



## **700CREDIT SOLUTIONS** Credit, Compliance, Soft Pulls & Identity Verification

Trusted by 20,000+ dealerships

www.700credit.com

### **TABLE OF CONTENTS**

- 2 Introduction to 700Credit
- 3 Credit Report Solutions
- 4 Compliance Solutions
- 5 ID Verification & Synthetic Fraud ID
- 6 Driver's License Authentication
- 7 Soft Pull Solutions
- 8 QuickQualify
- 9 QuickScreen
- Learning Management System
- **11** 700Credit Integrations

### WHAT OUR CUSTOMERS THINK

"Since we have gone to 700Credit, our desk managers like the display of the credit bureaus. Our finance managers like the ease of printing our Risk Based Pricing Notices and Adverse Action Letters. Being able to go and look at everything run on a particular day or week in the 700Dealer.com portal is easier than trying to go and look up an individual customer because of its integration with our systems. I like that I can go into my iPhone on the 700Credit app and see what is going on at work when I am not there. Overall, we have been very happy with 700Credit."



**Hedrick's Chevrolet** 

### A Letter from Our Managing Director, Ken Hill

I am pleased to invite you to browse the following 700Credit product guide which breaks down in detail our robust platform of credit reports, compliance, soft pulls and identity verification products to support every aspect of a dealership's finance requirements.

Over 20 years ago, 700Credit began providing credit reports to a small group of automotive dealerships in California and Florida. Today, our organization has grown to become the largest provider of credit reports and compliance solutions to Automotive, RV, Powersports and Marine dealerships across the US. We are the largest reseller of credit reports from the 3 main bureaus (Equifax, Experian and TransUnion) and maintain a close partnership with each of them so when compliance or regulations change, we know about it immediately.

This booklet provides a brief overview of our entire product line including:

- 1. Credit Report platform: We have seamless integration with over 200+ software platforms making it simple and seamless to pull credit from dealers' in-house systems.
- 2. Automated compliance platform and Learning Management System: We make it simple to remain compliant with every transaction. Our comprehensive web-based, self-paced learning management system (LMS) provides the required training your dealership needs to remain compliant with every transaction and avoid costly fines.
- **3. Soft Pull solutions:** Our Prescreen and Consumer Prequalification platforms are utilized by over 4,000 dealerships across the country, providing important credit information to dealers at the top of the sales funnel.
- 4. Identity Verification and Fraud Detection Platform: Dealership identity fraud has become a \$619M dollar problem in 2022 and the numbers are expected to grow exponentially. Fraudsters are becoming more creative in their approach, and 700Credit has a breadth of solutions to catch them before they cost dealers money.

We hope you find this material helpful as you work with your dealer clients to deliver the solutions they need to run their business efficiently and in compliance with the law.



Ken Hill

Ken Hill Managing Director, 700Credit

## **Credit Report Solutions**

700Credit is the largest reseller of credit reports from Experian, Equifax and TransUnion. Dealers have their choice of credit report format and score (FICO or Vantage). Exclusive to 700Credit is our HTML credit report format which makes the information easy to read in a standardized format with a profile summary. Our solution includes an exclusive Auto Summary, providing a "snapshot" of important activity including the consumer's monthly auto payments, interest rate, loan termination date and outstanding balance in an easy to locate and read format.



### 700Credit's HTML Credit Report

Our HTML Credit Report provides a clear, easy to understand, look at valuable credit file information that can identify open trade lines, confirm identification information and provide a FICO® score.

### **Score Summary Dashboard**

The Score Summary dashboard, shown at the top of the credit report, gives our clients a single, graphical view of each of the credit bureaus and scores they pull on their customers, without having to scroll through each report to see the score.

Score Sum	mary										
	FICO Au	FAX to V5F					Tr			Jnior Auto 08	<del>(</del>
	75	0	)		761				7	80	
				Cred	lit Rep	ort					
JANE AARD	DEN			<b>DOB:</b> 11/01	1/1950	D	ate		0	5/02/20	
2 MAPLE C	т		5	SSN: 000-	00-1234	In	File:			9/08/20	
WESTPORT		790				R	eport	ed:	0	3/14/20	
	,, 52						ubsc	rihor		DC	
							ubsci ub Co			S000120	80
PREVIOUS	ADDRES	SES:				s	un Co	ode:	C	,3000120	00
Name			City		State	ZIP					
5 SILVER R 11 HIGH DA EMPLOYM	M RD		WIND WARE		ME MA	04062 025171					
EMPLOYER	x									02/1	5/10
700Credit A	uto Sumr	nary									
Total Ba \$9048	ıl	Month Pag \$282	v	Total Au	to	Open Auto		<b>30</b> 0	<b>60</b>	90 0	
Trades:				Dat Open	Curr Bal	Monthly Pay		os Rep			
Account Name Account #		Status		Opn/Clsd	Orig AMT Int Rate \$9048	Past Due	30	60	90	Payment	
TD BANK N.A. 0748M001		Paid or paying a		09/26/2015 Open	\$14234 7.02%	\$282	00	00	27 00	1111111 1111111	11111
CITIZNSBNKNA 07421069		Paid or paying a	s agreed	10/08/2009 Closed	\$0 \$15952	\$301 -	00	00	48 00	1111111 1111111	11111 11111
PNC V LEASNG 0789D001		Paid or paying a	s agreed	03/26/2006 Closed	\$0 \$10205	\$0 -	00	00	41 00	1X11111 1111111	11111
700Credit Si	ummary										
Total Trades 10	Oldest Trade 01-68	Current 0	Negative 0	History Negative 0	Public Records 3	Collections 1	<b>30</b> 5	60 1	90 4	Inquiries 3	inqı La
			High Credit		Credit Limit	Balance		Pas	st e	Monthly Payment	Avail
Revolving Mortgage Installment	Number 4 2 4		\$22,420 \$3,612 \$0	\$	\$20,000 \$4,000 \$1,000	\$14,657 \$250 \$265,380		\$ \$ \$1.42	0	\$435 \$0 \$4,549	26%

### **Multiple Ways to Access Credit Information**



**700Dealer.com** Our state-of-the-art 700Dealer.com mobile or web-based platform.



Direct Access Data pushed from 700Credit to Dealertrack, RouteOne and CUDL.



### Direct Integration

Direct integration with the industry's leading DMS and CRM solutions.

## **Compliance Solutions**

Compliance is a daunting task for any dealership but the key to adhering to the Fair Credit Reporting Act (FCRA) and Equal Credit Opportunity Act (ECOA) regulations is consistency and automation. 700Credit offers an array of products and services in a customized package for your dealership, all of which work to automate your compliance practices, keeping your dealership ready at all times for future audits.

Adverse Action	Letter Prog	Iram Monit	or
		#	%
Total Applicants		43	
Letters Mailed		34	79%
Letters Queued to be Mailed	View/Edit	4	9%
Letters Printed Locally		0	0%
Applicants with No Letter Delivered	View/Edit	<u>5</u>	12%
Adverse Letters Deliver	ed/Scheduled	38	88%
C	Current Adverse Act	ion Setup	Request Setup Changes
Risk Based Pricir	ng Notice Pr		
		#	%
Total Applicants		43	0400
Notices Mailed		35	81%
Notices Queued to be Mailed	View/Edit	6	14%
Notices Emailed		0	0%
Notices Printed Locally	Manuffalt	0	0%
Applicants with No Notice Delivered	View/Edit	2	5%
RBPN Notices Deliver		41	95%
	Current RBPN S	Setup	Request Setup Changes
	) Program M	onitor	
Red Flag Alert Status		#	%
Total Applicants With Red Flag		38	46
Red Flag Clear & Cautions		9	24%
Red Flag Alerts		29	76%
Alerts Unresolved	View/Edit	27	
Alerts Resolved		2	
			Work on Unresolved
Consumer Alerts			
Fraud Victim and Security Alerts	View	<u>1</u>	
Active Duty Alerts	View	0	
D Verifications		#	%
Complete		0	0%
Incomplete	View/Edit	<u>42</u>	100%
			Work on Incompletes
Out of Wallet Auth	entication P		nitor
Total Applicants		# 42/29	
	1	#	%
Total Applicants with OOW Presented	ı – – – – – – – – – – – – – – – – – – –	42	100%
iourippilounio mun o orritioooniou			7%
Applicants Passed		3	/ 70
		3	0%
Applicants Passed			

OFAC Compliance					
OFAC Status		#	%		
Total Applicants With OFAC		39			
OFAC Alerts		0	0%		
OFAC Unresolved	View/Edit	0			
OFAC Resolved		0			

### **Compliance Dashboard**

Our Compliance Dashboard is a complete monitoring solution, which is *unique in the industry* and helps you stay on top of and manage credit reports and compliance from one single view.

- Adverse Action Notices
- Risk-based Pricing Notices
- OFAC Search, Red Flag ID, & Privacy Notices
- Out of Wallet Questions

#### **Our Compliance Dashboard also includes** compliance requirements for:

- QuickQualify
- QuickApplication QuickScreen
  - QuickScore



# Identity Verification & Synthetic ID Fraud

Dealership fraud is on the rise, topping one billion dollars in the auto industry. Is your dealership protected? 700Credit is here to protect your store through our all-encompassing Identity Verification and Fraud Detection platform.

**700Credit's Identity Verification platform** is an automated solution that provides a summary table of results appended to each credit report. Identity Verification provides a vital service by flagging information that on the surface may seem true, but in reality, is questionable. These warning messages focus on high-risk applicants, social security numbers, driver's licenses and addresses.

The following information is provided on a consumer when running 700Credit's Identity Verification solution:

- OFAC Database Search
- ID Match
- Red Flag Alerts
- Synthetic ID
- Military Lending Act (MLA)
- ID Verification
- Out of Wallet Questions



### What is synthetic fraud?

**Synthetic ID** is a type of identity theft where a fraudster utilizes a combination of both accurate and false personal data to create a synthetic identity, such as: a name, address and stolen social security number. This combined information is used to build an identity and send an inquiry to a credit bureau, causing the bureau to create a new profile for this seemingly new 'synthetic' individual. Fraudsters then use this new identity to make purchases – including vehicles.

### How the 700Credit Synthetic Identity Solution Keeps You Safe

Find Previously Undetecable Risk



Evaluate Behavior Consistent with Synthetic Fraud ID



Uncover Connections to Real Identities

## **Driver's License Authentication**

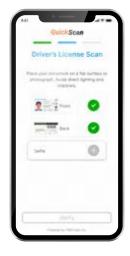
Protect your store with the industry's most advanced data capture and driver's license authentication solutions for automotive retailers today. We have 2 platforms for dealer's to authenticate customers – both remotely and in-store. Our solutions empower dealers to identify – and stop – fraud at the TOP of the sales funnel.



QuickScan from 700Credit is a powerful mobile document authentication platform that provides dealerships real-time confirmation of the legitimacy of a customer's driver's license and identity. Although it can be used in-store, it is particularly helpful when used to verify the identities of online car buyers and leads.



**ID Drive** from 700Credit & eLend Solutions provides dealers with the most comprehensive physical driver's license scanning solution for automotive dealers today. This platform combines our prescreen & prequalification platforms, and our suite of Identity Verification tools including Red Flag & Synthetic Fraud detection to deliver fast, accurate results.





### **HOW IT WORKS**





With ID Drive, the customer's driver's license is scanned at the dealership.

The customer provides consent to have their ID validated.



Once verified (with the same technology used by the Department of Homeland Security) the customer's information is run through 700Credit's Identity Verification & Synthetic ID Fraud tools.

The QuickScan process begins with the dealer sending their customer an SMS link to their mobile device.

The customer takes images of the front and back of their document, along with a selfie and submits those for processing.

The images and selfie are run through powerful document authentication, identity verification, and synthetic fraud detection - giving you a result you can trust.

www.700credit.com

## Soft Pull Solutions: What is a Soft Pull?

The term "soft pull" refers to an action where an inquiry is made on a consumer's credit file using name and address only. There is no social security number or date of birth required, and more importantly, it does not impact the consumer's credit score.

700Credit offers two kinds of soft pulls: a consumerinitiated or prequalification soft pull and a dealerinitiated prescreen soft pull. With a **prequalification**, the consumer drives the process and provides "consent" to have the soft inquiry pulled. These types of soft pulls can be found on dealer websites and digital retailing apps, in the form of buttons and banners strategically placed to receive the highest rate of clicks. Upon completion of the prequal form, the dealer is provided a FICO score, full credit file, and auto loan summary so they can provide "penny perfect" payment quotes with interest rate so the first call can be a closing call.

With a prescreen, dealers initiate the soft pull using the consumer's name and address (again, no SSN or DoB required) and receive a FICO score and auto loan summary so they have visibility into the consumer's credit profile and can provide an accurate payment with interest rate at the top of the sales funnel.

### Jane Consumer

janeconsumer@test.com

780 FICO® Score

### **Auto Loan Information**

Current Mo. Payment

\$307

Months Remaining on Loan

10 mo.

Amount Owed on Loan

\$5,430

Interest Rate

5.6%

### Valuable information is returned to a dealer with a soft pull:

- **Current monthly payment** gives dealers an idea of what the consumer is comfortable paying or can afford for a monthly vehicle payment. Dealers are then able to work the deal to provide a similar payment, or opt for an even lower payment and secure the lead.
- Months remaining on loan tells the dealer if there's potential for a trade-in vehicle and give them information to calculate equity in that possible trade. Dealers may also be looking for certain makes/ models of used cars for inventory, and may be able to incentivize more to get the desired trade-in vehicle.
- Amount owed on Loan indicates a buy-out amount. Dealers can find out what the consumer owes versus what the vehicle value is. In some cases, a consumer may opt to not share they have a potential trade-in vehicle a soft pull will reveal this information to the dealer.
- Interest Rate gives dealers an idea of a consumer's comfort level with interest rates. If desirable to the dealer, they are able to create deals at a lower interest rate for their consumer, or go higher if the consumer wants a short term lease and can handle the higher monthly payments.

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	Auto V5F					Tra	nsl FICO A	Union. Auto 08
7	50	Cred	761	ort			78	30
JANE AARDEN		<b>DOB:</b> 11/01			Dat	e	05	5/02/20
2 MAPLE CT		SSN: 000-00-1234			In File: 0		9/08/20	
WESTPORT, MA, O	02790				Rej	orted	03	3/14/20
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## Prequalification Solution: QuickQualify

QuickQualify is a web-based, lead generation platform that requires only the consumer's name and address and delivers to your dealership a FICO score and full soft pull, prequalification credit report. QuickQualify generates 3 to 4 times the number of leads over a typical lead form, delivering qualified sales leads through text, email, CRM or the 700Credit mobile app.

- · Full Credit File
- · FICO<sup>®</sup> Score
- Summary of Auto Trade Lines Including:

Current Monthly Payments Current Auto Loan Interest Rates Remaining Balance/Payoff Months Remaining on Auto Loans

Score Summary					-					
Score Card	Score	Code	Score Factor Description		Qu	ickQualify Results		13574	- Curali	ary
FICO Risk V2 National Risk Model	700	22 13 18 34 19	serious delinquency, derogatory i time sisnce delinquency is too re number of accounts with delinqu amount owed on delinquent accounts average age of accounts	Result: Appli	cant Found	Score: 618		+ R0	port Summ	
		35 01 08	delinquency on bank installment too few accounts now current presence of non-satisfactory rati			Powered by EX: F	FICO AUTO V8	700Credit Su	nenary.	
Bankruptcy	925	ĸ	ratio of bank revolving balances 1 information presence of derogatory accounts	Consumer I	nformation:			Teral Tindes	NAME	1000
		HB	recently active or lack of bank, re presence of delinquent accounts	Name: Address:	John Doe 123 Main St. Farmington Hills, M	Phone: (99	e@email.com 9)-555-1234	3 Current	Negat O	6 <b>1996</b> M
				Auto Summ	ary:			3 History Negative	PL61c	Records
				Available Rev	volving Credit: \$1,4	59.00 Auto Inquiries	last 30 days: 0	0-0	20	60 90
QuickQualify supports all three of the major credit		Auto Trade Li	ine 1	Cullections	0 0	0 0				
		Interest Rate: 17.52765% Percent Paid:	Original Amount: \$17,079.00 Estimated Payoff:	Original Terms: No of Late Paym 73 Months N/A Remaining Terms: Joint: 6 Months NO	Monthly Payment \$382.00	repairer 1	Isquin 1	rs Last 6		
ureaus:			reun	81.12% Loan Type: Auto	\$3,224.00	6 Months NO Trade Status: Open		water 3	564949 1 2	a s
EQUI	FA	K					PRINT NOW	mp Code SMIT	(PSH	SISP
			L					Decisione \$55.0K	\$0	\$15 DK
								Advers \$210	\$125K	\$1276
expe ransU		Тм						nut Dur 30	#	50
		<b>E</b>								
ransU	nior					QuickQualify res				
						available on the	QuickMobile /	aqA		

## Prescreen Solution: QuickScreen

QuickScreen is a dealer-initiated soft-pull solution that does not require a customer's SSN or DOB and does not affect their credit score. QuickScreen can be integrated with many applications at your store, giving you visibility into your customer's credit profile before you work a deal, so you can work the right deal, right away.

Result: Con	sumer Passed Quick S	Screen Criteria	Score: 727 (Tier Powered by TU: FICO At	
Consumer	Information:			
Name: Address:	John Doe 123 Main St. Farmington Hills, MI	48334	Email: jdoe@em Phone: (999)-555	
Auto Sumn	nary:			
Available Re	volving Credit: \$3,88	31.00	Auto Inquiries last 30	days: 0
Auto Trade I	Line 1			S R
Interest Rate: 6.47% Percent Paid: 100% Loan Type: Auto Loan	Original Amount: \$12, 886.00 Estimated Payoff: \$0.00	Original Terms: 60 Months Remaining Terms 0 Months Trade Status: Closed	No of Late Payments: 0 : Joint: NO Trade Open Date: 11/11/2012	Monthly Payment \$252.00
Auto Trade I	Line 2			S P
Interest Rate: 4.66% Percent Paid: 100% Loan Type: Auto Loan	Original Amount: \$16,045.00 Estimated Payoff: \$0.00	Original Terms: 61 Months Remaining Terms 0 Months Trade Status: Closed	No of Late Payments: 0 : Joint: NO Trade Open Date: 07/21/2011	Monthly Payment \$296.00
Certificate Printed By Confirmed	y: N/A			PRINT NOW

- · FICO<sup>®</sup> Score
- Summary of Auto Trade Lines Including:
  - Current Monthly Payments
  - Current Auto Loan Interest Rates
  - Remaining Balance/Payoff
  - Months Remaining on Auto Loans

QuickScreen supports all three of the major credit bureaus:

EQUIFAX experian. TransUnion

## **Benefits of QuickScreen**

At any point in the sales process, a dealership can utilize the power of prescreening to gain valuable information on the consumer, and in the end, benefit both the dealership and the customer.

Gain Visibility into	Expand Service	Enhance Customer	Sell More Cars
Credit Worthiness	Lane Opportunities	Experience	in Less Time
Provides visibility into	Fill in the data gaps for	Customers know they are	Shortens sales cycles by
customers' FICO score	the customers who did	qualified before arriving,	aligning the consumer
and equity position	not purchase the vehicle	preventing a potentially	with a car they can afford
without posting a hard	at your store, resulting	uncomfortable situation	by approving them earlier
inquiry on their credit file	in new customers	or loss of interest	in the sales process

## Learning Management System (LMS)

As the largest reseller of credit reports from all three bureaus – Experian, Equifax and TransUnion – 700Credit has always strived to provide comprehensive and automated compliance solutions to keep you compliant with every credit report pulled.

To further our efforts in providing the best compliance and risk mitigation services to our clients, we are pleased to introduce our new web-based, self-paced LMS which will provide the required training your dealership needs to remain compliant with every transaction and avoid costly fines.

The following 8 modules are included within 700Credit's LMS training platform:

### ADVERSE ACTION • IRS RULE 8300 • PAPER FLOW • PRIVACY, SAFEGUARDS & DISPOSAL • RED FLAGS RULE • RISK-BASED PRICING RULE • UDAAP • OFAC

Compliance **Estimated Fine** Regirement for Non-Compliance Form 8300 and Reporting If you willfully fail to file Form 8300, you can be fined up to \$250,000 (\$500,000 for Cash Payments of Over \$10.000 corporations) or sentenced to up to 5 years in prison, or both. **Red Flags Rule** \$3500 maximum civil penalty per violation. Adverse Action Notices Liability for punitive damages is limited to \$10,000 in individual action and the lesser of \$500,000 or 1% of the creditor's net worth in class actions. The Fair Credit Reporting The civil penalties for noncompliance include Act paying up to \$1,000 in damages to the consumer. If the FTC takes civil action, the fine is a maximum of \$2,500 per violation. **Risk Based Pricing** Maximum penalties of \$4,111 per violation. Notices

ADDITIONAL GUIDED COMPLIANCE ASSISTANT COURSES (GCA):

- PRIVACY & SAFEGUARDS
- SALES, FINANCE &
   ADVERTISING (GCAFE)
- ENVIRONMENTAL, HEALTH & SAFETY (GCABE)

This LMS meets the guidelines set forth by the 3 major credit bureaus on the rules and regulations all businesses must follow when pulling a credit report and is required for every dealership that uses our credit report solution.

### EQUIFAX

## **700Credit Integrations**

As the leading provider of credit, compliance, soft pull and identity verification solutions to automotive, RV, powersports and marine dealers, 700Credit offers an array of custom integrations depending on your data needs.

## Our API provides easy integration across multiple locations and platforms in use throughout the dealership including:

- Automotive Retail Sites
- Service Lane · CRM / DMS

• F & I

Digital Retailing

Sales & Desking

WebsitesLive Chat



## Why Partner With 700Credit?

Dealership fraud is on the rise, topping one billion dollars in the auto industry. Is your dealership protected? 700Credit is here to protect your store through our all-encompassing Identity.



Easiest, most automated credit and compliance workflow in the industry

### EQUIFAX

experian. TransUnion

Access to all three major credit bureaus

	$\langle \cdot \rangle$
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One-stop to monitor and manage your compliance obligations



24/7/365 Support Desk

## TRUSTED BY 20,000+ DEALERSHIPS

Stand-Alone and Integrated Software Solutions for Your Dealership's Sales, Finance, and Compliance Teams

Since our inception in 2000, we have partnered with 200+ of the leading DMS, CRM, Service Lane, Desking, Website and Digital Retailing platforms each experiencing the synergy of working with an industry leader on a daily basis. We've learned over the years that these relationships are an important key to our success – and our dealership clients.

