

# CRM GUIDE '22

This guide will cover the CRM(Customer Relationship Management) portion of the XpressCredit™ platform only.



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Home Log in

Welcome



our Name				Submit	Fill out the "Quick Registration"
ourname	First Name		Last Name *		form then press submit.
	KEVIN		DARDWELLSON		
our Email	Email Address *		Primary Phone *		
	KEVIN@TEST.NET		(555) 555-5555		
ral Information					
Name *				State of Incorporation	
KEVIN H BARDWELLSON				NY	
BA Name				Date of Incorporation	
KB USED AUTO				12/23/2019	
Veb Address					
WWW.KBTEST.NET					
reet					
36 MOUNTAIN ROAD					
ty		State	Zip Code		
FLORIDA		NY	10921		





XPRESSCREDIT<sup>™</sup> Canandaigua, NY 14424 (877) 231-0595 You are now registered as a dealer on XpressCredit<sup>™</sup>. We will contact you to schedule a training call and send you an email containing your login information

Quick Registration Log in



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	JUNIOR SAMPLES USED CA 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820	This is your home scre thing you will want to the top right corner pr button, then press "My	een and dashboard. The first do is change your password. ess the round drop down v Account"	In Fe	Account
ds and Deals					
7	198	31	21	22	0
Hot Leads	Leads	Deals in Progress	Awaiting Decision	Offers Received	Declined
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t the desired fields and save.	This is the "My Account " page. At the bottom press	
	the "Reset Password" button.	
Cancel		
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User: jrsample	es_demo@xpresscredit.net	
First Name		
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Enable SMS Messaging (Text Mobile Phone	t Messaging)	
Address		
Street		
123 ABC Drive		
123 ABC Drive City	State Zip Code	



Welcome Junior Samples

**Reset Your Password** 

For technical assistance, contact

### **Reset Password**

Forgot your password or just want to change it? Enter your email address below and click the Email Link button. We will send you an email with a validated link to change your password.

### Email Address

Email Address



Enter your email address. We will immediately send you a link and instructions to reset your password.

From here or any screen if you want to go back to the home page press the "Home" button at the top.

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Home Inventory Customers Applicat	lions Reporting Accounting Api	Configuration		For technical assistance, contact Zap S	Home 🌲 🔤 -
	JUNIOR SAMPLES USED CARS 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820	Check your email and press page to make a new passw login with your new passw Dashboard.	s the link. You will be directed to a ord. Then, refer back to pg. 5 and ord. Now we are back at your	W	elcome Junior Samples/
Leads and Deals					
5	106	The first thing we will do is up the way you want. Press	s make sure your dealership is set s the configuration button.	22	0
Hot Leads	Leads	Deals In Progress	Awaiting Decision	Offers Received	Declined
+ New Lead + New Deal			_		
Hot Leads	Leads	Deals in Progress	Awaiting Decision	Offers Received	Declined
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+ New Task + New Event					
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9		(412) 332-1820		
Changer				
General Contact	3rd Party Credenti	ials Business Locations Users Logs		
lership General Informatio	on			
Dealership Name			State of Incorporation	
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After you first register as a Dealer on XpressCredit<sup>™</sup> we will send you a Dealer Set Up Form. If you fill this out and send us the required documents and files, we will configure your dealership for you. This is what we suggest you do. We do suggest you glance through and make sure everything looks right.

We will look at the sections in "Configuration". If you only have the CRM some of this may not apply to you

Any Changes you make here always press the "Save Changes" button after or you will lose what you have just entered.

The top is a row of tabs. The first one is your corporate information. If you want to change something, enter the data and press the "Save Changes" button.

The "Files" section is where you will upload your required documents and files. If you supplied us with these, they will be here already.

This is where you will enter your logo. If you have given it to us previously, we will make sure it's the right size and file type. We suggest a 400x400 pixel .PNG with a transparent background. .JPG and .PDF will work as well. You can drag into the box or press browse and find it on your computer. Remember to press "Save Changes" after.

Pitisburgh PA 15108 (412) 332-1820			
a Chienges	We will now rur	through the rest of the	e "Configuration" tabs
General Contact 3rd Party Credentials Business	Locations Users Logs		
alership General Information			
Dealership Name		State of Incorporation	
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Add			Delete
Corporate Logo			

# Contact

This is the contact tab. This information should be updated if anything changes. Remember to press "Save Changes".

	Configuration 🚊 🖾 👩		
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haven faces to live face		Mano Mano	
SCREENT III AND III AND III	Welcome Junior Samples	Address . Sizert	
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123 ADS Orice		mmario@juniorsamples.net	
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Pittsburgh PA 15108		(570) 458-2793	
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inary Phone		Technical Contact	
12) 332-1820		Name	law Account @
10/000 4400		Zap Solutions	
112) 332-1430		Aldents	
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anaana wa bawi		116 Hederal Street	
A Network		City State Zip Code	
-1849		Pittsburgh PA 15212	
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1541 Hickory Road		County	
		ALLEGHENY	
City Hatte Zp Code			
Elm Grove PA. 18302		Email Address	
County		FZappa@juniorsamples.net	
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		Phone Number	
8A Phone		(412) 697-2065	
(\$70) 111-2222			
38A Fax		FaxNumber	
570) 111-2211		(412) 697-2070	
BA Contact Phone			
70) 111-3121		policy Contact	
A Modellin Pytone		Nami	User Ampount
(u) 11-111		Jamle Smith	
		Address	
ed Signatory.	1	Street	
rfe	Liner Administ 🕗	665 Rodi Road	
James E. Jones		City State Zie Dode	
mil Adduma		Pittsburgh PA 15235	
leinnes@iminroamniles.net		- contract Re-	
14		County	
		ALLEGHENY'	
(570) 345-1234			
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6570) 3451234		Email Address jamie smith@tuniorsamoles.net	
она (570) 3451234		Irani Aaress jamie smith@juniorsamples.net Pres Notes	
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# 3<sup>rd</sup> Party Credentials





# Locations

Changes General Contact 3rd Party Credentials Business Locations	The information of the information of the information of the second seco	tion in the "Locations" tab is all very important u probably only have a dealership in one state. s in many states and some individual lenders th a states. Knowing that piece of information will
Dealership Locations and Service Areas	help our alg	orithm connect you to the lender that will fund
States in Which Dealership is Currently Active	loan. The mo	pre accurate the data in these sections the easi
Alabama Alaska Aitzona Atanstas California Colorado Conrecticut Defaware Florida Georgia Hawaii Idaho Ililinois Indiana Kansas	Kentucky     Louisiana     Maine     Maryland     Massachusetts     Michigan     Minsesota     Mississippi     Missouri     Netraka     Nevada     New Hampshire     New Jersey     New Morkico     New York     North Carolina	Vorth Dakota Ohio Okiahoma Pensylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah Virginia Washington Wesonia Witconia

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Street		
100 West Long St		
City	State	Zip Code
Moon Townshp	PA	15108
County		
ALLEGHENY		
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werage Odometer (miles) for Units on Lot		0
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Dealer Costs and Floor Planning		
haily Lot Rent		\$15
	-	
Manage Credit Lines		

Privo Vorsi

Users	
Home Investory Customers Applications Reporting Accounts	ng Ap Configuration
Ceneral Contact 3rd Party Diedentials Business	The "users" tab is v the XpressCredit™ now.
Manage Users	First press the "Vie
2 Last Name, First Name	Username Inis Will trigger th
Crawford, Charles	bbsamples@k _suggest reading th
Capone, Alphonso	BigAl@juniors system can have d
Solutions, Zap	FZappa@junic an want that individua
Smith, Jamie	Jamie smith@ privileges. You ma
Jones, James	Jejones@junio suggest that you as
Samples, John-Boy	irsamples@jur administrator.
Samples, Junior	jrsamples_den
Mario, Mario	mmario@juniorsamples.net
Baxter, Jane	sales01_demo@xpresscredit.net

### Configuration 🌲 🔤

### Welcome Junior Samples

ne "users" tab is where you will add new team members to e XpressCredit™ platform. We will run through that process

irst press the "View Security Roles and Activities" button. his will trigger the information dialogue to pop up. We uggest reading through this. Various users you add to your ystem can have different privileges depending on what you vant that individual to be allowed to do. This explains those rivileges. You may want everyone to have full access. We uggest that you assign someone to be the corporate dministrator.



### Security Roles and Activities

Users are assigned to Security Roles, which are allowed specific activities within the application. The list of allowed activities are controlled through an XpressCredit security setting, managed by XpressCredit application administrators.

### Organization Administrator

Administration of Organization Records, Import Data, Administer CRM Settings, Upload AWS Files to Bucket, Assign User to Role, Add User,

### Auto Sales

Update Stipulations, Request Soft Credit Pull, View Vehicle Reports, Remove User, Import Data, View Credit Reports, View Logs, Review Loan Application, Submit Loan Application, View Desking Worksheet, Save Desking Worksheet, Create Loan Application, Upload AWS Files to Bucket, Create Desking Worksheet,

### Billing Administrator

Authorize Billing (Payments), View Billing Reports,

### User

Submit Loan Application, Create Desking Worksheet, Review Loan Application, Save Desking Worksheet, Create Loan Application,

### CRM Administrator Administer CRM Settings,

CRM User Use CRM Tools,

### **Credit Managers**

View Vehicle Reports, View Credit Reports, Import Data, Approve Loan Application, Review Loan Application, Decline Loan Application, Submit Loan Application, Create Loan Application,

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Close



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URIFIED & SECURED



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Address

User

### Log Entries

Previous Page 1 of 34 Next

Date / Time

Logs

The Last tab in the "Configuration" section is "Logs". Over time this will be a handy tool. This is where you can track everything you or your colleagues do in the XpressCredit<sup>™</sup> system. These Logs will always be available.

				you ca
07/12/2022 23:21:09	193.36.224.202	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	in the
07/12/2022 20:00:37	66.66.15.132	jrsamples_demo@xpresscredit.net	User jrsamples_demo@xpresscredit.net has logged in.	alway
07/12/2022 19:32:12	72.216,58,200	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 19:29:51	72.216.58.200	jrsamples_demo@xpresscredit.net	User "irsamples_demo@xpresscredit.net" has logged in.	
07/12/2022 19:22:51	72.216.58.200	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 19:17:11	72.216.58.200	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 18:39:01	66.66.15.132	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 18:37:09	66.66.15.132	jrsamples_demo@xpresscredit.net	User 'frsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 18:36:56	66.66.15.132	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 18:32:39	72.216.58,200	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 18:14:48	72.216.58.200	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 18:14:46	66.66.15.132	jrsamples_demo@xpresscredit.net	User jrsamples_demo@xpresscredit.net has logged in.	
07/12/2022 18:07:46	66.66.15.132	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 17:39:19	66.66.15.132	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	
07/12/2022 04:40:26	94.137.92.194	jrsamples_demo@xpresscredit.net	User 'jrsamples_demo@xpresscredit.net' has logged in.	

Message

Previous Page 1 of 34 Next

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This is the customers and leads section or CRM. Note the heading at the top right corner of page. Note, there are 4 tabs next to "Dashboard".





ne Inventory Customers	Applications Reporting Accounting Api Exc	Configuration	For technical	Sustomers and Leads assistance, contact Zap Solutions (412) 697-2065	Mail -
Dashboard Tasks Li	JUNIOR SAMPLES USED CA 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820 eads Customers Calendar	RS		Welcome Junior Sa	mples
Tasks Due Date	Description	Assigned By	Date Assigned	Percent Complete	
07/25/2022	contact Franklin Benjamin	Jimmy Samples	07/19/2022	20%	
07/26/2022	order ink for printer	Jr. Samples	07/19/2022	100%	
07/05/0000	Class deal with Imma Assueds		07/10/0000	0.0%	

### Press the Leads button

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Dashboard Tasks Previous Page 1 of 14	s Applications Reporting A	Accounting Api Ex DR SAMPLES USED C. BC Drive urgh, PA 15108 0 332-1820 alendar	The "Le Can be may co Credit. salespe explain We wil	eads Tab" . Here entered manua me in automatio This is also wh erson. That will ing those detai go to "Custom	e you will find a full l lly from the dashboa cally either through ere you can assign a generate an email a ls. Next press the "C ers" after that	For techni list of your lea ord (discussed your website lead to a par nd to that ind calendars" tab	Customers and Leads ical assistance, contact Zap Solutions (412) 697-2065 Aleris • Mail (25) ads. Leads d earlier) or or 700 rticular lividual o.
Leads	- Course	House Division					
Dzggf, Rori	Dealer Upload	412282020	3	4128221224	testcase103@xpresscredi	tinet	ASSIGN
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Adduci, Angelo	Dealer Upload	41228202	Employee	bbsamples@junic	orsamples.net		ASSIGN
Alexis, Aballi	Dealer Upload	41228202	Task Type	LeadCompletion			ASSIGN
Anderson, Mary	Dealer Upload	41228202	Due Date	mm/dd/yyyy			ASSIGN
Austin, Jane	User Entry	2					ASSIGN
Baer, Clayton		2	Note				ASSIGN
Baker, Franklin	Dealer Upload	41228202					ASSIGN
Baker, Fred		41255522					ASSIGN
Ball, Gerie	Dealer Upload	41228202			Save	Cancel	jrsamples_demo@xpresscredit.net
Balli, John	Dealer Upload	41228202			Sale		(ASSIGN)

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The events and tasks you entered from the dashboard will appear here. The majority of work you will do with the "CRM" will be in the "Customers tab" . Go to the Customers Tab next.





Home Inventory Customers Applic	Accounting Accounting JUNIOR SAMPLES 123 ABC Drive Pittsburgh, PA 15100 (412) 332-1820	Api Exports	where your full cu past customers or	istomer list will be fo current customers i	Customers an For technical assistance, contact Zap Soluti ound. In the We	nd Leads 🔺 📓 🥶
Dashboard Tasks Leads Previous Page 1 of 1 Next Name	Customers Calendar Source	will bri	ng up a new set of	tabs. Mobile Phone	Email	Score
Acevedo, Irma	User Entry	Walk In	(412) 222-1111	(412) 282-1133	irma.acevedo@xpresscredit.net	693
Adap	User Entry	Walk In	(412) 882-1122	(412) 882-1124	eadams@xpresscredit.net	863
Adams, Michael		1	(412) 883-1121	(412) 883-1123	madams@xpresscredit.net	855
Baker, Hanklin	Test Case	Walk In	(412) 444-2232	(412) 339-9921	fbaker@xpresscredit.net	683
Bartelo, Gerry					gerry.bartelo@xpresscredit.net	.660
Blackhurst, Fontella					fontella.blackhurst@xpresscredit.net	581
Campbell, Tori			(412) 333-2238	(412) 399-9928	tori.cambpell@xpresscredit.net	771

(222) 222-2222

360 292 8712

(561) 568-1147

tgignilliat@hotmail.com

mtg299@yahoo.com

(444) 444-4444

360 292 8712

(561) 235-8978

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User Entry

User Entry

TV Ad

Print Ad

Heard, Patrick

Hughes, David

Previous Page 1 of 1 Next

Penny, Jill



512

720

775



The first tab is Contact. You can add or change a customer's personal information here. Remember to press Save if you make any changes.

PRESSCREDIT	Calandai Cananical Used Cana		Welcome	e Junior Sam
Identification and Cor	ntact Information			
Identification Properites				
JSL8XTV2	User Entry	Walk In		
Salutation	Fint	Mindle	Last	Sum
	Irma		Acevedo	
Social Security Number	Alies or Nickname	Gender	Driver's License State	
666-58-6828		🔿 Male 🖲 Female		
Date of Dirth	Marital Status		1	
mm/dd/yyyy	Married			
Contact Information				
Home Phone		When to Contact		
Home Phone		Evenings		
(412) 222-1111				
Work Phone				
(412) 222-1122				
Mobile Phone		l		
(412) 282-1133				
Email Address				
irma.acevedo@xpresscredit.net				
	1.40			
Current Address	Street Address			
Current Address Jourtanunt No	3904 Ch	esiey Ave		
Curront Address Agurtment No			4.2014.0	
Current Address Apartonen) No Sity	Şuno	Zip Code	County	
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The Credit tab is connected to our lending portal. With costumer consent we can do a quick qualify (offered by 700 Credit and, does not affect an individual's credit score) or a full Credit Bureau. If the costumer needs financing, XpressCredit<sup>™</sup> requires a Quick Qualify. If you don't already have an account with 700 Credit, we can assist you in the process. This information will help us find the right lender faster. If a costumer is calling in or communicating with you online this is where we can get them pre-qualified.

A A Counting Applications Reporting Accounting Apr Exports Configuration	Customer Details       Image: Customer Details
JUNIOR SAMPLES Used Cars 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820	Welcome Junior Samples
Consent Request has been sent. Please check back after the customer has agreed to the terms and conditions	.×.
Contact Credit Calendar Communications History The custors must first consent to having their credit pulled. Please click below to send an email to the customer requesting consent. Email Address	Enter email address and phone number. Press "send to email" or "send to mobile". The customer will complete the consent request and send back. You will receive notice that consent has been given.
doe@jane.net Mobile Phone (148) 071-7958 Send to Email Send to Mobile Privacy Policy - @2022 - XCRGC. Inc dbg XpressCredit <sup>the</sup>	Consent for Credit Reporting Provided Customer IP Address: 173.75.142.79 Date Provided: 12/20/2021 17:35:34 By: Irma Acevedo Link: Consent Agreement Form Dealer Note: Once qualified, the certificate must be either printed and given to the customer, or emailed to the customer.
Version 2.0.2.33816	NEWLA SECUNIA



С	R	Μ	
		1	

Contract Deeds Vehicle Encoders Calendar Commerciations History		
Instantial BIO Consumer Found and Score Returned	If you had previously done an individual's credit, press recalculate.	
Trade Accounts (Revolving)           5         2         0         91         0         0         \$0.00         \$69.00         \$0.00         \$3,573           Topic         Omic         Neuroin (neurona)         Object (neurona)         0         0         \$0.00         \$69.00         \$0.00         \$3,573	3.00	
Trade Accounts (Installment)           4         1         0         91         0         0         \$0.00         \$164.00         \$12,717.00           Same         Same Check         Press         Deate         Deate         Deate         The Press         The Press <th></th> <th></th>		
THESE Accounts (Montgage)         O         O         Solution		
1 0 \$0.00 0 \$0.00 0 \$0.00 0 \$0.00 0 \$0.00 0 \$0.00 0 \$0.00 0 \$0.00		
Collections         0         \$0.00         0         \$0.00         0         \$0.00         Total Answer           Time         Time/Answer         Time/Answer <td< th=""><th></th><th></th></td<>		
Consent for Credit Reporting Provided Customer IP Address: 173.75.142.79 Date Revolded: 12/20/2021 1236.34 By trans Accesso Their Crease Internet Parameter Form	Pre-Qualifaction Report	
Dealer Note: Once qualified, the certificate must be either printed and given to the customer, or emailed to the customer.	QuickQualify Pasults	
	Result: Applicant Found Score: 693 Powered by EX: FICO AUTO V8	
	Consumer Information: Name: IRMAACEVEDO Address: 3004 Chesley Ave Bellmore, MD 21200	
	Auto Summary:	
	Available Revolving Credit: \$9,527.00 Auto Inquiries last 30 days: 0	
	No Trade Line information Found	
	PRINT NOW	
	Privacy Policy + 62022 + KCROC, Inc dba XpressCredit*	
	Version 2.0.2 (2667	Viterato A SCLUD

# CRM

BANK CREDIT CARD/1290391	09/11	\$3,203	\$3,203		Revolving
	08/18			99	0 0 0
Revolving/ Bank Credit Cards	12/10/17	\$3,203	CLOSED	08/01/18	9
CHARGOFF/ Credit Card, Terms REV	03/16/20		Joint Account		9
BANK OF AMERICA/3202754	10/06	\$5,800	\$0	¥.,	Revolving
	04/18	-		- 99	0 0 0
Revolving/ Bank Credit Cards	11/27/17	\$2,756	CLOSED	04/01/18	9
CHARGOFF/ Credit Card, Terms REV	04/28/18	+	Joint Account		
CHEVRON CREDIT BANK NA/3437520	02/15	4	50	-	Revolving
and a character on chilar suite	06/20	\$250		61	0 0
Revolving/ Oil Company Credit Cards			CLOSED	06/01/20	B
CUR WAS 60/ Credit Card, Terms REV	06/28/20	-	Joint Account		
ACCOUNT CLOSED AT CREDIT GRANTOR'S					
REQUEST					
JPMCB CARD/1233910	03/98	\$5,500	\$0	2	Revolving
· · · · · · · · · · · · · · · · · · ·	05/22	\$4,000	A	99	200
Revolving/ Bank Credit Cards	04/16/21	-	CLOSED	05/01/22	B0000000000
CUR WAS 30-2/ Credit Card, Terms REV	05/12/22		Individual		0CCC1CCCC1CCC
ACCOUNT CLOSED AT CONSUMER'S					
REQUEST					

#### **Trades - Installment Accounts**

Account Name/Id	Opened	Credit Limit	Balance	Month Pay	Terms
Account #	Reported	High Credit	Orig Amt	MOS Rep	30 60 90
Trade Type/KOB	Paid	Charge Off	Closed Ind	Date Closed	Payment
Status/Acct Type	Bal Date	Past Due	Owner		Pattern
Comments					
ENACOMM INC/2390382	12/04	1411	\$398	\$24	138 Months
515473428964	05/17	\$3,306	\$3,306	99	400
Installment/ Utilities And Fuel - Non-Specific	05/16/22		OPEN		CCCC0000000
CUR WAS 30-4/ Installment Sales Contract	05/19/22		Joint Account		000
ENACOMM INC/2390382	12/04		\$0	\$24	138 Months
515473428964	05/17	\$3,306	\$3,306	99	4 0 0
Installment/ Utilities And Fuel - Non-Specific	02/12/22		OPEN		C000000000000
CUR WAS 30-4/ Installment Sales Contract	02/18/22		Terminated		
ALLY FINANCIAL/3610013	05/14		50		060 Months
69081429396	06/18	\$46,587	\$46,587	46	0 0 0
Installment/ Sales Financing Company			CLOSED	06/01/18	в
CURR ACCT / Auto Loan	06/04/18	-	Individual		
MECHANICS BANK/3174842	07/14	-	50		036 Months
4944816142	12/17	\$10,530	\$10,530	38	0 0 0
SPRINGLEAF FINANCIAL \$/3599029	03/13		50		036 Months
5890163010096640	06/16	\$6.447	\$6.447	36	0 0 0
Installment/ Personal Loan Companies		-	CLOSED	06/01/16	B
CURR ACCT / Secured By Household Goods	06/28/16		Individual		

#### **Trades - Mortgage Accounts**

Account Name/Id Account # Trade Type/KOB Status/Acct Type	Opened Reported Paid Bal Date	Credit Limit High Credit Charge Off Past Due	Balance Orig Amt Closed Ind Owner	Month Pay MOS Rep Date Closed	Terms 30 60 90 Payment Pattern
MORTGAGE COMPANIES/2990858 19340116	01/16 05/22	\$212,800	\$198,136 \$212,800	\$1,632 74	360 Months 0 0 0
Installment/ Mortgage Companies	05/12/22	-	OPEN Joint Account		CCCCCCCCCC-C
Money First					

#### 700Credit Summary Total Oldest History Public Current Negative Negative Records Collections 30 Trades Trade 60 90 Inquiries 03-98 6 4 0 6 1 3 15 0 0 High Credit Monthly Past Payment \$27 \$1,632 \$48 \$1,707 Credit \$12,259 \$212,800 Due \$0 \$0 Numbe Limit Balance Revolving \$8,000 \$1,780 8 Mortgage Installment \$198,136 \$0 \$71,873 \$0 \$2.095 \$300 TOTALS \$300 \$296,932 \$8,000 \$202,011 17 Collections Creditor/Original Creditor Account Number Date Reported Date Verified Amount Member Number Industry Code Balance Date Closed Status Narratives MEDICREDIT CORPORATION / PACIFIC BELL 12123193136499 08/17 \$1,076 Service Professional \$1,076 3980074 08/01/17 COLLACCT **DISPUTE RESOLVED - CONSUMER DISAGREES** SERVICE & PROF/CPB 501306683 03/18 \$300 Service Professional \$300 3980089 COLLACCT 03/01/18 MARIGOLD FINANCIAL LLC / PACIFIC BELL 10/17 1166034 \$321 \$321 Service Professional 3980186 COLLACCT 03/01/18 MARIGOLD FINANCIAL LLC / PACIFIC BELL 1166034 10/17 \$321 Service Professional \$321 3980186 10/01/17 COLLACCT **Public Records** Public Record Type Owner / Member Code Court Name/ Code Date Filed Plaintiff Amount Attorney Docket # **Date Verified** Balance Date Paid Bankruptcy chapter 7 - discharged 02/15/18 06/26/18 US BKPT CT CA SAN DIEG/ 3001004 9314294 **Trades - Revolving Accounts** Credit Limit Balance High Credit Orig Amt Charge Off Closed In Account Name/Id Opened Month Pay Terms 30 60 90 Reported Paid Bal Date Orig Amt Closed Ind Account # MOS Rep Trade Type/KOB Payment Pattern Date Closed Status/Acct Type Past Due Owner Comments ENACOMM INC/2390382 12/04 \$0 Revolving 500 04/22 \$606 -99 Revolving/ Utilities And Fuel - Non-Specific OPEN OCICCCCCCCCC 04/02/22 CUR WAS 30-5/ Revolving Charge Account CCCICICICCCCC 05/19/22 Joint Account .... ALLFIRST BANK/1214764 02/10 \$27 Revolving 0 0 0 \$8,000 \$1,780 06/22 \$5,999 99 Revolving/ Bank Credit Cards 05/16/22 OPEN CCCCCCCCCCCCC . CURR ACCT / Credit Card, Terms REV 06/09/22 Individual CCCCCCCCCCCCC

08/13

02/21

02/28/21

01/13

07/20

11/28/17

02/28/21

\$0

OPEN

\$2,053

CLOSED

Joint Account

Joint Account

\$1,404

\$2,053

\$2,053

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Revolving

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Revolving

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07/01/20

NORDSTROM INC/3371036

JPMCB CARD/1310331

Revolving/ Bank Credit Cards

Revolving/ Complete Department Stores

CHARGOFF/ Credit Card, Terms REV

CURR ACCT / Revolving Charge Account

Inquiries

Last 6

Available %

77

Home Inventory Customers Applications Repu	JUNIOR SAMPLES USED CARS 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820	ination Contact Credit y	Ti a th ba pr	he ve pers nat in ased rofita	ehicle son's c ndividu on be able fo	locato redit, Jal wi st dea or you	or is tie once a ith a ca al for tl	ed to th Inalyze r on yo ne cons	e DMS. I d we car ur lot. T umer ar	Based matc his is ad mos	on contac h t	et Zap Solutions (412) 697-2065 Alerts	amples
Contact Credit Vehicle Financing Cal	endar Communications History	Vehicle Locat	or										
A MERICAN COMMENT			DOL	Year	Make	Model	Odometer	Price	Expenses	Profit			
Vehicle Locator			188	2015	Chevrolet	Tahoe	38950	\$ 49,500.0	\$ 2,009.22	\$ 7,590.78	(Start New Deal)		
Search			168	2008	Chevrolet	impala	8900	\$ 16,700.0	\$ 1,210.95	\$ 6,989.05	Start New Deal		
			167	2006	Porsche	911	67890	\$ 39,750.0	\$ 2,874.40	\$ 6,975.60	(Start New Deal )		
Possible Financing Solutions			167	2011	Audi	A6	67875	\$ 12,000.0	\$ 338 92	\$5,161.08	(Start New Deal)		
Lender Econo Lending / Standard Econo Lending / Bronze First Citizens Financial / High Risk First Citizens Financial / Silver Friendly Financial / E Friendly Financial / D Friendly Financial / C	Min FICO 500 600 425 650 550 610 680		Min R 5.7 4.8 12.25 6.25 7 4.1 3.1	ate				Max Rate 6.9 5.8 12.6 6.6 11 6.6 5.6				Limit \$ 28,000.00 \$ 32,000.00 \$ 30,000.00 \$ 50,000.00 \$ 30,000.00 \$ 38,000.00 \$ 52,000.00	
New Fayment Call Press "N lender for what rat Match th	lew Payment Call" and we or the costumer, and what a e they are willing to lend. T nem to a car on your lot.	will find a amount at Then you o	can			_				_			VERIFIC & SECURED



Home Inventory Custo	Applations Rep	Conting Accounting Api Exports Continue Samples Used Cars 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820	These last to communication with this pa will apprect record ( time	hree tabs conce tions, and purch rticular client. T ate as time goes les, dates) of all	rn calendar eve ase history you hese are tools on. It's good to client interacti	Cus ents, ent have you o have ions.	tomer Details Alerts	Mail Dot	
Contact Credit July 2022 Sun	Vehicle Financing Ca	Vehicle Financing Calendar Co	mmunications	des the "Custom k at "Application	ners (CRM)" sec ns" next.	tion.	today	< >	
	Communica Date/Time	ation Log	Subject	Use	er	Followup		New	
	No records found	Save Contact Credit Vehicle Finan Purchase History Date No customer history yet	cing Calendar Communications	History	Model		Price		Status

#### Loan Applications æ P . E, ÷ E Home Applications Reporting Accounting Apl Exports This is the first page of the "Applications" section. You will JUNIOR SAMPLES USED CARS begin to find as you use XpressCredit<sup>™</sup> that there are several 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820 different ways to do certain things. For example, there are a Applications couple different places to add a new customer or lead and a New Deal Filte Previous Page 1 of 4 Next New Custome couple different ways to begin desking a deal. In time you will App. No. Source find the workflow that works best for you. The customers on this Status Appl Lender 29 **XpressCredit** Acev list have an application submitted. The application status is what 28 XpressCredit Baker Approved 27 Draft **XpressCredit** Baker you will want to keep an eye on. 26 Baker 3 Lende XpressCredit Approved 25 XpressCredit Baker. 24 \$ 5,728.30 07/06/2022 12:26:45 Draft XpressCredit Baker Franklin > Draft 23 XpressCredit Baker, Franklin \$ 40,278.30 07/05/2022 17:19:11 22 \$ 49,500.00 07/05/2022 16:57:48 Lender XpressCredit Acevedo, Irma areh. PA 1810 Draft 21 XpressCredit Acevedo, Irma \$ 36,488.55 07/03/2022 21:06:40 20 **XpressCredit** \$ 45,238.55 06/28/2022 15:50:34 > Approve Acevedo, Irm Lender 16 XpressCredit Baker, Franklin \$ 45,028.30 06/24/2022 16:54:58 Page 1 of 4 Next

06/24/2022 09:10:47

06/22/2022 19:43:28

06/17/2022 00:24:04

06/15/2022 20:49:02

\$ 35,397.55

\$ 5,375.00

\$ 12,300.00

\$ 2,928.30

Previous Page 1 of 4 Next

5

> Draft

Draft

Draft

Approved

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12

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XpressCredit

XpressCredit

XpressCredit

XpressCredit

Pressing the "New Customer" button will open a box like the one we have seen. It is optimal to first enter a customer in the CRM before starting a deal with them. If you fill this in and press save and continue you will be brought back to the customer's section, we have already gone over. When you start a deal with a customer that is in the CRM the system recognizes them and automatically fills in fields that you have previously entered so no double or triple entries.

Baker, Fred

Carter, Peggy

Campbell, Tori

Baker Franklin

	51 4	App. No.	Source	Applicant	Amount	Date	Time To Decision	Score	Parsed
1		29	XpreneCredit	Autovecia, irmai	\$ 1,202.00	07/13/2022 13:55:46			N/A
П	Approved	.28	XpressDredit.	Basier, Franklin	\$ 14,128.30	07/08/2022 14:33:11		683	N/A
	Const	27	XpremoCredit	Baker, Franklin	\$ 17,650.00	87/07/2022 17-34:01		683	H/A
	Lander	26	XpressDredit	Baker, Frenklin	\$ 14,328.30	07/06/2022 17:21:04		603	N/A
	Approved	25	KpressCredit	Blass, Franklin	\$ 5,728.30	17/06/2022 14:12:55		683	N/A
	Drwh	24	XpreuxCredit	Bakes, Franklin	\$ 5.728.30	07/06/2022 12:26:45		683	N/A
	Draft	23	XpressCredit	Baker, Franklin	\$ 40,278.30	107/03/2022 17:19:11		683	74/3
	Lender	22	XpressCredit	Acevedo, Irma	\$ 49,500.00	137/05/2022 16:57:48		-693	- 14/A
	Draft	21	XpressCredit	Acavedia, Irma	\$ 36,488.55	177/03/2022 21:06:40		693	N/A
	Approved	20	XpreubCredit	Acevedo, Irma	\$45238.55	06/28/2022 15:50:54		493	N//6
	Lender	16	XpressCredit	Blaker, Frankfin	\$ 45,028.30	D6/24/2022 16:54:58		883	N/A
	Draft	15	XpressCredit	Raiser, Fred	5 35,397 55	186/24/2022 09:10:47			N/X.
	Deaft	7.8	XpressCredit	Carter, Peggy	\$ 5,375.00	06/22/2022 19:43:28			N/A
	Draft	12	XpressCrester	Cumpbell; Ton	\$ 12,300.00	196/17/2022 00:24:04		711	N/A
	Approved	31	XtreesCredit	Baker Franklin	52,928,30	06/15/2022 20:49:02		683	N/A

Applications

Loan Applications

Welcome Junior Samples

C VOINER ALLAN

in the second second

on and Contact Information

O Male O Ferrizia

Driver's License State

When the Corriso

Email Add

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ARES OF MICROAM

Social Security Num

Best Contact Metho

Home Phone

Metalle Pro

Date of Birth

) + 02023 + XCROC, inc dba AserwaCandit

33





oplica	tions	The bein the Accounting Wor	Deals tab takes you to a list of deals in various states of g completed. These can be filtered and searched like ast page. Pressing open will open the desking csheet where it was left or a completed deal.	Alerts - Mail
MA DDESS C DI		JUNIOR SAMPLES USED CA	Welcome Ju	nior Sample
Andessen	10-00	Pittsburgh, PA 15108 (412) 332-1820	Image: Second	
Applications New Deal Fil	Deals Previous Page 1 of 15	lext	VeressCredit         Junior Samples Used Cars         Welcome Junior Samples           124 AB Once         124 AB Once         124 AB Once           Desking Application: Credit Analyzer.         Once         123 AB Once	25
Status	s Date	Customer	Desking Worksheet Options	Trade Allowance
Open	07/15/2022 11:20:05	Acevedo, Irma	Deal Type Vehicle Sales - Change Duyer Change	10
open	07/15/2022 10:23:22	Acevedo, Irma	Buyer Type Change State	ir
(Open	07/15/2022 10:08:01	Acevedo, Irma	(Save) (Add Ca-Bayer) (Add Trade In) (BHPH Scoresheet) (Help) (Close)	
open	07/15/2022 09:55:39	Acevedo, Irma	Beslership Information     WorkSheet Details	
Open	07/15/2022 09:26:58	Acevedo, Irma	Junior Samples Used Cars         2022-07-         Deal Type         Vehicle Sales           123 ABC Drive         08114:33:13.15         Transaction Typo         Financed	
Open	07/15/2022 08:31:58	Acevedo, Irma	Pittsburgh, 15108 Phone: (412) 332-1820	
Open	07/14/2022 19:07:54	Parker, Peter	Price \$15,800.00 Draft Down \$2,000.00	
Open	07/13/2022 13:50:02	Acevedo, Irma	Trade         \$300           Salesperson         Re-Assign         Taxes         \$9000           Fees         \$\$52830         \$\$26830	
Open	07/08/2022 14:32:32	Baker, Franklin	Junor Samples Total F&I Products \$0.00 4128413457 Rebate \$0.00 resamples_demo@xpresigredit.net	
Open	07/08/2022 14:29:48	Baker, Franklin	Total \$14,328.30	
Open	07/07/2022 17:34:49	Baker, Franklin		
Open	07/06/2022 17:18:11	Baker, Franklin	⊕ Buyer         ▲ Co-Buyer	
Open	07/06/2022 14:12:42	Baker, Franklin	Baker, Franklin L	
Open	07/06/2022 12:26:28	Baker, Franklin	Saint Louis MO 63135. 683	
Open	07/05/2022 17:17:47	Baker, Franklin	View (soft)	
Previous Pag	ge 1 of 15 Next		Details	

-

Applications Deals		JUNIOR SAMPLES USED C 123 ABC Drive Pittsburgh, PA 15108 (412) 332-1820	We are back on the left o through that	t in the applicat pens up a smal t then we will g	tions tab. Pressing the ar I Deal Dashboard. We wi Jo through a "New Deal".	row Il run Welco	me Junior Sam
New Customer New Status	w Deal Filter Pre App. No. 29	vious Page 1 of 4 Next Source XpressCredit	Applicant Acevedo, Irma	Amount \$ 1,202.00	Date 07/13/2022 13:55:46	Time To Decision	Score Pass N/A
×     Actions       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×       ×     ×	Open tipulations cel/Withdraw PH Worksheet ta Scorecard	Quick Links Application Details Loan Details Book Out Sheet	Application Se Applicat Status: Score: Amount Applicat Applicat Vehicle: Source: Dealerst Created Last Mo	ummary tion Number: Requested: nt: nt Phone: hip: ; odified:	29 Lender \$ 1,202.00 Acevedo, Irma (412) 222-1111 1992 Acura Legend XpressCredit Junior Samples Used Ca 07/13/2022 13:55:46 07/14/2022 01:47:36	ars	Application Status LENDER
5		News Coolin	Baker Franklin	\$ 2 0 28 30	05/15/2022 20:40:02		592 N/A

We are back in the applications tab. Pressing the arrow on the left opens a small Deal Dashboard. We will run through that then we will go through a "New Deal".

Approved	20	XpressCredit	Acevedo, Irma	\$ 45,238.55	06/28/2022 15:50:34	693	N/A
Actions		Duick Links	Application Summary			Application Status	-
Open Stipulati Cancel/Wit BHPH Worl Lokyata Scor	ons hdraw ksheet recard	Deal Jacket Application Details Book Out Sheet Close Deal	Application Number: Status: Score: Amount Requested: Applicant: Applicant Phone: Vehicle: Source: Dealership: Created: Last Modified:		20 Approved 693 \$ 45,238.55 Acevedo, Irma (412) 222-1111 2015 Chevrolet Tahoe XpressCredit Junior Samples Used Cars 06/28/2022 15:50:34 06/28/2022 15:54:14	AP	PROVED
Submitted Applications	-				and the second se		
tatue	App. No.	Source	Lender	Amount	Date	Time To Decision	Score
lando				1 10 10 2 5 6 6 5 h 1	1 - C C C C C C C C C C C C C C C C C C		and the second se

The "Actions" are self explanatory click on one if you need to access that information. The "open" button will open the desking work sheet for that customer. The quick links you will use often for accessing information. I will put the examples on the next pages. The "Deal Jacket" brings up the deal jacket this is where customers will sign, and you can print your documents (see example on page 35). The "Application Details" Button brings up the full loan application for you to view (see example on page 36). "Book Out" sheet (example on page 37). The example of the "view offer" at the bottom left is on page 38.

## Ex. Deal Jacket

er	Pittaburgh, PA 1 (412) 332-18:	15108 120	Documents	Press "Generate Documents" this will generate all your
Lender	Dealership	Applicant Acevedo, Ima 3904 Cheslev Ave	Contract Documents	necessary and legally compliant documents
		Baltimore, MD 21206 (412) 222-1111	Generate Documenta	Example of generated Docs.
Offer Terms		06/28/2022		
Approved Amount		\$ 44,500.00		
Term (months)		60	Customer Signature	Customer can make a signature here with mouse,
Rate		5.60 %		tablet or type it in
Discount Rate		0.0%		tablet, or type it in.
Total Discount		\$0.00		
Net Funded Amount		\$44,500.00		
Generated Quote	APR Payment \$1,019.29	interest Tatal Payments	New Comment	This box is for instant messaging with the lend
Payments No Payments 60	Start Date 07/27/2022	Amount \$ 1,019.29		You will have the ability to communicate with lender (as you will see when we go through a
Fées Name	Amount Name	Rate Amount	(+Add) Clear	deal.)
Title Fee	\$ 17.55 EXCI	180 Iax 0 % \$ 2,995.32	Recent Comments	
Registration Fee	\$ 135.00		No comments yet	
Lien Fee	\$ 20.00			
Temp Tag Agent Fee	\$17.00			
Doc Fee	\$ 422.00			
Notary Fee	\$ 5,00			



### Ex. Credit Application

treeman Custom	HITE ASSISTENTIAL FILLS	Accounting	Asi Deports Configuration	Fort	echnical assistance, co	cation for Cre ontact Zap Solutions (412) 69	27-2065 Starts -	Nel O	Start Date		End Date		Slatt Date		End Case	
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	-	Innuon Casani en Il	Inen Cane						Taxa Tudicites			Morana	The subside		THET	- Corena
PRESS CREDIT **	and the second	123 ABC Drive	UNIC UNIC			Welcome	e Junior S	Samples			21	[ 2			0	5
and the second of the	2000	Pittsburgh, PA 15108				in oroonine			Income				Income			
	0	(412) 332-1820							urconne				Income			-
acres account	words former								Fay Prequency	Estimated Tay Rate (%)	Annual Incorner)	inessi	Pay Frequency	Estimated Tay Balle (%)	Annual Inco	(THEFT PERS)
Gesking Application	Credit Analyzer								Bi-waekly		22	79800			22	
	_		_						Pay Pariod Incoms[Distan]	Armuni Inconver(Net)	Pay Paniod Incor	ne(Peint)	Pay Period Income (Gross)	Annual trooms(Set)	Pay-Period t	locome(init)
opplication Summary									\$3,	069.23 \$6	2,243.98	\$2,394.00		\$0.00	\$0.00	
policition Number:		Loan Type							Terroritary Atriani Income-	Secondary Janume Evenos	Mumbra Chiki D	esent income	Seminiary Annual Income	Sementiary Income Court	Monthly Chi	the Despertive
290		Used Auto								0		0		0		
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60 Months		\$14,328,30							Espensea				Expenses			
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an and a second		Correnting								\$11,809.00		\$1,800.00		SPeak.00		
Junior Samples Used C	ars	Uni Motors -	Bedford						Marchly 1918 Balance				Advertig 2004 Aussie			
aan Applicant				Co-Applicant	A CONTRACTOR OF			the second s				\$-0.00				
wan Applicant	Post Vice and	-		Go-Applicant	No. of Concession, Name	ATTACA			Number of Auto Looms	Anci	and parent heating present		Number of Auto Livers	20	to Lisance (convent investible parecost)	
BULKETION .	e est Name	Middle Initial	Last Name Soffix	Salutation	First Nama	Middle Initial	Last Marsa	Suffu		0		\$0.00		0		
	Franklin	L	Baker													
las	SEN			Alian	SISH				Bank Reference				Bank Reference			
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ender	Marital Status	Mother's Maiden Name		Gender	Marital Status	Mother's Maiden Bar	me									
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Ex. Book Out Sheet

Inventory Cust	9 🔲 tomers Applications F	Reporting Accountin	ng Api Exports (	Configuration	Vehicle Bookout Sheet For technical assistance, contact Zap Solutions (412) 697-2065		
RESSCREDIT	-200	JUNIOR SAMPL 123 ABC Drive Pittsburgh, PA 15 (412) 332-182	LES USED CARS		Welcome Ju		
ehicle Bo	okout Sheet			Effective Date: 07	7/15/2022 22:25:56		
Applicant I	Information						
Baker, Franklin 286 Willams B Saint Louis MC (412) 444-223;	n 31 O 63135 12						
Purchase \	Vehicle Informat	tion		Stock No:			
Vehicle Descriptic	on:						
Year:	2011	Make:	Chevrolet	Model:	Cruze		
Engine:	4-Cyl, Turbo, 1.4 Liter	Drive Train:	FWD	Trim:	LTZ Sedan 4D		
VIN:	1G1PH5S92B715 1442	Odometer Reading:	94542	Condition:	Good		
	10000	Durahasa Drissi		Source	Kelley Blue Book		

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							Ex. Funding Offer
*	0			Ħ		\$	
Home	Customers	Applications	Reporting		Api Exports	Configuration	

Funding	Offer 1	

For technical assistance, contact Zap Solutions (412) 697-2065 Alerts

	Dealership	Applicant	
Econo Lending	Junior Samples Used Cars	Baker, Franklin	
100 Banker's Way	123 ABC Drive	286 Willams Bl	
Pittsburgh, 15108	Pittsburgh, 15108	Saint Louis, MO 63135	
(412) 813-2121	(412) 332-1820	(412) 444-2232	
Har Torme			
Offer Date		07/08/2022	
Approved Amount		\$ 13,800,00	
Term (months)		60	
Rate		5.60 %	
Discount Rate		3.0%	
Total Discount		\$414.00	
Net Funded Amount		\$13,386.00	
Calculated Payment		\$ 264.23	
New Comment	<i>k</i>		
(+Add) (Clear)			

**Applications** Loan Applications . ÷ k > Home inventory Customers Applications Reporting Accounting Apl Exports Configuration For technical assistance, contact Zap Solutions (412) 697-2065 Alerts Press the "New Deal" button, we will walk through the process. Welcome Junior Samples PRESSCREDIT 123 There is a "New Deal" button on the Homepage as well. They Pittst (41) will both take you to the same place. Applications Deals New Customer New Deal Filter Previous Pag \* . G Ħ . Home 🔳 . Home For technical assistance, contact Zap Solutions (412) 697-2065 Alter App. No. Decision Status Source JUNIOR SAMPLES USED CARE Score Passed Welcome Junior Samples PRESS CREDIT 123 ABC Drive 00 Pittsburgh PA 1510 Lender 29 Xpress( N/A (412) 332-1820 3 Leads and Deals 28 > Xpress( 683 N/A Approved 198 0 6 5 Draft 27 683 N/A **XpressC** Declined 2 Lender 26 XpressC 683 N/A New Lead ) ( + New Deal 5 25 Approved Xpress 683 N/A 5 Draft 24 Xpress( 683 N/A · Stepawnisch · Stepawnschaum, Chicago Baker, Franklin · First Citizens Financial - Baker. · Econo Lending - Baket Franklin No items found · grigoryev, Yury · Baker, Franklin + Econo Lending Baket, Franklin grigoryev, Yury Franklin 23 > Draft 683 XpressC Parker, Peter · Parker, Peter · First Citizens Financial - Baker + Econo Landing - Acevedo, Irma N/A · Pennworth, Alfred · Pennyworth, Alfred Franklin · Econo Lending · Baker, Franklin · Smith, Albert. · Econo Lending - Baket, Franklin · Econo Lending - Apevedo, irma · Smith, Albert > 22 Lender **XpressC** 693 N/A · Smith, Sally · Smith, Sally · Econo Lending - Acevedo, Irma + Econo Lending- Baket, Franklin · Jones David · Econo Lending - Acevedo, Irma · Econo Lending - Baket, Franklin · Steede, William · Econo Lending - Acevedo, Irma · Econo Lending - Apevedo, Irma Draft 21 693 N/A 2 XpressC · Econo Lending - Baker, Franklin · Econo Lending - Baker, Franklin · Baker, Fred · Carter, Peggy · Econo Lending - Acevedo, Irma · Econo Lending - Baker, Franklin > Approved 20 **XpressC** · Econo Lending - Apevedo, Irma 693 N/A · Econo Lending - Acevedo, Irma 5 Lender 16 XpressC 683 N/A Tasks and Calendar Events > Draft 15 XpressC N/A 5 Draft 14 N/A **XpressC** 5 Draft 12 XpressC 771 N/A New Task ) ( + New Event 683 11 Xpress( N/A 3 Approved Previous Page 1 of 4 Next Demo
 Call Patty No items found.

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Inventory Customers Applications Reporting Accounting Apl Exports Configuration

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# Desking Worksheet Image: Control of the second second

V

This is a blank desking worksheet. You will notice we have another set of tabs here as well. As we start to populate the fields the sheet will grow. Start by choosing new or existing customer. I mentioned earlier it is always a good idea to enter a customer in JUNIOR SAMPLES USED CARS ✓ Choose... PRESSCREDI 123 ABC Drive the CRM before you begin a deal. Now you can select "existing customer" in the box Pittsburgh, PA 15108 Vehicle Sales (412) 332-1820 below. Choose between vehicle sales or F&I Products and cash or financed. Enter the F&I Products Only Desking Application Credit Analyzer first or last name of the customer in the search bar that pops up then "search". **Desking Worksheet Options** Deal Type Vehicle Sales - Change ✓ Choose... Financed - Change Transaction Type Cash Buyer Type Choose... Financed Help Add Vehicle Close Choose... New Customer The customer named Franklin Baker pops up (because he and all his info was previously entered in the CRM). Then press the small "Add" button. This will trigger Existing Customer the rest of the desking worksheet to open, with all known information populated. First Name Middle Last Name Franklin Cancel Search Results City Score Name State Zip Code MO 63135 683 Baker, Franklin L Saint Louis Privacy Policy - @2022 - XCRGC, Inc dba XpressCredit\*\* VERIFIED & SECURED Version 2.0.2.10389

### We will add a vehicle to the

worksheet. This is another place where it will be helpful for you to have our DMS as part of your system. You will first press add vehicle. Then some options will appear. Just clicking on the first box will bring up the years of vehicles you have on your lot (if you're on our DMS). If you are not on the XpressCredit<sup>™</sup> DMS you can enter the vehicle information manually. As you can see, we picked a 2008 then click on "Make" and we know we have just 3 makes from 2008. The Model and Trim are automatic because it's the only 2008 Chrysler on the lot. Press "Search" and that vehicle pops up. Then press "Add" and that vehicle and all it's information will populate the correct fields of the deal.



Next, we will go over the credit process. We are integrated with 700 Credit. If you do not have an account with them, it is mandatory that you do before you can use the financing portal.

	JUNIOR SAMPLES 123 ABC Drive Pittsburgh, PA 1510 (412) 332-1820	The "Application for Credit" check r have all this customers required cr qualified them in the CRM. You now finish this deal. You have the optior	nark will appear. We now edit information. We pre- have what you need to to enter a co-buyer and/or	e Junior Sample
king Application Gredit	Analyzer	a "Trade in".		
Туре		Vehicle Sales - Change	S Buyer	Chang
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Со

### We will work our way down the desking worksheet

C Dealership Information	🖼 WorkSheet Details
Junior Samples Used Cars       2022-07-         123 ABC Drive       Pittsburgh, 15108         Phone: (412) 332-1820       "Re-Assign" your salesperson if applicable.         Draft       Salesperson         Junior Samples       4128413457         jrsamples_demo@xpresscredit.net       Image: Complete	Deal Type       Vehicle Sales         Transaction Type       Financed         Buyer Type       Existing Customer         Price       \$49,500.00         Down       \$0.00         Trade       \$0.00         Taxes       \$0.00         Fees       \$0.00         Total F&I Products       \$0.00         Total       \$0.00         Profit Calculator       \$0.00
Baker, Franklin L 286 Willams Bl Saint Louis MO 63135 Credit Details.	▲ Co-Buyer If you had added a "Co-Buyer" their information will appear here

46

We will now go through the "F&I Products" menu. Start be pressing the F&I Products button"

VIN Description	2A8GM48L98R647760 2008 Chrysler Pacifica	Sell Price
Odometer	102985	\$4,500
Value Price	\$2,399.00 \$4.500.00	Downpayment
	1 ACONT	\$2.00
ehicle Tools ) ( Deta	ills )	Rebate
		\$50 0
F& Products		Calculate Fees and Taxes Coverride Taxes and Fees? Additional Fees Inspection
		Transportation
Vehicle		



/IN Description	2A8GM48L98R647760 2008 Chrysler Pacifica	Sell Price
Ddometer (alua	102985	\$4,500
Price	\$4,500.00	Downpayment
		\$2.00
ehicle Tools Deta		Repare \$500
	Press the "F&I Products" button. Go to	next page.
F&I Products		
4		( IDI Calculate Fees and Taxes )
		Override Taxes and Fees?
		Additional Face
		Inspection
		Transportation
Vehicle		

🖨 Purchase Vehicle		The	F&I menu will appear. If you	use a product not listed, we can	
VIN Description Odometer Value Price	2A8GM48L9 2008 Chrysle 102985 \$2,399.00 \$4,500.00	er Pacifica do t like	tomize it for your dealership a this through our integration w this with an unchecked list o ducts" button to the right.	and the products you promote (we with F&I Express.) The menu starts f products on the left and a "show \$2.00	
				\$50 0	
S& F&I Products	F&I Product Selections	iu			
	Appearance Protection	n		Show Products late Fees a	nd Taxes
	Declined by Custo	mer			
	Gap			Show Products	
	Declined by Custo	omer			
	Key Replacement			Show Products	
	Declined by Custo	mer			
	Maintenance			Show Products	
	Declined by Custo	mer			
	Theft			Show Products	
	Declined by Custo	omer			
	Tire & Wheel			Show Products	
🖶 Trade Vehicle	Declined by Custo	mer			
	Total Loss Protection			Show Products	
	Declined by Custo	mer			
	Vehicle Service Contra	act		Show Products	
	Declined by Custo	mer			
	1			Retail Price	
	Totals	1	1	0.00	
	Payments	Estimated Rate (%)	0.1	0.00	

F&I Product Selections Appearance Protection Declined by Customer			Pressing "Show Products" will expand that product to reveal the providers you use for that particular product. In this case GAP. At the bottom of that box press "Get Rates". This will give you the rates for that product to share with the customer. Once you have shared						
Gap	Provider JM&A NVP Warranty		Product ID 14 1540	Product Name TOTAL LOSS PROTECTION GAP	these extra your infor	e products, they can a s costs will later be documents to print. mation on file to shar	accept or decline. populated in the fi If they decline, yo re with your F&I p	If they accept, those inal price and be part of u will have that providers.	
	Century	Gap						Hide Products	
Decline	ed by Customer		Provider	Product	ID	Product Name			
Key Replac	ement		JM&A	14	-	TOTAL LOSS PROTECTION			
Decline     Maintenand     Decline     Theft     Decline     Tire & When     Decline	ed by Customer ce ed by Customer ed by Customer el ed by Customer	Rate Pa Required Required	rameters 11 Amount Financed 3998 dl Contract Date 022-07-19		F&I Product Select Appearance Prote Declined by 0 Gap Declined by 0 Key Replacement	tions ection Customer Customer			Show Products Show Products Show Products
Total Loss	Protection				Declined by 0	Customer			
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Vehicle Ser	vice Contract ed by Customer	60	í		Declined by C Theft Declined by C	Customer			Show Products
Totals		Get Bat	es		Tire & Wheel				Show Products
Deumente	Cation at a				Declined by 0	Customer			
Payments	Estimate	Hide Rate	Parameters	1	Total Loss Protec	tion			Show Products
			NVP Warranty	1540	Vehicle Service C	ontract			Show Products
			Century	803	Declined by C	Customer			
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A Purchase Vehicle	pricing.	s and Taxes". ApressCredit'" will comp		
VIN Description Odometer Value Price Vehicle Tools Deta	2A8GM48L98R647760 2008 Chrysler Pacifica 102985 \$2,399.00 \$4,500.00 ails	Sell Price \$4,500 Downpayment \$2.00 Rebate \$500 Calculate Fees and Taxe Override Taxes and Fees?	Sell Price S4,500 Downpayment S2,000 Rebate S2,000 Taxes City Tax County Tax State Tax Total Fees Trade in Amount Registration Fee Liease Trade in Amount Messenger Service Fee Agent Fee Electronic Filing Fee Registration Service Processing Fees Lease Turn in Manufacturer Rebate Taxes Paid to Another State Notary Fee Discounts Doc Fee Title Fee Temp Tag Agent Fee Temp Tag Agent Fee Temp Tag Agent Fee Total Override Taxes and Fees?	
🚓 Trade Vehicle			Additional Fees Inspection \$50	

m Financing Options

Scroll down to the "Financing Options" section. We will have
some potential lenders listed here. Enter min. and max. terms
and Payments is applicable. The blue slider controls your
requested terms. Press "Re-Evaluate", then "Located" and
a list of options will open.

Payment (min)	Potential			-		
\$0						
Payment (max)	Potential Financial Solutions	1 m				1
60	Lender/Level	Rate (%)	Limit (\$)		Payment (est)	
ŞU	Econo Lending / Standard	6	.70%	\$ 28,000.00	Y	\$ 100.04
	Lender/Level	Rate (%)	Limit (\$)		Payment (est)	
Term (min)	Econo Lending / Bronze	5	.60%	\$ 32,000.00		\$ 97.43
0	Lender/Level	Rate (%)	Limit (\$)		Payment (est)	
	First Citizens Financial / High Risk	12	.40%	\$ 30,000.00		\$ 114.22
Term (max)	Lender/Level	Rate (%)	Limit (\$)		Payment (est)	
0	First Citizens Financial / Silver	6	.40%	\$ 50,000.00	1	\$ 99.32
0	Lender/Level	Rate (%)	Limit (\$)	and the second sec	Payment (est)	
2110121	Friendly Financial / E	10	.00%	\$ 30,000.00		\$ 108.11
Requested Term	Lender/Level	Rate (%)	Limit (\$)		Payment (est)	
	Friendly Financial / D	.5	.50%	\$ 38,000.00		\$ 97.19
60 months	Lender/Level	Rate (%)	Limit (\$)		Payment (est)	
	Friendly Financial / C	4	.50%	\$ 52,000.00		\$ 94.86
Re-Evaluate	Sec. 19					

Press "Locate Lenders." In this case we have 3 eligible options. You can view the stipulations.



