



→ Upstart | AUTO RETAIL

#### Agenda

- 700Credit Overview
- Overview of what we are doing together
- Introduction to Soft-Pull /Prequalification
- Integration review
- Summary
- Q&A







## **Overview of 700Credit**



#### Introduction to 700Credit

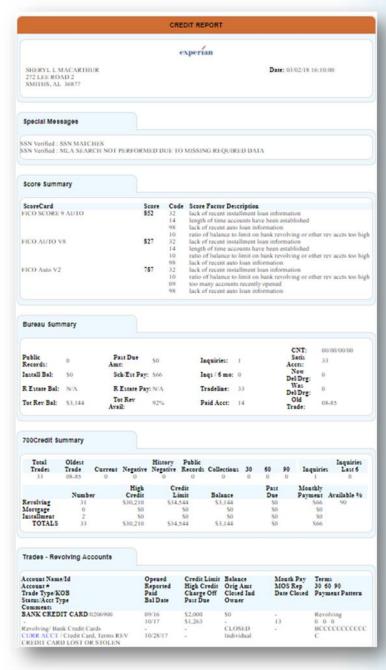
- 700Credit provides access to all three credit bureaus, providing the best credit, compliance, prescreen and consumer pre-qualification solutions on the market today.
- Opened for business in 2000
- Today we are one of the largest credit and compliance vendors in automotive, serving over 14,500 dealerships directly nationwide.
- We take compliance VERY seriously we will not play "fast and loose" with regulations.
- Credit engine behind RouteOne, CDK, Reynolds
  - We support over 20K dealers DAILY processing their credit transactions
- Our client onboarding process is "best in class" in the industry.
  - In as short as 48 hours, dealers will be up and running with any of our solutions.
- Our client support lines are answered by a live person -24/7/365.





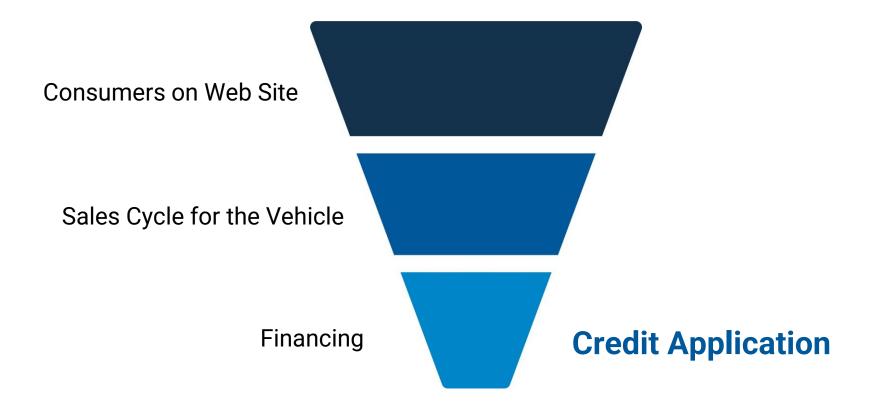
#### **Credit Reports**

- 700Credit is the largest reseller in automotive today of credit reports from Experian, Equifax and TransUnion
- All 700Credit clients receive their choice of report format, score and ancillary products
- Our unique 700Credit HTML report format
- Credit Summary appears at the top of every credit report and summarizes:
  - public records, number of collection accounts, number of derogatory accounts and more.
- Applicant History stored forever





#### **TODAY: Hard Pull – Limited to Finance Office**







# Prequalification / Soft Pull Overview



#### **Soft Pull/Inquiries**

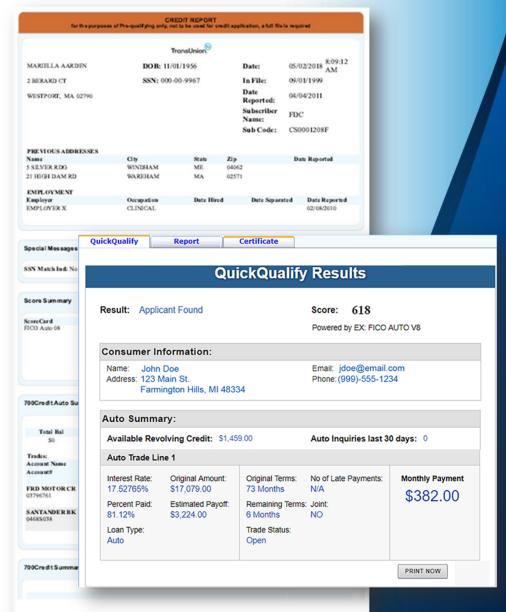
- Only Consumer can see soft inquiries on their file
- Preapproved Credit Cards in the Mail, Soft Inquiry
- Requesting to view your own Credit Report at CreditKarma.com, places a soft inquiry on your file
- Bank pulls a credit report on a consumer, it does not include soft inquiries
- Therefore, they do not impact FICO score
- Hard Inquiries can impact Score





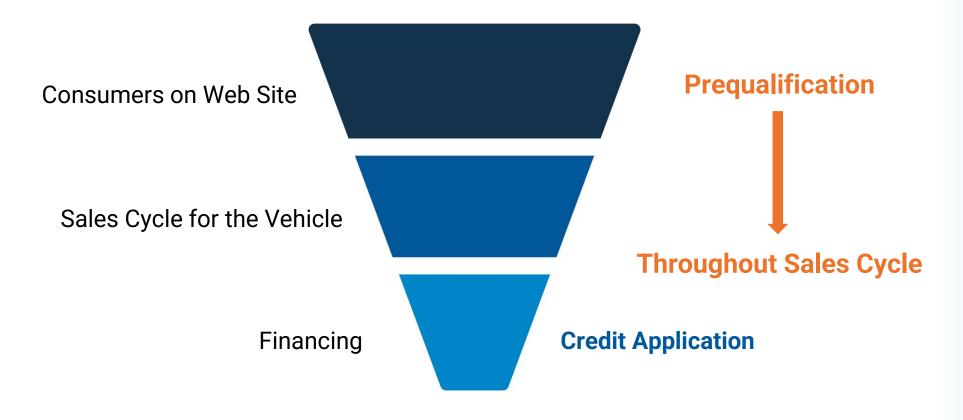
#### Introduction to Soft Pulls

- Soft pulls provide a quick and inexpensive way to prequalify a consumer for a vehicle without placing a hard inquiry on their credit file.
- They do not require a SSN or DOB, and they provide dealers with a live FICO® Score and full credit file so accurate quotes can be made earlier in the sales cycle.





#### **Soft-Pull Used Throughout the Sales Cycle**

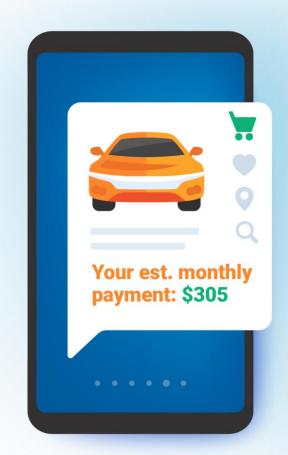


All of this can be done before consumer comes into the store making it a better purchase experience for the consumer



#### **Consumer Benefits to Soft Pulls**

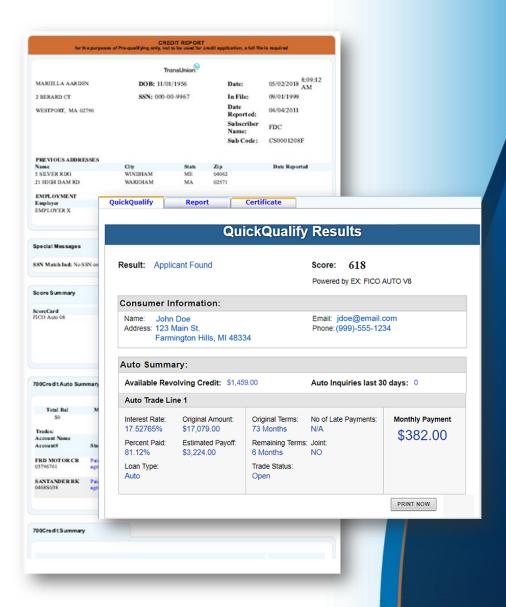
- Shop Dealership to Dealership without impacting their score
- More Accurate Payment Quotes
- Better shopping experience
- Handle most of the process themselves BEFORE talking to the dealer (they want this)





#### **Dealer Benefits to Soft Pulls**

- Live FICO Score
- Full Soft Pull Credit Report
- Includes Auto Summary
- Bureau Summary
- First call power conversations with the consumer





## Importance of Aligning Bureau and Scorecard

- Main benefit of a soft pull is awareness
- Moving Payment and Affordability conversations to the beginning of the sales process
- You need an accurate picture of where the consumer stands
- Needs to be aligned with finance office
- Biggest point of failure in prequalification and digital retailing platforms, inaccurate payment quotes







## **Overcoming Digital Retailing Obstacles**

- Self Reporting Credit Score
  - Vantage Score Misleading
- Finance Office Friction
- Low Prequalification rates / Good Call to action
- Verifying Identity and capturing Drivers License
- Front of the Store Process is Different than the Digital Retail Process

#### **Soft Pull Summary**

- With the right tools, data becomes a very powerful thing.
- Soft credit pulls are key by having the right& difficult conversation at the right time with the right customer.
- A good data platform will combine all the best data and make sense of it.





#### **Soft Pull Benefits**

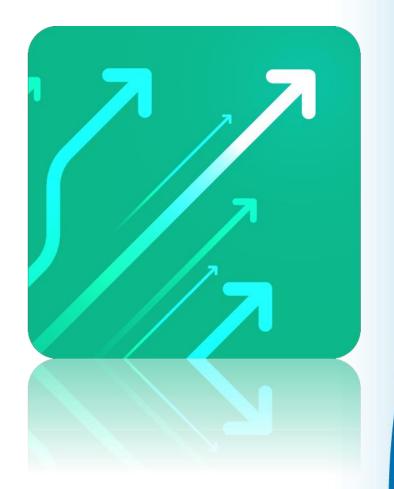
- More Accurate Payment Quotes at start of sales process to Consumer
- Complete Picture for Dealer, Credit, Lender Destination, Trade in + or – Equity and Consumer budget
- Helps to hold gross by eliminating late monthly payment issues
- Improves closing ratios
- Streamline and expedite the entire sales process





### **Soft Pull Prequalification Growth**

- Is off the charts
- Better Consumer Experience = Repeat Customers
- Benefits the Consumer, allowing them to shop, get accurate payments and not impact their credit score
- Credit at the top of the sales funnel works







## **Integration Overview**



#### What are we doing together?

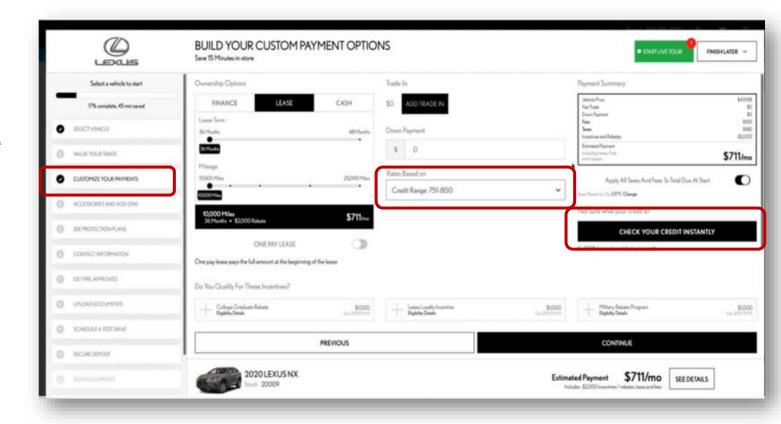
- 700Credit has announced product integration with the Upstart digital retailing platform. The new alliance integrates our prequalification platform seamlessly into the digital retailing process, offering:
  - Consumers an opportunity to see their credit score range by simply entering their name and address.
  - Dealers a full credit file and FICO score without placing a hard inquiry on the consumer's credit file
- The integration of the 700Credit prequalification platform into the digital retailing process provides benefits to both dealers and consumers:
  - Soft pulls can help dealerships save money on credit pulls. Soft pulls give you the same visibility into your shopper's credit history for a fraction of the cost.
  - Consumers that are prequalified early in the sales process are PROVEN to generate higher lead conversion rate than those that were not





#### **Upstart Digital Retailing Process**

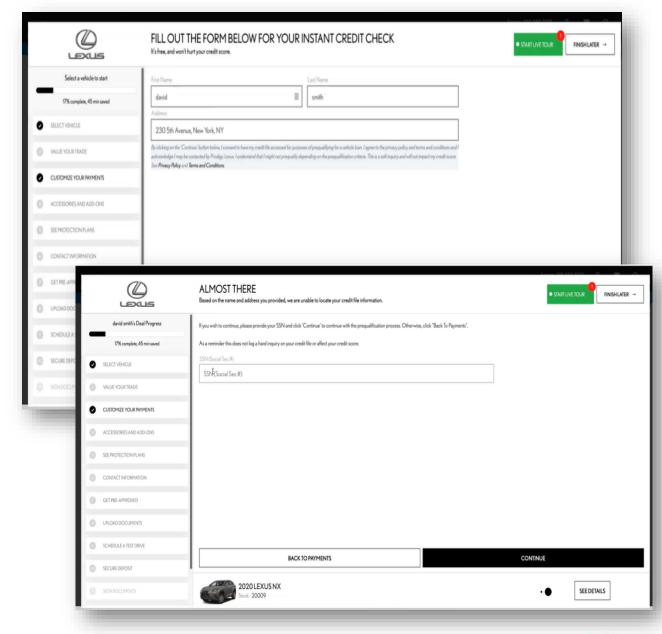
- During the Upstart digital retailing process, consumers have the opportunity to "customize payments" by either:
  - Self-reporting their credit score range or
  - Click the "Check your Credit Instantly" button to go through the prequalification process.





#### **Prequalification Form**

 If the customer chooses to go through the prequal process, they are asked for their name and address (first screen) and then their SSN (second screen)





#### **Results Dashboard**

**QuickScreen Results** 

Original Terms: No of Late Payments:

Original Terms: No of Late Payments:

Trade Open Date: 11/11/2012

Trade Open Date: 07/31/2011

Monthly Payment \$296.00

Powered by TU: FICO Auto 08

Result: Consumer Passed Quick Screen Criteria Score: 727 (Tier 1)

60 Months

Trade Status:

Remaining Terms: Joint 0 Months

Remaining Terms: Joint:

0 Months

Trade Status:

Once a prequalification is submitted, dealers can log in to the backend portal, navigate to the Results Dashboard to see the results

QUICKSCREEN CERTIFICATE

Consumer Information:

Auto Summary:

Auto Trade Line 1

Auto Trade Line 2

Certificate Status:

Confirmed By:

Percent Paid:

100%

Loan Type:

Auto Loan

Percent Paid:

Loan Type

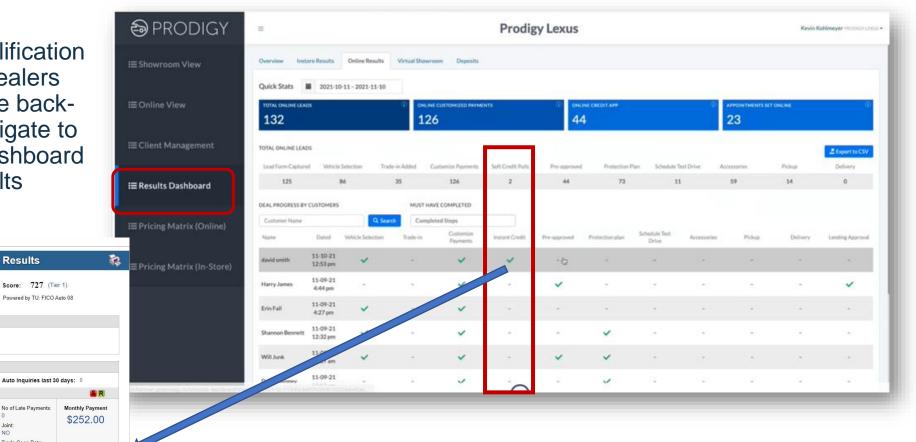
Original Amount:

Estimated Payoff:

Original Amount:

Estimated Payoff:

\$12 886 00







## Wrap up



## Soft Introduction

- Soft Introductions drive success rates
- Something as simple as

"Are you interested in adding soft pull prequalification credit reports to the process. Results in more accurate payment quotes and you receive a FICO Score and a Full Credit report. Bureau of your choice."



# Free Trial Offer!

- 700Credit is offering Upstart customers a 60-day FREE trail of our prequalification platform
- Enroll your customers using the lead form on the following page to begin!



#### **Lead Form**

- Customized lead form:
  - www.700credit.com/upstart
- Instantly sends your referral to the geographically appropriate 700Credit Account Executive
- Designates this dealer as an Upstart lead for revenue share purposes
- Triggers robust, transparent reporting on how we're doing with your referrals





#### Integration Overview

700Credit has announced product integration with the Upstart Digital Retailing platform. The new alliance integrates our prequalification platform seamlessly into the digital retailing process, offering consumers an opportunity to see their credit score range by simply entering their name and address.

#### Introduction to Prequalification

- The 700Credit prequalification platform is our webbased lead generation platform that does not require a consumer's SSN or DOB and has no effect on their credit file.
- Presented with a simple lead form, consumers can quickly get prequalified for a vehicle while going through the Upstart digital retail process.
- Dealers receive a FICO score and full credit file making it easy to estimate payments and understand what the consumer is qualified for before the first phone call.
- Our QuickMobile app makes it easy and convenient for dealers to receive and respond to customers who have run through the prequalification process while using the Upstart digital retailing platform.





#### What 700Credit will do on Upstart Behalf

- Sales & Marketing
- Account Setup
- Training
- 24/7 Support
- New Business







## QUESTIONS?

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