38	46
Red Flag Clear & Cautions		9	24%
Red Flag Alerts		29	76%
Alerts Unresolved	VewEar	27	
Alerts Resolved	1192	2	
Public Mesuryey			Work of Line solved
Consumer Alerts			The concentration
Fraud Victim and Security Alertin	New 1	1	
Active Duty Alerts		0	
		-	
D Verifications			%
Complete		0	0%
Incomplète	(Verbit)	42	100%
			We's an incompleties
Out of Wallet Auth	entication Pro	gram M	onitor
Total Applicants		42/29	
			*
Total Applicants with OOW Presented	d	42	100%
Applicants Passed		3	7%
Applicants Failed		0	0%
Authentication Abandoned		3	7%
Questions Unavailable		36	86%
		_	
OFA OFAC Status	C Compliance		
Total Applicants With OFAC		39	4
OFAC Alerts		0	0%
OFAC Unresolved	_	0	
OFAC Resolved		0	



### **Compliance for Credit Reports**

#### What must dealers have in place today:

- Red Flag, which includes OFAC on every applicant, and remediate all alerts.
- Properly provide Adverse Action and Risk Based Pricing notices to consumers.
- Must abide by the regulations, and be able to **PROVE** they abide through monthly audits.

700Credit provides our dealers a comprehensive platform that keeps your business in compliance with every transaction. **Our Compliance Dashboard includes:** 

- Red Flag
- Risk Based Pricing Notices
- Adverse Action Notices
- OFAC
- Privacy Notices
- Out of Wallet Questions
- Audit Reports

#### **Red Flag Regulation**

Our Red Flag ID solution is customizable for your dealership's specific needs and provides a total solution to satisfy all Red Flag requirements. This is an automated solution that shows results directly within the credit report. Available with every potential Red Flag alert, 700Credit provides a list of multiple choice "out of wallet" questions that an identity thief would have a hard time answering, allowing you to validate identity without the consumer leaving the dealership.

#### What must dealers have in place today:

- Red Flag which includes OFAC on every Applicant, and remediate all alerts
- Properly provide Adverse Action and Risk Based Pricing notices to consumers
- Must abide by the regulations, and be able to PROVE they abide through monthly audits.
- Dealers are required by law to have a WRITTEN Identity Theft Protection POLICY (ITPP) (700Credit has a template available for you)
  - This policy must have a training component, a monitoring component, a reporting component and an audit component
- Dealers must have a Compliance Officer identified for your store



### **Red Flag: Key Components**

- OFAC Database Search
- Address Verification against a Public Record Database
- Fraud Database Check
  - Database contains known fraudulent addresses (Prisons, mail drops, fraudulent activity in the past, etc.)
  - Master Death File
  - Social Security Number Validation
- ID Verification Component
- Military Lending Act
- Synthetic ID Fraud

fication Red Fla	TEST TEST Ig Score: 99 Risk Level: Medium Ris		Wallet Required
Section	Result	Alert	Next Steps
▹ OFAC	Clear		
▹ ID Match	l Alert	Subject not found Last Name: Not Found Address: Not Found SSN: Not Found	Out of Wallet Questions
➤ Red Flag Alerts	Alert	Zip Code vs City; ZIP Code not issued Zip Code vs State: ZIP Code not issued Issuance Year Status: Not Issued Yet Phone Code vs Sitate: Not available Phone Code vs Zip Code: Not available ZIP code has not been issue SSN likely not issued prior to June 2011	Out of Wallet Questions
➤ Synthetic ID	-	-	-
➤ MLA Search	Clear		
▹ ID Verification	Incomplete	Verification of ID Required	Verify ID
View Det	all Report	₹70	0Credit

### **Out of Wallet (OOW) Questions**

Out of Wallet (OOW) questions are designed to speed the verification process and keep your customers in your store. When a Red Flag alert occurs, your dealership must validate the person's identity. If you ask an applicant for additional forms of identity and address verification and they have to leave the store, you risk them not coming back.

- Available: OOW questions are available instantly and available for every applicant processed through our 700Dealer platform or through our affiliate partner's platform.
- Added Security: Multiple choice questions that would be hard for an identity thief to answer.
- Instant Verification: If the customer answers the majority of the questions correctly, their identity is verified and the alert is automatically resolved, allowing you to proceed with the transaction.

inder of Questions: S	
Accellent to an exactly, one processibilities to THE STATE Man	e const to to be the benefit one to cost titezes.
DAMOR	
ROCKLAND	
RANDOLPH	
WILDOU. EBIORIZ	
INDIVE OF THE ABOVE/COES NOT APPLY	
which are all the hardware stand and the move have in years of	in a mitted head orbit care, done addet WOR OF THE WORK,
10 KEHS	
10 BOOT MAN	
CILIEN FISHER	
DENTIT TRAVE, MART	
NONE OF THE ABOVE/DOES NOT APPLY	
THE ABORYDOEL NOT AVELY.	care passers it collecter by many office have on had a randpage parmen row of in the part, place which holds
999-40149	
D \$5150 + \$1349	
\$1350 - \$1549	
I NAME OF THE ABOVE/DOES NOT APPLY	
l and then effect if your arries the your of the date balance	
0 1945	
10 1948	
0 1951	
1994	
Inche of the above/cors act and y	
Are said the courty to the balling we proved.	
- ESER	
HOMPSHIKE	
NORPOLE.	
WIDOLESEX	
IN NOME OF THE ABOVE/DOES NOT APPLY	



### **Risk-Based Pricing Notices**

The Risk-Based Pricing Regulation affects dealerships whether or not they pull a credit report on their customers. The regulation is intended to improve the accuracy of credit information by alerting those consumers who may have negative information existing on their credit file.

Consumers are provided their score, how their score ranks nationally and some educational information on how to obtain a copy of their report and what to do if they find inaccurate information.



- Compliance is automated for this regulation
- Generated instantly with every credit report pulled
- Dealers can print or email from within the view credit report window
- Any consumer that the notice was not printed or emailed to, will be mailed their notice by the 700Credit mailhouse. Ensures people who never make it to the Finance office will receive a copy.
- Included in the Compliance Dashboard report to monitor activity
- RBPN Audit report available that shows every consumer who's credit file was access and how and when each consumer received their notice.

#### **RBPN: Recommended Best Practices**

- Consider a process where the RBPN is presented to the consumer during signing ceremony and have the consumer sign a copy and place in Deal Jacket.
- Add to your monthly audit check list that you utilize when auditing deal jackets.
- Consider delegating personnel to review notices that have not been delivered and emailing them to the consumer.
- Utilize the dashboard to monitor for printing and emailing of the RBPN, minimizing costs from RBPN's being mailed to the customer.
- The RBPN audit report can be run to show every customer a credit report was run on and how their RBPN was delivered.



### **Adverse Action Notices**

Dealerships are considered creditors and are responsible for providing Adverse Action notices to customers that were not offered financing or consumers who were offered alternative financing but denied the offer. 700Credit has a solution that automatically keeps your dealership in compliance with Adverse Action obligations.

- Generated instantly with every report
- Stored on 700Dealer.com system
- Included in Compliance Dashboard report
- Print or email to the consumer
- Mailhouse supported

NewView RBPN Adverse Action	Letter		
	NOTICE OF ADVE	RSE ACTION	
08/11/2015			
Jeffery Lazard 1020 Brickyard Trir #7 Seaford, DE 19973			
Dear Juffery Lazard,			
were either denied credit or offered	credit at lower terms than what you ap	XML Test Account. This letter is being sent to you to plied for based on your recent credit inquiry for a vehistory or score. If you purchased a car, the terms of y	icle. This notice
the consumer reporting agency that contained in the report, the agency or available for your purchase. You has consumer reporting agency. You als you receive this notice. If you find th	provided a report to us, however, while fid not play a part in the decision and i ve a right under the Fair Credit Report o have the right to a free copy of your at any information contained in the rep	If the negotiations. If we did, the box checked below it the decision may be based in whole or in part on th sunable to supply reactors why a lender may noth- ng Act to know the information contained in your cre- report from the agency. If you request it no later than or ty our cerkive is inscrutate or incomplete, you have may be reached by using the contact information be	e information ve been 58 file at the 60 days after • the right to
For instance, we obtained your cred	it score from the consumer reporting a	gency(les) checked below and used it in making our	credit decision
Equitax	Experian	✓TransUnion	
P.O. Bax 740241 Atlanta: GA 30374	P.O. Box 2104 Allen: TX 75013	2 BaidWin Place, PO Box 1000 Chester, PA 19022	Y

#### Adverse Action: Recommended Best Practices

- Review 700Credit's automation methods for minimizing manual efforts
  - · Scorecard cutoffs, so top credit tier consumers never receive a notice
  - Automate the mailing of the notices for those consumers not mailed or emailed notices
- Add to your monthly audit check list that you utilize when auditing Dead deal jackets.
- Consider delegating personnel to review consumers who did not purchase a car for notices that have not been delivered and emailing them to the consumer.
- Utilize the dashboard to monitor for printing and emailing of the Adverse Action, minimizing costs from Adverse Action Notice's being mailed to the customer.
- The Adverse Action audit report can be run to show every customer a credit report was run on and how their Adverse Action was delivered.



### **OFAC Search**

OFAC is a department within the U.S. Treasury, the Office of Foreign Assets Control (OFAC), and is responsible for administering and enforcing economic sanctions against suspected terrorists, drug dealers and money launderers.

Specifically, OFAC is a database which identifies Specially Designated Nationals (SDN) – those individuals or businesses linked with illegal activities – with whom an entity, including dealerships, are prohibited from doing business. This includes cash deals.

700Credit's quick and easy OFAC solution screens your customers against the OFAC database with every transaction.

If a match occurs, 700Credit will assist your dealership employees with the necessary steps to remain compliant with the federal government's regulations.

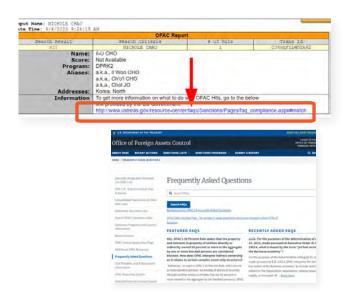
A "**next steps**" link will appear with insturctions on how to resolve the issue, as shown to the right.



#### **OFAC Instructions**

When you click on the link highlighted to the right, in the OFAC report, returns the following U.S. Department of the Treasury page.

Question #5 on this page is the attached US Treasury Department OFAC Instructions document. The US Treasury document has more details than our 700Credit document.

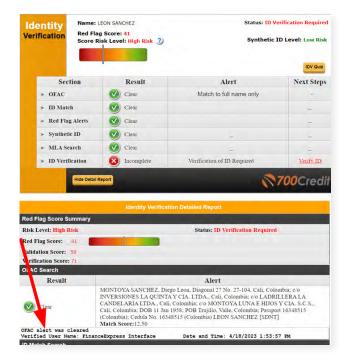




#### **OFAC Cleared**

After you clear an OFAC hit, the system will capture who cleared the ofac, date and time.

The override reasons will also be captured.



#### **OFAC Search: Recommended Best Practices**

- OFAC Should be pulled on every person you sell a car to. It is included in 700Credit's Identity Verification product.
- You need to ensure you are running OFAC on cash deals
- If an OFAC hit occurs, click on the details link and evaluate the result details
- Look for DOB and compare to the DOB of your applicant. Look at the names listed and see if a match. If it is not your applicant, select the override OFAC button and record your reasons for overriding
- If it looks like it is your applicant follow the link to the government web site to report your hit.
- Ensure your finance office is reviewing the results of the ID Verification product which contains the OFAC search
- Consider placing a copy of the ID Verification Summary in the deal jacket to ensure finance office is reviewing and remediating results and add to your monthly audit check list that you utilize when auditing deal jackets.
- Utilize the dashboard to monitor for OFAC hits so that you can proactively investigate hits before end of month audit.
- The OFAC audit report can be run to ensure all OFACS were resolved



### **Viewing Audit Reports**

To access your audit reports, first log into your <u>700Dealer.com</u> platform.

Locate the **"Compliance**" menu item in the left-side navigation panel.

Using the scroll bar, scroll down to the "Detail Report" you would like to see:

- 1. Out of Wallet Detail Report
- 2. Adverse Action Letter Detail
- 3. RPBN Detail
- 4. OFAC Detail







Click on the report you would like to view.

#### **RED FLAG REPORT:**

Dealer Name	No of Applicants	Counts	Percentage	Resolved	Created date	User Name	Resolution Method	Description	SSN
and the second	276								
E Red Flag Alerts		341	51%	15					
Mad				Alert	9/1/2023 1:00.46 PM				202.10
Alax				Aiert	9/1/2023 1 03:34 PM				1001-101
Terc				Clear	9/1/2023 4/25:53 PM		OOW		202-02
Mg.				Alert	9/1/2023-6 01:39 PM				103-10
Robi				Aien	9/1/2023 6 14 25 PM				1007-108
Cip				Aird	9/1/2023 6/20.54 PM				X07-00
1 1 of 1 2	- 11 - 4								
Dealer Name	No of Applicants	Counts	Percentage	Resolved	Created date	User Name	Resolution Method	Description	SSN
	276								
Red Flag Alerts		141	51%	11					
I OFAC Alerts		2	196	0					

#### **IDENTITY VERIFICATION REPORT:**

10 1 1	of 2 ? .	91 -0			
Date	Time	Dealer Name	Applicant Name	User Name	Status
09/01/2023	11:54:04		AL		Incomplete
09/01/2023	12 58 28		Ma		Incomplete
09/01/2023	13 00 46		Ma		Incomplete
09/01/2023	13 03 34		Ale		Incomplete
09/01/2023	14:13.11		Bru		Verified
09/01/2023	15 19:38		Kur		Incomplete

#### **OUT OF WALLET REPORT:**

Dealer Name	No of Applicants	Counts	Percentage Created date User Nam
and the second	14		
⊠ Applicants Passed		12	86%
Authentication Abandoned		2	14%
E Applicants with Five Questions Presented		12	86%



#### **RISK-BASED PRICING NOTICE REPORT:**

Dealer Name	App Dete	Name	No of Applicants	No of notices Delivered	Print Local	Mail House	EMAL	Outrued Date	Credit Score
		Token	200	286	167	6	.6	112	
	09/01/2023	Ale:			05/01/2023				1770(656)/TUN6380/PN(646
	0001/2023	Ace			09/01/2075				EFX(864)7LJ(08PN()
	00/01/2023	Bet 1			09612023				(FX1542)TU/864.0XPN/837
	09/01/2023	Osc						0917/2003	EEX(481)
	0901/2023	Og						1011712023	EFR(540/TL/1402/XPN(502
	00/01/2023	De			09/01/2003				EFX082471U0450XPN/640

#### **ADVERSE ACTION REPORT:**

Dealer Name	App Date	Name	No of Applicants	No of Letters Delivered	Print Local	Mail House	Queued Date	Credit Score
		Totals	286	286	0	9	286	
	D9/01/2023	Ale					09/17/2023	EFX(669)TU(638)XPN(649
	09/01/2023	Anit					09/17/2023	EFX(864)TU()XPN()
	09/01/2023	Bre					09/17/2023	EFX(842)TU(864)XPN(837
	09/01/2023	Chi					09/17/2023	EFX(481)
	09/01/2023	Cig					09/17/2023	EFX(549)TU(492)XPN(502
	09/01/2023	Dav					09/17/2023	EFX(624)TU(645)XPN(640

#### **OFAC REPORT:**

11 4 <u>1</u> of 1 P P 4							
Dealer Name	No of Applicants	Counts	Percentage	Resolved	Created date	User Name	Verified Use
	298						
I OFAC Alerts		2	1%	0			
OFAC Clear		296	99%	0			

You should have been sent your <u>700Dealer.com</u> login credentials in one of our welcome emails to you. If you cannot locate your credentials or have any other questions about the integration, please reach out to our 24/7 support team at: (866) 273-3848 (*Option 4*) or <u>support@700Credit.com</u>.

